

A globally available Teams Phone Management Platform.

Symity Hub provides an intuitive user and number management portal where you can manage number assignment and provide delegated admin access to local IT admins in each location.

E.g. Regional IT admins can only view and control users and numbers from their region.



Do you have local IT administrators in your organisation who would like to manage their own office numbers in Teams?



Segmenting a single Microsoft Teams Phone tenant into separate administrative domains offers numerous benefits, especially when catering to multiple operating companies with distinct administrative boundaries.



It enables streamlined management by allowing each operating company to nominate its own set of administrators, ensuring autonomy and control over their respective user base and number ranges.



Segregating administrative domains enhances security by limiting access to sensitive data and configurations only to authorised personnel within each operating company, reducing the risk of inadvertent or unauthorised changes.

Overall, this segmentation promotes organisational agility, security, and tailored service management, optimising the communication infrastructure management for diverse business entities sharing a common Microsoft 365 environment.



Key Features

Intuitive User and Number Management portal

- Manage user and call queues numbers
- All PSTN connection methods supported
- Control numbers from different providers all within a single interface
- Secure and compliant storage of data
- Single support organisation covering all locations
- Supports Direct Routing, Operator Connect and Calling Plans

Symity Teams Phone



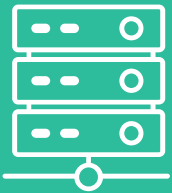
Part of the Charterhouse Group

A globally available Teams Phone Routing Platform.

Symity offer a globally available Teams Direct Routing platform, hosted on Microsoft Azure technology which presents several significant advantages for organisations seeking to integrate their own PSTN carriers with Microsoft Teams.



By leveraging Azure's global infrastructure, the platform ensures high availability and low latency communication, regardless of the geographical location of users or PSTN carriers. This reliability enhances business continuity and user experience which is crucial for organisations operating across various regions.



Symity enables customers to bring their own PSTN carrier, offering flexibility and choice. This allows organisations to retain existing, or select new providers based on cost-effectiveness, service quality, and compliance requirements, while avoiding timely number porting exercises and tailoring their telephony solutions to meet specific business needs.



Symity utilises Azure's robust security features and compliance certifications, the platform offers enhanced data protection and regulatory compliance, reassuring customers of the confidentiality and integrity of their communications.

Symity provides a globally available Teams Direct Routing platform on Azure. Symity supports BYOC (Bring Your Own Carrier), which combines reliability, flexibility, security, and compliance, empowering organisations with a seamless and customisable telephony solution integrated with Microsoft Teams.



Contact Symity today to request more information regarding Symity Hub and Symity Teams Phone.

Book a chat today



symity.com