



ShadowManage SharePoint as a Service (SPaaS)

SRKK Consulting Sdn Bhd

About Our Managed Service



Worry Free & Fast Response Within (SLA)

Your business up time is our top priority!



Flexible Support

Priority multi-channel support through email, phone, remote support.



Certified Technical Competencies

System support and maintenance by certified support staff and consultants



Ticket Management And Tracking

Reliability with our helpdesk system to efficiently track support process and monitor service standards



Certified Partner With Industrial Leaders

Principal-backed support and solution consultancy.



Maximize Digitalization Adoption

Provide information on program functionality, use case scenarios, and proactive technology updates

SRKK

SharePoint as a Service (SPaaS)

Coverage – SharePoint, Power Automate

	Advanced Managed SPaaS	Managed SPaaS	Remote Support
Troubleshooting and Resolution	✓	✓	✓
Advisory and Consultation	✓	✓	✓
System Support Review	✓	✓	✓
System Health Check	✓	✓	
Administration	✓	✓	
Service Request	✓	✓	
Adoption Training	✓		
SharePoint Audit			

Recommended across all subscription