



*A Women Owned/Women Led Company*

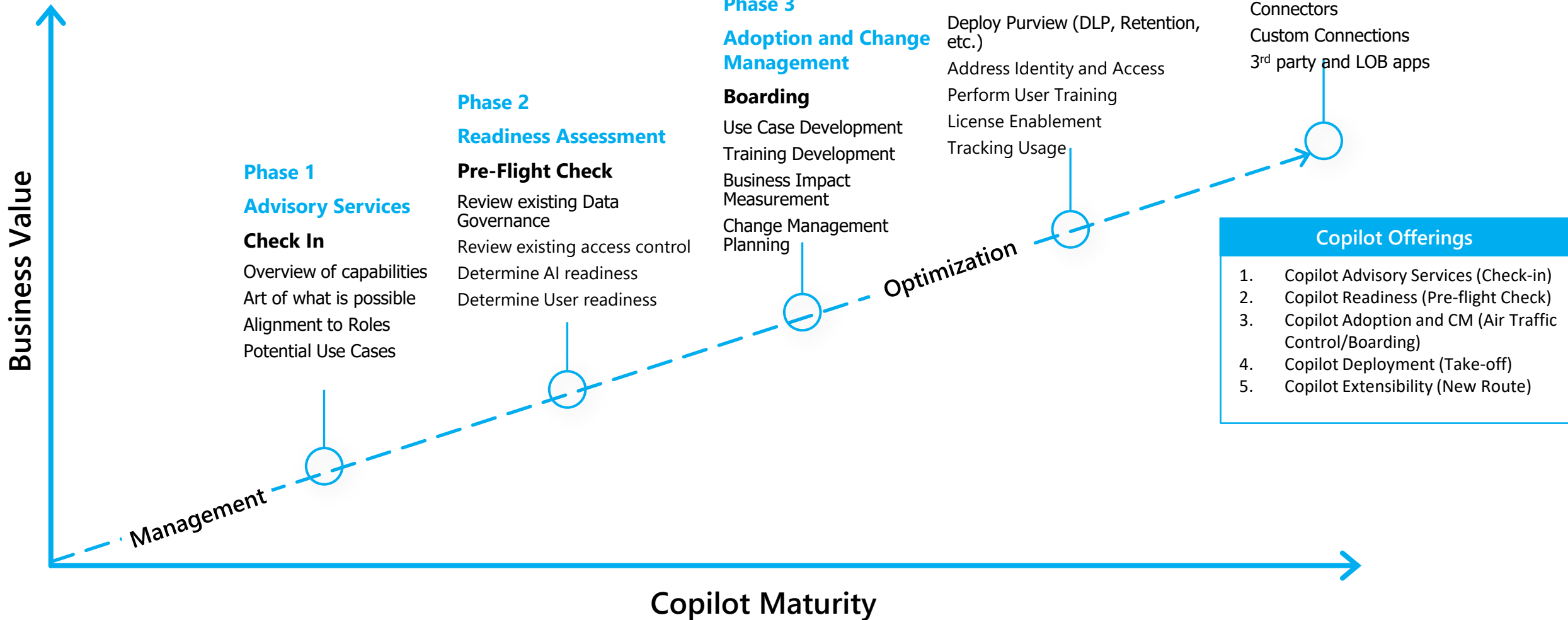
# Introduction to Spyglass MTG

## Date



Infrastructure Azure  
Data & AI Azure  
Digital & App Innovation Azure  
Modern Work  
Security

# Copilot Flight Plan to Secured Deployments



# Phase 1: Copilot Check-In (Envisioning)

- Overview of Copilot:
  - How does Copilot work?
  - Who has access to Copilot?
  - What can I do with Copilot?
- Review how users currently work
  - Identify key personas, high value use cases and potential business impact
  - What are some current struggles for employees?
- Discuss the Art of the Possible
  - What are some potential use cases for Copilot?
  - How could Copilot help with some of the struggles people have.
- Data Governance
  - Define how data governance is configured today.
  - Identify areas of focus as Copilot is brought into the environment.
  - Identify areas of improvement for access control.
- Whiteboard Roadmap to prepare for Copilot and Next Steps



## Phase 2: Copilot Pre-Flight Check (Readiness)

- Review existing Data Governance for:
  - Sensitive data
  - Retaining data
  - Performing eDiscovery activities.
  - Insider Risk Management (IRM)
  - Labelling for retention and classification.
- Review controls around
  - Role Based Access Control (RBAC)
  - Information Sharing (Internal and External) within the organization
  - Visibility into permissioning, data sharing, and sensitive data usage.
  - Connections to data across the organization.
- Determine AI readiness by looking at:
  - Corporate Cultures
  - The organization and users' ability to accept change and new ways of working
  - Regulatory compliance that may limit scoping.
- Determine User readiness
  - Discuss Use cases to maximize ROI
  - Determine potential adoption rates of new technology



## Phase 3: Copilot Boarding (Adoption and change management)

- Focus on Use Case Development
  - Identify up to 3 personas to target with Copilot
  - Identify/Create up to 3 use cases for the personas
- Create a Training plan for support, admins, and users
  - Develop specified training for the personas
  - Record up to 3 training sessions (1 per persona)
- Identify ways to create a Business Impact Measurement
  - Review with personas the benefit they will get
  - Calculate the potential ROI for the deployment
- Generate Change Management collateral and planning
  - Work defining terms of use (1 policy)
  - Work on roadmap for deployment
  - Develop communication for users (1 per persona)



## Phase 4: Copilot Take-off (Deployment)

- Define the Data Governance controls required to protect the data in scope of Copilot
- Initial or expanded deployment of Purview components
  - DLP (up to 5 out of box policies with 1 revision for fine tuning)
  - Retention (up to 3 policies)
  - Sensitivity Labels (up to 4)
  - Retention Labels (up to 3)
  - Setup Insider Risk Management (up to 2 policies (no HR or Badging))
- Addressing Identity and Access controls across the Entra ID landscape
  - Role Based Access Control (RBAC)
  - Sharing
  - Conditional Access Policies (Up to 5 policies)
  - External Access
- Perform User and Admin Training (up to 3 recorded sessions)
- Create Chatbot to help with support questions
- Document creation
- License Enablement
- Tracking Usage to evaluate success



## Phase 5: Copilot New Route (Extensibility)

- Define application to be connected
- Development of connected application (up to 1) using either
  - Plugins
  - Copilot Studio Connectors
  - Azure Open AI (Custom Connectors)
- Creation of the connection for 3rd party and LOB apps
- Testing and Validation of the Connected or extended application.
- Deployment of Connected App
- Leveraging Custom Connections (Non-Copilot Studio connections) require scoping.
- Development of better integrated Employee Experiences leveraging:
  - Teams
  - Copilot
  - Viva
  - Etc.





Thank You

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