

Microsoft 365 Copilot Flight Plan: New Routes Extensibility



Infrastructure Azure
Data & Al Azure
Digital & App Innovation Azure
Modern Work
Security

Competencies and Specializations













The Problem

Microsoft 365 Copilot is a whole new way to work thanks to the integration of AI into our normal business tasks that allow us to be more productive and bring forth new insights from the documents we interact with. These new capabilities also bring challenges to adoption, security, and compliance within our environments.

Organizations may find it difficult to maintain consistent controls and policies for interacting with Microsoft 365 Copilot and never realize the potential benefits without introducing significant risk. The issues are around how to:

- Maximizing the business value of Microsoft 365 Copilot
- Handling increased data compliance and security risks
- Setting boundaries and policies for usage
- Steering innovation and integrations with copilot
- Monitoring data access and exfiltration





The Solution

Spyglass's **Microsoft 365 Copilot New Routes (Extensibility)** is focused on achieving extending the capabilities of Microsoft 365 Copilot and making customized user experiences.

Extensibility Tools

- Copilot Studio (Free)
- Copilot Studio (Paid)
- Azure Open Al

Extensibility Connections

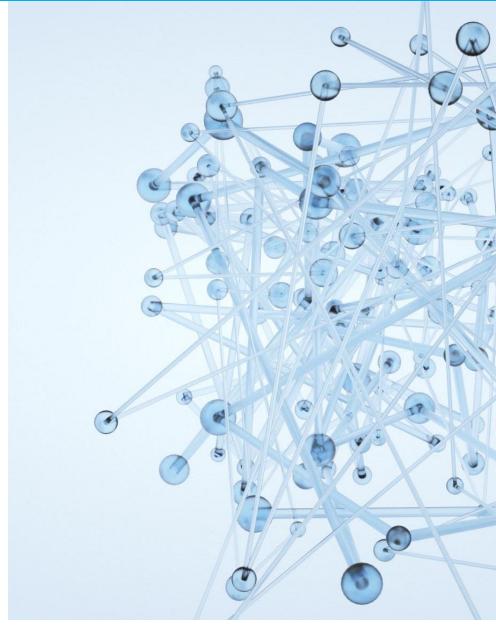
- Plugins
- Connections to Microsoft 365 Apps
- Custom Connectors to LOB and 3rd Party applications

Customized Experiences

- Teams
- Copilot
- Viva
- · Etc.

Final Deliverables

- App Connections
- Training





Phase 1

Check In

____Management _____

Advisory Services

Overview of capabilities

Art of what is possible

Alignment to Roles

Potential Use Cases

Phase 2

Readiness Assessment

Pre-Flight Check

Review existing Data Governance

Review existing access control Determine AI readiness

Determine User readiness

Phase 3

Adoption and Change Management

Boarding

Use Case Development Training Development

Business Impact Measurement

Change Management Planning Change Management

Phase 4

Deployment

Take-Off

Deploy Purview (DLP, Retention, etc.)

Address Identity and Access

Perform User Training License Enablement

Tracking Usage

Phase 5

Extensibility

New Routes

Plugins

Connectors

Custom Connections

3rd party and LOB apps

Copilot Offerings

- . Copilot Advisory Services (Check-in)
- Copilot Readiness (Pre-flight Check)
- Copilot Adoption and CM (Air Traffic Control/Boarding)
- 4. Copilot Deployment (Take-off)
- 5. Copilot Extensibility (New Route)

Copilot Maturity



Phase 5: Copilot New Route (Extensibility)

- Define application to be connected
- Development of connected application (up to 1) using either
 - Plugins
 - Copilot Studio Connectors
 - Azure Open AI (Custom Connectors)
- Creation of the connection for 3rd party and LOB apps
- Testing and Validation of the Connected or extended application.
- Deployment of Connected App
- Leveraging Custom Connections (Non-Copilot Studio connections) require scoping.
- Development of better integrated Employee Experiences leveraging:
 - Teams
 - Copilot
 - Viva
 - Etc.

