

# Microsoft Teams Phone Deployment

Unlock modern, cloud-based calling with a seamless Teams Phone deployment engineered by Square10.

## Why Square10?

- Square10 offers expert guidance and customized plans to meet your business goals. We provide impartial risk evaluation and mitigation strategies for IT decisions, ensuring informed choices for platforms, upgrades, or integrations. Our Professional Services enhance your organization's IT experiences, reduce risks, and optimize operations. We are your committed partner for ongoing business success.

Deploying Microsoft Teams Phone modernizes your firm's telephony by unifying calling, meetings, messaging, and collaboration. Square10 brings multi-office experience and structured planning, configuration, migration, and support to ensure a smooth transition from legacy systems to Teams Phone.

## Overview:

Square10's Teams Phone solution streamlines communication by simplifying call flows, licensing, voice readiness, and user onboarding. We support design, configuration of auto attendants and call queues, DID planning and porting, emergency calling, and PSTN connectivity—aligned with the engineering approaches documented across our Teams Phone SOWs.

Teams Phone reduces carrier costs, minimizes hardware needs, and enables seamless mobility across devices. Square10's structured approach validates each phase—from pilot to go live—for performance, compliance, and user experience.

**Next Steps:** If you are interested in moving forward with a meeting to define project objectives, scope and pricing, please [Contact Us](#) and a member of our team will contact you within 24 hours to schedule.

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## Our Approach

### Assessment and Planning

- Square10 reviews calling needs, DID inventory, call flows, and Teams Phone licensing while assessing network readiness, including VLANs, QoS, firewall rules, and connectivity.

### Licensing and Configuration

- Square10 confirms licensing and configures calling policies, auto attendants, call queues, voicemail, emergency calling, and Teams-compatible desk phones and common area devices.

### Network Readiness

- We validate bandwidth, QoS, VLANs, firewall settings, and device compatibility, providing guidance where updates are required.

### Integration and Migration

- Square10 manages user setup, DID assignment, caller ID, and porting, coordinating phased migrations and testing for multi-site environments.

### User Training and Adoption

- We deliver train-the-trainer sessions and targeted enablement, supported by Microsoft learning resources, to ensure users understand call flows, policies, and devices.

### Testing and Validation

- Square10 performs structured testing of call routing, auto attendants, queues, emergency calling, devices, and PSTN connectivity.

### Go Live and Support

- We manage cutovers with minimal disruption and provide post-go-live stabilization, either Square10-led or jointly with your team.

### Outcome

- Square10 delivers a modern, scalable Teams Phone solution that reduces costs, simplifies administration, and improves the calling experience.

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