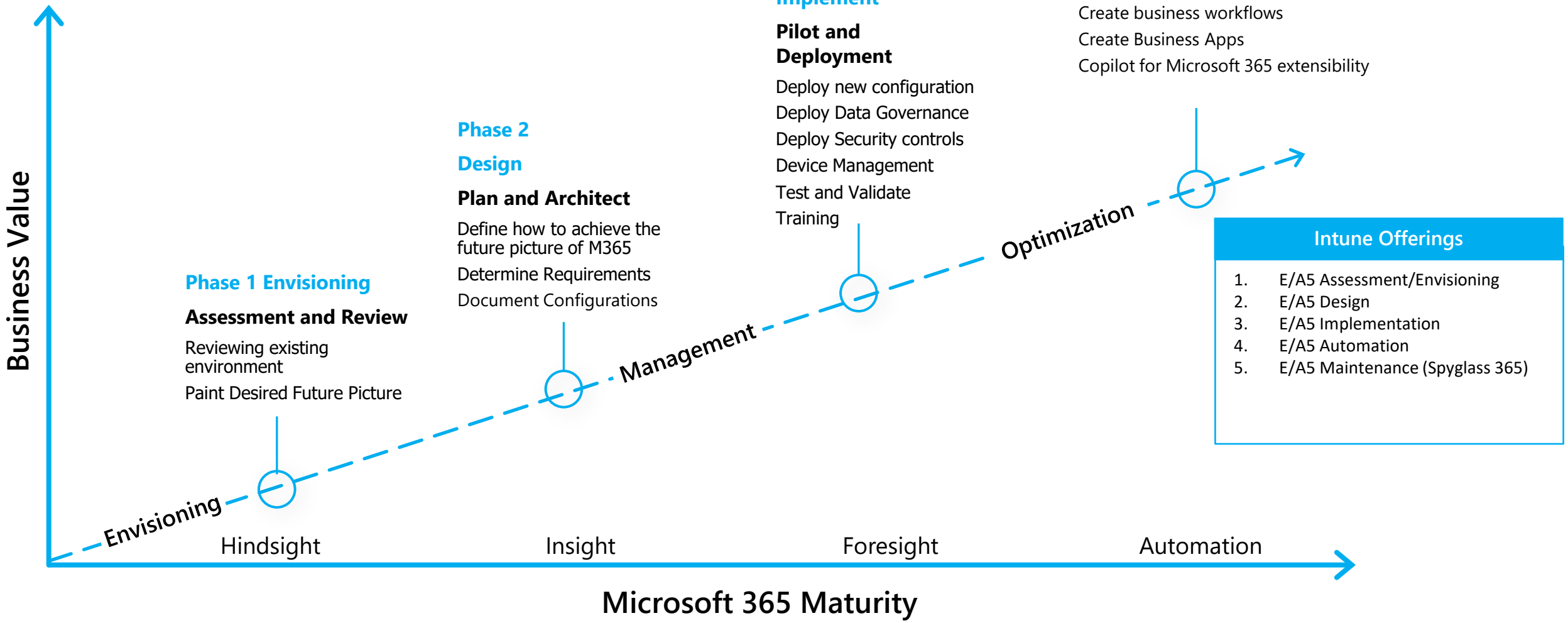
SPYGLASSMTG

Women Owned/Women Led

Spyglass E5 Implementation Services

Journey to a Secured and Governed Microsoft 365 Environment



Intune Offerings

1. E/A5 Assessment/Envisioning
2. E/A5 Design
3. E/A5 Implementation
4. E/A5 Automation
5. E/A5 Maintenance (Spyglass 365)

Phase 1: E5 Envisioning and Assessment

- Assess existing environment including:
  - Current deployment of the E3 suite if present
  - 3rd party tools in the environment
  - Governance goals and existing controls
  - Security requirements and existing controls
- Build out of Use Cases and Requirements for:
  - Security
  - Compliance
  - Communication
  - Sharing
  - Identity
  - Reporting
- Document Recommendations and Next Steps
  - Determine Roadmap of work
  - Develop Timeline for work
  - Provide estimates of effort

Phase 2: E5 Planning and Design

- Planning for critical elements including:
  - Training
  - Communication
  - Change Management
  - Adoption
  - Identifying Sponsors, Stakeholders, Champions, etc.
- Design for elements including
  - Data Governance
  - Identity Governance
  - External Sharing and Identity Management
  - Collaboration Configurations
- Documentation including:
  - Configurations
  - Recommendations
  - Next Steps

Phase 3: E5 Implementation

- Tenant Hardening
- Deploy and Configure Collaboration Tools including:
  - Exchange
  - SharePoint/OneDrive for Business
  - Teams
  - Copilot for Microsoft 365 (if licensed)
- Deploy and Configure Purview for Data Governance including:
  - Polices for DLP, Retention, and Sensitivity Labelling
  - Insider Risk Management
- Deploy and Configure Defender including:
  - Defender for Identity
  - Defender for Endpoint
  - Defender for Office
  - Defender for Cloud Apps
- Deploy and Configure Intune Device Management
- Document Recommendations and Next Steps

Phase 4: E5 Automation

- Automate Devices using Intune Autopilot
- Create business workflows using Power Automate, Forms, and other solutions to focus on specific Business use cases and tasks.
- Create Business Apps
  - Teams Apps
  - Viva Apps
  - Power Automate and Power Apps to extend business workflows.
- Copilot for Microsoft 365 extensibility
  - Plug-ins
  - Connections
  - Customizations
- Document Configurations and Next Steps

Phase 5: Spyglass 365 E5 Example Maintenance Tasks (Add-on)

- Review Weekly Reports on (1-3 hours):
  - Usage Reporting
  - Conflicts in Policies
  - Issues with deployments and adoption
    - Applications
    - Devices
    - Patch Reporting
  - Mobile Device reporting
  - Defender and Threat Intelligence Reports
- Weekly Management (1-5 hours)
  - Manage Users and Licensing
  - Review and update as needed Purview policies
  - Add any new applications as necessary
  - Update existing applications as necessary
  - Validate update rings for patching
- Monthly Proactive Security Policy Management (1-3 hours)
  - Data Loss Prevention Policy Review and fine tuning
  - Defender Policy and report reviews
  - Review of Intune Policies, configurations, and reporting
  - Review of Applications, Updates, and Patches
  - Review Autopilot profiles
  - Create/modify policies as necessary