

The AI Engagement Platform for Automotive

## **STELLA™ Service**

Maximize Service Revenue with 24/7 Intelligent Call Handling

Automate the service booking process with STELLA™ Service—it's your dealership's 24/7 frontline service assistant, handling every inbound call with speed, precision, and a touch of human-like intuition.

Every call is answered on the first ring, day or night. Customers can book, confirm, and manage appointments autonomously, seamlessly integrating with your Service Scheduler or Dealer Management System (DMS).



## Capture every call and opportunity

STELLA answers calls on the first ring, 24/7/365

Unlimited calls handled simultaneously



## Increase Customer Satisfaction

Eliminates hold times and inconsistent service

Friction-free service scheduling in under 2 minutes



## **Boost Productivity**

Free up staff for revenue-generating activities

Optimize service bay capacity

"STELLA AI, creating great guest experiences that fundamentally change how dealers operate. By promptly answering every call, STELLA ensures that every single guest has a prompt interaction with the dealership."

— William Knowles, Chief Operating Officer, Maroone USA