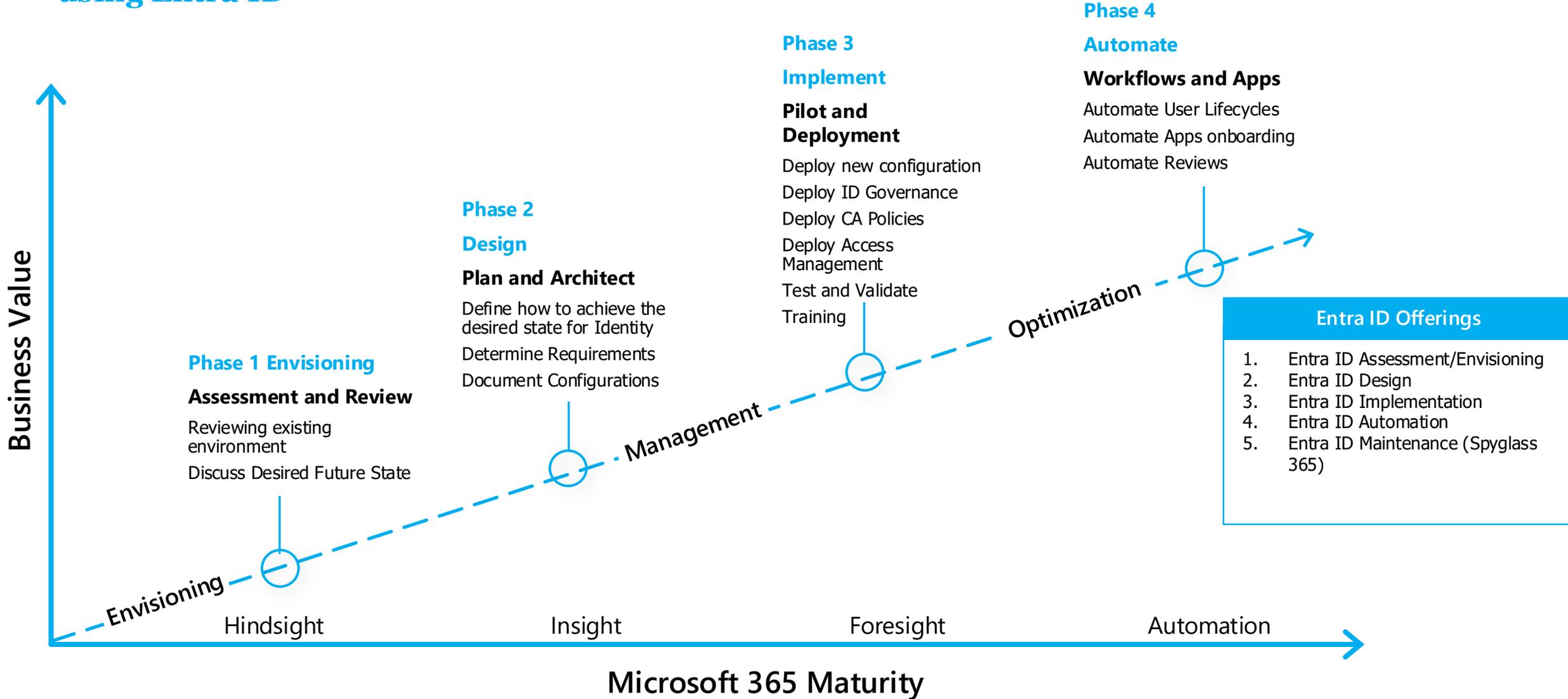


Spyglass E5 Implementation Services

Journey to Secured and Governed Identities using Entra ID



Phase 1: E5 Envisioning and Assessment

- Assess existing environment including:
 - Current deployment of the Entra ID tenant
 - 3rd party tools in the environment
 - Governance goals and existing controls
 - Security requirements and existing controls
- Build out of Use Cases and Requirements for:
 - Security
 - Compliance
 - Communication
 - Sharing
 - Identity
 - Reporting
- Document Recommendations and Next Steps
 - Determine Roadmap of work
 - Develop Timeline for work
 - Provide estimates of effort

Phase 2: E5 Planning and Design

- Planning for critical elements including:
 - Training
 - Communication
 - Change Management
 - Adoption
 - Identifying Sponsors, Stakeholders, Champions, etc.
- Design for elements including
 - Roles and Permissions
 - Identity Governance
 - External Sharing and Identity Management
 - Identity Risk policies
 - Connection Policies
 - User workflows and access reviews
- Documentation including:
 - Configurations
 - Recommendations
 - Next Steps

Phase 3: E5 Implementation

- Entra ID Tenant Hardening
- Deploy and Configure Solutions including:
 - Conditional Access
 - PIM
 - Identity Protection
 - Dynamics Groups
 - Access Packages
 - Access Review
 - SSO
 - Azure MFA
 - Private and Public Access
 - Workload identities
 - Verified IDs
 - Passwordless/Phishing Proof authentication
 - Potential deployment of Defender for Identity
- Document Recommendations and Next Steps

Phase 4: E5 Automation

- Automate User Lifecycles
- Create user workflows for onboarding and offboarding using Power Automate, Forms, and other solutions to focus on specific Business use cases and tasks.
- Document Configurations and Next Steps

Phase 5: Spyglass 365 E5 Example Maintenance Tasks (Add-on)

- Review Weekly Reports on (1-3 hours):
 - Usage Reporting
 - Conflicts in Policies
 - Issues and Troubleshooting
 - Applications
 - Groups
 - Users
 - Risk reporting
- Weekly Management (1-5 hours)
 - Manage Users and Licensing
 - Review and update as needed policies
 - Add any new applications as necessary
 - Update existing applications as necessary
 - Manage Conditional Access Policies
- Monthly Proactive Security Policy Management (1-3 hours)
 - Reporting and fine tuning of existing policies
 - Administrative role reviews and permissioning
 - Validate new capabilities throughout Entra for uses in environment.
 - Review of Applications and Updates
 - Create/modify policies as necessary