

Key Service Features

Informed by Symity Engineering's depth of specialist knowledge and subject matter expertise, the Number Management Service includes all the tools organisations need to securely manage number ranges and assignments within the organisation.



Secure user specific elevated permissioned access,

are maintained on all admin functions through relevant elevated permissions granted via a user prompt at initial login (no elevated service account permissions required for the service).



Reserve / Classify numbers

with tiers so they can be prioritised. *For example being "memorable" e.g. ends in 1234, or used outside of Teams e.g. on a PBX.*



Add a number range

specifying the country, area code, start and end number.



View number ranges

with the ability to sort/filter based on area code, country.



Add notes against ranges and/or numbers.

For example "Range held by BT" or "Fax line".



Synchronise Teams objects from Microsoft Teams into the tool.

(This requires an authenticated user to communicate with Teams).



Assign a free telephone number to a Teams user



Unassign a number

from a Teams object. Unassigned number would return as "free"



Bulk user management

Number and voice policy assignment