

Industrial Manufacturing's Microsoft AI Agents created by SymphonyAI

[Ebook](#)

Frontline Worker Agent

[More details](#)

Empowers front-line teams with context-driven guidance, automated SOPs, and instant access to expert support, ensuring safety and operational agility at the point of work.

CUSTOMER VALUE

Boosts safety, compliance, and operational agility. Reduces error rates and rework by streamlining information flow and task resolution, ensuring that frontline staff have the right support at the right time.

AI-Guided Standard Operating Procedures

Delivers step-by-step, context-aware work instructions tailored to specific tasks and equipment conditions.

Safety Incident Detection and Response

Monitors for safety hazards via sensor integrations, issuing real-time alerts and guiding workers through response protocols.

Expert-on-Demand

Connects workers with remote experts for live troubleshooting, sharing data and video feeds for rapid issue resolution.

Task and Ticket Management

Automatically assigns and tracks tasks, prioritizing critical tickets and surfacing real-time status for supervisors and teams.

About SymphonyAI

SymphonyAI is building the leading enterprise AI SaaS company for digital transformation across the most critical and resilient growth verticals, including retail, consumer packaged goods, finance, manufacturing, media, and IT/enterprise service management. SymphonyAI verticals have many leading enterprises as clients. Since its founding in 2017, SymphonyAI has grown rapidly to 3,000 talented leaders, data scientists, and other professionals. SymphonyAI is an SAIGroup company, backed by a \$1 billion commitment from successful entrepreneur and philanthropist Dr. Romesh Wadhvani.

www.symphonyai.com/industrial