

Microsoft Teams App Development



Part of the Charterhouse Group

Symity is a trusted Microsoft Solutions Partner offering 'end to end' design, deployment, adoption and support services for Microsoft Teams Apps, Microsoft Teams Phone and Microsoft-certified native Contact Centres in the UK and globally. With a focus solely on Microsoft Teams solutions, we have extensive practical experience, specialist skills and in-depth knowledge of delivering exceptional solutions to customers.

Microsoft Teams supports collaboration and communication, operating as the hub for internal and external customer connection across a range of modalities. To ensure high quality outcomes for these interactions, Symity have created a suite of Microsoft Teams Apps using technologies such as Azure Cosmos DB, Azure Logic Apps and Microsoft Power BI, always employing an innovative approach. Through these apps, we help organisations maximise the benefits of modern collaboration and communication.

We can also develop bespoke Microsoft Teams-related solutions apps to overcome business process challenges faced by our clients. By expanding the capabilities of familiar user experiences with Microsoft Teams, companies can reduce time wasted switching between applications and improve the overall employee experience.

Simple. Effective. Scalable.

Symity's portfolio encompasses custom modern workplace applications for Microsoft Teams including:

- **Symity Hub** – cost effective and simple management of Teams phone number ranges
- **Symity Assist** – on-demand tailored video support for users of Microsoft Teams Rooms
- **Request a Desk** – chat-based, simple and compliant management of desk real estate



Why clients partner with us:

- Microsoft Teams only specialist, delivering all-encompassing solutions
- Comprehensive commercial and technical understanding of Microsoft Teams App development technologies which can add further value to Microsoft Teams
- Industry-leading technical skills in Microsoft Teams App Development, always abreast of the latest develops which we roll into client solutions
- Proven UK and global Microsoft Teams App delivery and support capability
- Trusted partner, employing a "can do" proactive approach and agile attitude, ensuring clients see true value in their investment in Microsoft technologies



Symity work closely with clients to understand their challenges and uncover their business requirements, future aspirations, identifying use cases and customer journeys, utilising Microsoft technologies to drive efficiencies and effectiveness across their organisation.



We also help customers to rethink the Art of the Possible with regard to their business processes across all modern workplace activities, ensuring collaboration, accessibility, simplicity and scalability can be offered to all employees using Microsoft Teams Apps.



Symity offer consultancy through Microsoft workshops, providing in-depth guidance, consultancy, and tangible outcomes for clients to enable them to power their Microsoft 365 journey through the utilisation of enterprise-grade Microsoft Teams Apps.



Our goal is to help our clients see significantly improved collaboration and communication through more efficient handling and utilisation of the Microsoft Teams platform through apps.

Book a
chat
today



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