Copilot Flight Plan – New Routes: Microsoft 365 Copilot Extensibility

Find new routes with extended capabilities of Microsoft 365 Copilot

The Challenge

The integration of AI with Microsoft 365 Copilot offers enhanced productivity and insights but presents challenges in adoption, security, and compliance, potentially hindering its benefits due to increased risks.

The main issues are around how to:
- Maximizing the business value of Microsoft 365 Copilot
- Handling increased data compliance and security risks
- Setting boundaries and policies for usage
- Steering innovation and integrations with Copilot
- Monitoring data access and exfiltration

Deliverables
- Application connections
- Training

Timeline
- 1-week per Connection*
- * - additional scoping may be required

The Solution

Spyglass's Microsoft 365 Copilot Extensibility (New Routes) is focused on achieving extending the capabilities of Microsoft 365 Copilot and making customized user experiences.
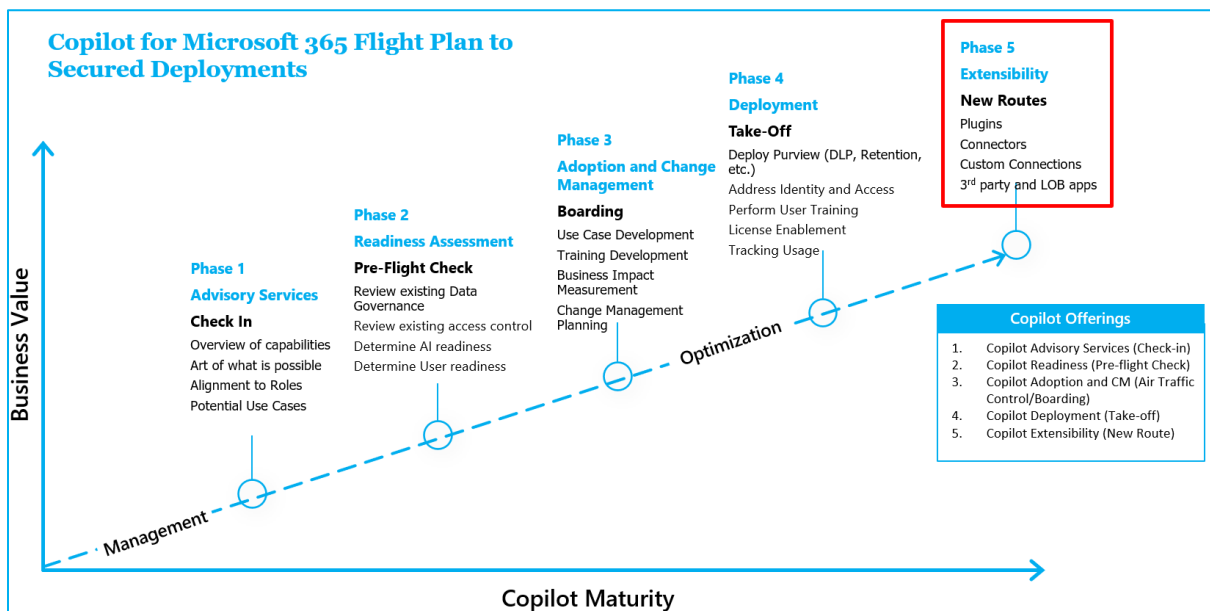
Extensibility Tools
- Copilot Studio (Free)
- Copilot Studio (Paid)
- Azure Open AI (Paid – Azure Consumption based)

Customized Experiences
- Teams
- Copilot
- Viva & more!

Extensibility Connections
- Plugins
- Connections to Microsoft 365 Apps
- Custom Connectors to LOB and 3rd Party applications

Copilot for Microsoft 365 Flight Plan to Secured Deployments

Spyglass MTG Copilot Flight Plan

Microsoft 365 Copilot is a whole new way to work thanks to the integration of AI into our normal business tasks that allow us to be more productive and bring forth new insights from the documents we interact with. These new capabilities also bring challenges to adoption, security, and compliance within our environments.

Spyglass's Microsoft 365 Copilot Flight Plan provides a systematic way to tackle introducing AI capabilities into an environment at any point in the AI journey including:

- Check-In – The initial step to determine how Microsoft 365 Copilot can benefit users and processes that includes:
    - Overview of Microsoft 365 Copilot capabilities
    - Whiteboarding of what is possible
    - How it could align with existing roles
    - Discussing potential use cases and personas

- Pre-Flight Check – Now that capabilities align with potential use cases and personas, it is time to start looking at how ready the environment is by looking at:
    - Existing Identity and Data Governance requirements and capabilities
    - Readiness for AI
    - Readiness for users to adopt
- Boarding – This stage of the journey is taking all of the validation from phase 1 and 2 and putting it into action by:
    - Creating Use Cases
    - Developing Training
    - Understanding Business Impacts
    - Planning for Support
    - Defining Controls
- Take-off – At this point, Copilot if ready to lift off and be consumed by users and controls put in place:
    - Data Governance using Purview
    - Identity controls using Entra ID
    - Delivering User and Admin training
    - Tracking and reporting on Microsoft 365 Copilot
    - Enablement of Users
- New Routes – helps to establish customize experiences for users and processes while leveraging the power of AI focused on productivity. This can leverage plugins, connectors, and even tie in with existing Line of Business applications. This is the phase of the Flight Plan that really personalizes the experience for user groups and business units.

Spyglass MTG Can Help!

We can help you extend your capabilities of Microsoft 365 Copilot. Contact us today!

SPYGLASS MTG

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