



Connecting people
who have questions to
colleagues with answers



Every day, employees waste 1,000s of hours searching *for answers*.



And these numbers are only getting bigger. As data volumes skyrocket and remote working gathers pace, it's becoming harder and harder for your employees to find the knowledge they need to succeed.

Social collaboration tools can't help them find the right person for their question. And document management systems overwhelm with too much irrelevant or outdated information.

The result? Frustrated, tired team-members and a crisis in productivity.

Hours lost searching for knowledge per day:



8,640 hours
3,000 employees



14,400 hours
5,000 employees



28,800 hours**
10,000 employees

**That's the equivalent of over 3 years in lost time and productivity

What if finding what you need *was as easy as just asking?*

Starmind's patented AI connects people who have questions to colleagues with answers.

Here's how it works:



1 Anyone can ask a question anonymously.

If a similar question has been asked before, answers are provided immediately.



2 If not, Starmind's AI works out the best person or people to answer.



3 And sends the question to whoever they are, wherever they are.



4 Each answer is peer-reviewed, ranked and stored. Making sure everyone can find a reliable answer, when they need it most.



✓ Employees are freed from the frustration of endless searching.

4.7

average star quality rating across all answers.

94%

of all Starmind questions are solved.

55%

of questions are answered in less than two hours.



Deliver knowledge from anywhere, *to anywhere*

- Get answers in real-time from the person who knows best, whoever they are and wherever they are.
- Access knowledge from anywhere with user-friendly mobile and web portals.
- Provide a safe place to learn by helping people access knowledge anonymously.



“At Dräger, the enormous amount of information. is very difficult to grasp. Starmind has significantly reduced this complexity, giving us an intuitive tool for fast information retrieval and independent learning. That has helped us improve the training process for new employees, and we can answer customer inquiries independently much faster.”

Martin Meis, Team Leader Sales Consumables, Accessories, Germany Region West, Dräger

Empower *your team*

- **Cut time** searching and **boost employee satisfaction**.
- Create a more **inclusive environment** by giving everyone within the organization a chance to share what they know
- **Reduce support tickets** and make it easier for new employees to get up to speed by making it easy to access previously asked questions.
- Ensure **knowledge is retained** when people leave.
- **Reduce the burden** on ‘go-to’ specialist employees.

Plug into your *existing infrastructure*

- Innovate faster with ability to cross collaborate with the right people in real-time.
- Integrate intranets, chatbots and ticketing systems and connect key data sources.

MS Outlook | MS Teams | MS Sharepoint
ServiceNow | MS Office 365 | Google Drive
SuccessFactors | Confluence | MS One Drive
Jira Yammer

Prioritizing *data privacy*

- The Starmind platform is GDPR-compliant and ISO 27001:2013 certified.
- We work with global customers, successfully satisfying the requirements of a variety of country-specific and international laws and regulations.
- Starmind processes data only for the purpose of connecting people within the organization to allow for the fastest possible answering of questions. That’s the only thing we use customer data for, ever.



We're proud to partner with some of the world's *most innovative businesses*.



accenture

Cognizant



And the market is *taking notice*.



accenture



Free your employees from the frustration of endless searching.
Speak to our team today to find out how Starmind can help you boost productivity and enhance employee satisfaction.



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Starmind is headquartered in Zurich, Switzerland with international offices in New York and Frankfurt.