

## **Customer Challenge: Al is here**

Employees want AI at work and they are bringing their own already. As advanced technology is used to handle growing workloads, staying compliant, productive and protecting sensitive information becomes more complicated. The constant progress in technology brings challenges but also opportunities, especially with the advent of Artificial Intelligence.

Organisations looking to deploy Copilot for Microsoft 365 should take specific steps to optimise data security and maximise the benefits of AI technology.

To ensure a safe launch, all the necessary prerequisites must be in place to enable a rapid deployment without compromising their security posture or exposing sensitive data. To that extent, Sword have developed an approach to perform a data maturity assessment with the intent of identifying any gaps in the current security and compliance controls as well as teasing out key high-value scenarios for implementation.



## **Ideal solution**



#### **Desired outcomes**



- Reliance on **Legacy** Systems
- Inadequate Document & Records Management Capabilities
- Inability to comply with data regulation and legislation
- Inefficient data management **lifecycle** processes
- Poor awareness and training for end users
- Unmanaged Data Growth
- Data is at risk from breaches
- Al adoption is hindered

Sword's service offers a comprehensive, structured approach to overcoming these obstacles:

- Maturity Assessment: We evaluate your current data landscape and eco-system to identify gaps and improvement opportunities.
- Data Discovery and Workshops: In-depth sessions with stakeholders to align data initiatives with business goals and to encourage alignment across teams
- Full Use Case Register: A prioritized list of data-driven opportunities that deliver the highest impact.
- Actionable Insights: A data-driven strategy that enables informed decision-making and business transformation.

- Identify high value scenarios on how to best exploit Copilot
- Ensure all **technical** and **licensing prerequisites** are in place
- Reduce the risk of exposing sensitive data by enabling the minimum required Purview controls
- Ensure deployment is aligned against internal policies and regulatory requirements
- Raise awareness amongst the user base on the benefits but also potential implications of Copilot





## **Copilot Readiness Assessment**

Sword's framework is based on an initial Copilot readiness health check to inform the implementation of Purview controls, providing guidance and instructions based on the outcome of the assessment.

### **Assessment**

Identify blockers and areas that need strengthening. Understand the risks but also opportunities

### Al Use Cases Definition

Agree high value use cases to implement prioritising the return of investment

## **Copilot implementation Planning**

Prove value with a small representative group and focused areas to win hearts and minds

# **Copilot Readiness Assessment**

Sword's engagement can be tailored based on customer's maturity levels, achieving the optimal level of readiness and launch Copilot within desired timescales whilst continuing to optimise the data posture along the way, moving from one maturity level to the next.



#### **Assessment**

Assess Copilot readiness pinpointing areas that may need strengthening or could potentially pose obstacles to Copilot deployment.

## **Use Cases Prioritisation**

Showcase the value of Microsoft 365 Copilot through high value business scenarios, raising awareness and understanding of its capabilities.

## Implementation Plan

Conduct a small Pilot to inform the delivery of a recommendations report with a detailed implementation plan





We design solutions aimed at improving document management, reducing risks without compromising productivity; this empowers organisations to govern and protect sensitive and business-critical corporate data in line with their regulatory and compliance requirements.

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