STREEBO

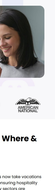
CHECK OUT DEMO

#Smart GenAI For Hospitality

Generative AI Powered Smart Bot Solution for Hospitality Industry

Omni Channel Bots - Deploy on Chat, Voice, Email, Instagram, Facebook, WhatsApp and Even SMS

Check Our Demo



Trusted by hundreds of leading companies

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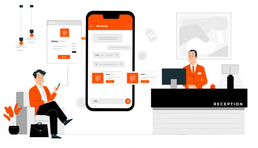
Generative AI for Hotels & Hospitality: The Why, Where & How!

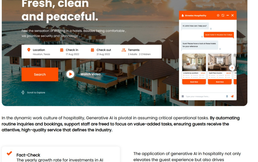
Modern travel trends have disrupted the traditional seasonal nature of the hotel industry, as travelers now take vacations year-round. This shift demands adaptive service models to cater to the continuous influx of guests, ensuring hospitality staff maintain exceptional customer experiences. However, the sector faces significant challenges as it grapples with continually navigating the challenges of seasonal unreliability and the indispensable need for consistent, **24-hour** support. Despite the substantial investment in full-scale customer service centers, the effectiveness of these solutions is often questionable. **Facilities still face inadequate downtime, contend with after-hours customer complaints, and bear the financial weight of operating such expensive support networks.**



Imagine a digital companion, consistently at service, **adept at managing routine inquiries and facilitating transactions effortlessly.** This innovation promises to significantly lessen the **reliance on extensive human support teams, curtail costs, and reduce overheads.** The deployment of such a digital assistant promises to revolutionize customer engagement, presenting a forward-thinking approach to fulfill the industry's need for efficiency and dependability, free from conventional limitations.

Introducing Generative AI Powered Virtual Assistants for Hotels & Hospitality Businesses

Generative AI is reshaping the hospitality industry with significant impacts on efficiency and customer experience. For instance, Generative AI in the form of AgentsChatbot and virtual assistants now handles over **30% of customer service interactions, leading to an estimated reduction in customer service costs by up to 30%.** Marriott International's implementation of Advanced AI for **personalized guest experiences has led to a 10% reduction in guest complaint resolution time.** Furthermore, AI-driven dynamic pricing has been shown to **increase revenue by up to 10% through better occupancy management.**

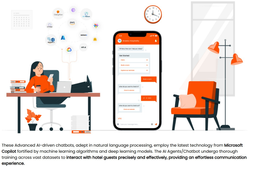


In the dynamic work culture of Hospitality, Generative AI is pivotal in assuming critical operational tasks. **By automating routine inquiries and bookings, support staff are freed to focus on value-added tasks, ensuring guests receive the attentive, high-quality service that defines the industry.**

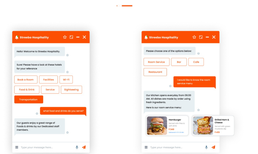
Fact Check
The average growth rate for investments in AI Agents/Chatbot across the hospitality industry is projected to be **24.3% from 2020 to 2027.**
- Grandview

Generative AI-Powered AI Agents/Chatbot for Hotels & Hospitality Businesses

As a leading company specializing in AI and digital transformation, we are at the forefront of creating cutting-edge intelligent chatbots. Our advanced hotel AI Agents/Chatbot platform is crafted to give hotels the power to deploy the most effective AI and language processing tool available, such as **Microsoft Copilot, integrated into their services.** Our AI Agents/Chatbot, powered by these cutting-edge technologies, are designed to **streamline guest interactions, enhance operational efficiency,** harness synergy with leading-edge open-source initiatives such as **HuggingFace, Anthropic, and Cohere,** our solution taps into the forefront of AI innovation, delivering a wide array of functionalities and insights.



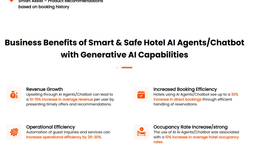
These Advanced AI-driven chatbots, adept in natural language processing, employ the latest technology from **Microsoft Copilot** fortified by machine learning algorithms and deep learning models. The AI Agents/Chatbot undergo thorough training across vast datasets to **interact with hotel guests precisely and effectively, providing an effortless communication experience.**



Best local eateries | Answer hotel specific questions | Best local attractions

Our AI Agents/Chatbot are designed to **navigate guests effortlessly from their first inquiry through to booking, enriching the guest experience and enhancing operational efficiency.** With capabilities to integrate smoothly with an array of enterprise systems including travel and tourism platforms, as well as CRM and ERP solutions, our AI Agents/Chatbot are a one-stop communication tool. They are **equipped to converse in over 38 languages,** making every interaction personal and accessible, breaking down language barriers with ease. By implementing rigorous data protection protocols, **we ensure the privacy and security of guest interactions,** setting a new standard in customer service excellence for the hospitality industry.

Top Use Cases of Our Generative AI Powered AI Agents/Chatbot for Hotels & Hospitality Businesses



Account Management
Our Gen AI powered AI Agents/Chatbot for hotels can handle room bookings, process payments, and send confirmation details, making the reservation process more efficient.

Customer Service
They provide 24/7 assistance, answering common queries about amenities, services, and policies, reducing wait times for guests.

Concierge Services
Powering pre-trained virtual assistants can give personalized recommendations for dining, entertainment, and local attractions.

Feedback Collection
Post-stay, these AI Agents/Chatbot can gather feedback, allowing hotels to quickly address concerns and improve service quality.

Personalized Marketing
These AI Agents/Chatbot can broadcast promotions and offers based on the guest's preferences and past behavior.

Operational Alerts
In the case of early guests about check-in/check-out times, cleaning schedules, and any disruptions during their stay.

Room Service Ordering
Guests can order food and other amenities directly through the AI Agents/Chatbot interface.

Lost and Found Service
They can assist in reporting and finding lost items within the hotel premises.

Event Scheduling
These AI Agents/Chatbot can inform guests about events at the hotel and facilitate sign-ups or ticket purchases.

Our Pre-trained Hotel & Hospitality AI Agents/Chatbot are Trained in the Following Operations

- FAQs (Frequently Asked Questions)
- Hotel Locator
- Fetch Services in Details
- Cost Estimates & Comparison
- Create an account
- Manage Your Booking
- Smart Assist - Product Recommendations based on booking history
- Customer Support and Query Resolution
- Payment Transactions
- Feedbacks and Reviews
- Offers and Promotions
- Reward Points
- Search the Hotel Location via the Booking ID or City

Business Benefits of Smart & Safe Hotel AI Agents/Chatbot with Generative AI Capabilities

Revenue Growth
Upselling through AI Agents/Chatbot can lead to a **10-15% increase in average revenue** per user by presenting timely offers and recommendations.

Increased Booking Efficiency
Hotels using AI Agents/Chatbot see up to a **30% increase in direct bookings** through efficient handling of reservations.

Operational Efficiency
Automation of guest inquiries and services can **increase operational efficiency by 20-30%.**

Occupancy Rate Increase/strong
The use of AI Agents/Chatbot has consistently shown **a 5-10% increase in average hotel occupancy rates.**

Guest Satisfaction
Hotels with AI AI Agents/Chatbot may experience up to a **40% improvement in customer satisfaction** scores.

Source: Business Insider, Grand View Research

Key Features of Our Hotel & Hospitality AI Agents/Chatbot Powered by Generative AI & LLMs

Cognitive Search
They efficiently navigate vast information repositories to provide guests with accurate information, from room details to local attractions.

Multimodal Capabilities
Guests can interact using text, voice, or visuals, allowing for a rich, accessible, and convenient user experience.

Access to Unstructured Data
Our AI Agents/Chatbot can understand and utilize data from various formats, ensuring no guest request is too complex.

Live Agent Handoff
When a situation requires human intervention, our AI Agents/Chatbot seamlessly transfer the interaction to a live agent without disrupting the guest experience.

Backend Integration
Our AI Agents/Chatbot for the Hotel & Hospitality Industry come in pre-integrated with Travel and Tourism Software and portals, backend systems such as CRM, ERP, etc.

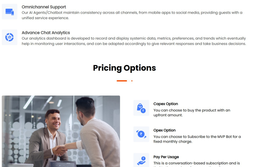
Flexible Deployment
The AI can be deployed across various platforms, whether on-premises or cloud-based, fitting the diverse tech ecosystems of hotels.

Multilingual Support
With 38+ language support guests from around the world can communicate in their preferred language, making every interaction feel local and personalized.

Omnichannel Support
Our AI Agents/Chatbot maintain consistency across all channels, from mobile apps to social media, providing guests with a unified service experience.

Advance Chat Analytics
Our analytics dashboard is developed to record and display systemic data, metrics, preferences, and trends which eventually help in monitoring user interactions, and can be adapted accordingly to give relevant responses and take business decisions.

Pricing Options



Copen Option
You can choose to buy the product with an upfront amount.

Open Option
You can choose to Subscribe to the MVP Bot for a fixed monthly charge.

Pay Per Usage
This is a conversation-based subscription and is tied to the number of conversations & messages the bot handles. Thus, you only pay if the Bot is getting used and is actually deflecting calls.

Want to Know- How This Will Work for Your Hospitality

Business?

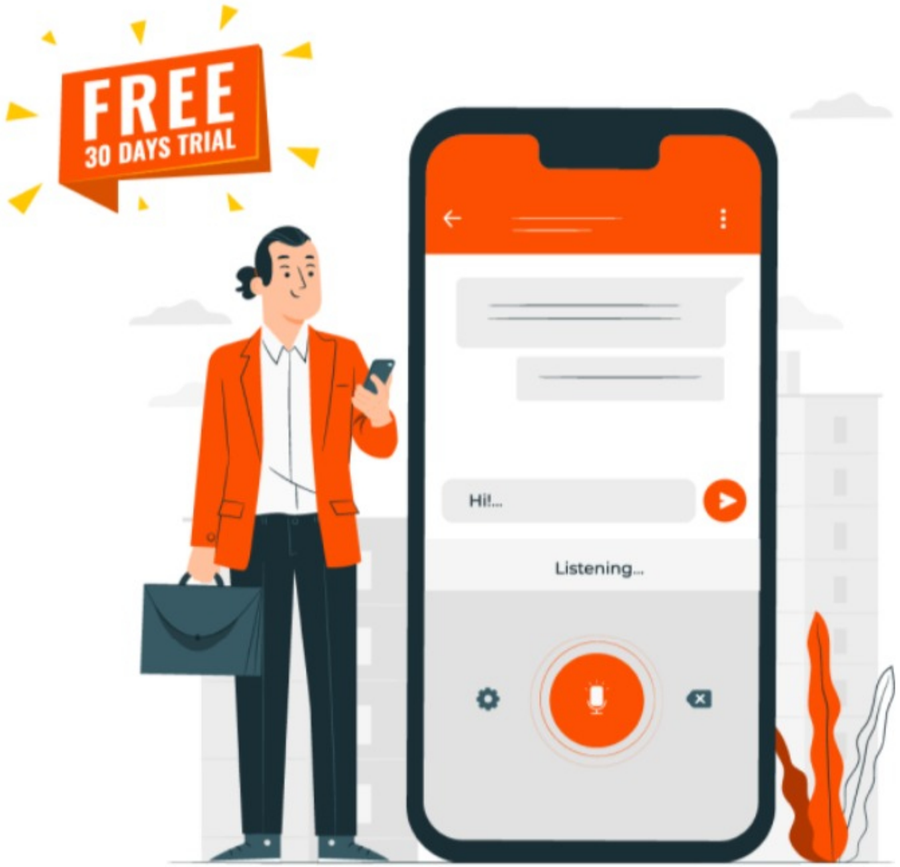
1. Visit our Enterprise-Grade Bot Store.

2. Learn what it can do for your business by scheduling a demo session.

3. Try it yourself with a Free 30-day trial.

Start your **30-day free trial** now and witness firsthand how our intelligent AI Agents/Chatbot can transform your service delivery, boost efficiency, and skyrocket guest satisfaction.

Don't let this chance slip by! Get in touch with us today to begin your journey towards unparalleled hospitality management, risk-free!



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