



Enabling business growth

Microsoft Dynamics 365 Quick Start Packages

Package: Customer
Service
Rapid Start 365

Silver
Microsoft
Partner

 **ClickDimensions** | Partner

Fixed-Cost Dynamics 365 Packages

For smaller businesses, particularly those that are used to managing everything via spreadsheets and manual processes, planning the jump to Dynamics 365 applications such as Dynamics 365 Customer Service can be a little overwhelming, with the variety of product options and price points available. Equally, larger companies that are looking to test the waters of a CRM product, do not want a large outlay for what could just be a proof of concept.

Many Dynamics 365 service providers can be hesitant about revealing their pricing for fear of putting off potential clients. However, with our fixed-cost Dynamics 365 packages, you can choose from predefined options that suit your business size and requirements.

Which package is right for me?

This fact sheet details the elements that are included in our “Customer Service Rapid Start 365” package. However, whether your organisation is focused on Sales, Customer Service, or a combination of the two, we have your needs and budget covered. For our other packages and options, please find links below to our website for further details:

- [Dynamics 365 for Sales packages](#)
- [Dynamics 365 for Customer Service packages](#)
- [Combined Dynamics 365 for Sales and Customer Service packages](#)

What is the cost of this package?

Customer Service Rapid
Start 365

£1,495

Fixed Cost

What is included in this package?

Setup of a new Office 365 tenant if required
Creation of a new Dynamics 365 instance
Assignment of licences to users
Assignment of Security Roles to users
Configuration of Server-side Synchronisation
Basic customisation of Contact, Account, and Case entities (maximum of 30 fields)
Customisation/creation of views (maximum of 10 views)
Import of Accounts and Contacts using provided templates
Guidance for users on how to access Dynamics 365
Introduction to Microsoft's guides and learning platform

How can I find more information?

Call us on 01782 916920

Email us at quickstart@strategy365.co.uk

Visit our dedicated Quick Start Packages website page [here](#)