

Democratizing information access with high-level security

## Context



Of remote workers make choices which reduce security\*

\*Microsoft Digital Defence Report 2020



The average cost to an organization to reset a user password\*

\*Forrester report



Most employees do not know if the information they are accessing is at risk



Leaders have no visibility or control of the information their teams access

In today's evolving workplace, collaboration and flexible access to resources is more important and more challenging than ever before. Organizations are seeking better ways to help both remote and on-premises staff do more while controlling access based on risks and intelligence.

## How to face the challenge?

**E-Visor Teams App** is a reporting and analytics app that helps end users boost their security and productivity, directly from within Microsoft Teams. E-Visor Teams App collects data across different Microsoft portals to present it back to end users in a single location, where they can monitor their identity and device activity, while performing tasks ranging from updating their password to viewing their Office 365 licensing to scheduling Teams meetings with their team.

### Why E-Visor Teams App

Microsoft Teams is the single workspace that connects all team members and tools required to be productive, no matter where they are or what they do. The E-Visor for Teams App is a collaboration and analytics Teams - native app, tested by Top 100 financial organizations, designed to improve security and productivity at the end-user level.

### ENABLE INFORMATION DEMOCRATIZATION

Self-service

IT time mitigation

Visibility and support from managers

- Identity
- Alerts & notifications
- Security and device status
- Risk mitigation
- Office 365
- Data
- Tracking meetings

- Information I want to display
- Alerts I want to receive
- Actions I will allow my users to take

- Tool adaptation and customization
- Viva
- Modulation of information
- Alerts & notifications
- Security and device status

## Highlighted Features

- Facilitate and limit help desk and support calls by providing Self-Service Password Reset (SSPR) management
- Help users enable and manage their Multi-Factor Authentication (MFA) and verify it is configured according to best practices
- Surface security alerts from Microsoft Defender, across identity, endpoint, and cloud applications, and enable users to proactively respond to incidents
- Help users create and manage identity and access management requests, including ability to see current status and approve requests
- Empower end users to take control of the security of their identity
- Review Office 365 usage and gain insights through in-depth analysis
- Easily surface, and proactively respond to, Office 365 account issues, such as inappropriately shared files or storage limits
- Quickly discover recently accessed files across Office 365 applications
- Easily identify and collaborate with colleagues across many different communication channels
- Easily review and edit profile information
- Teams native app provides a seamless experience for end users

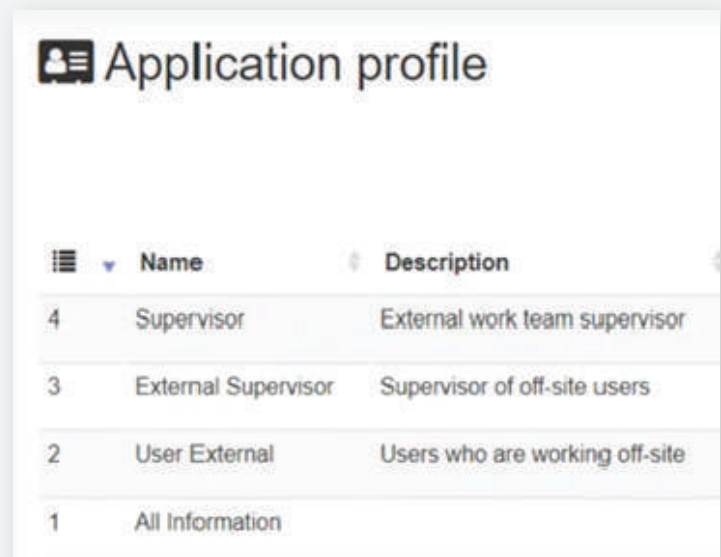
## The right information for the right users

Define what type of information your users should see (\*), according to the role, department, and permissions taxonomy:

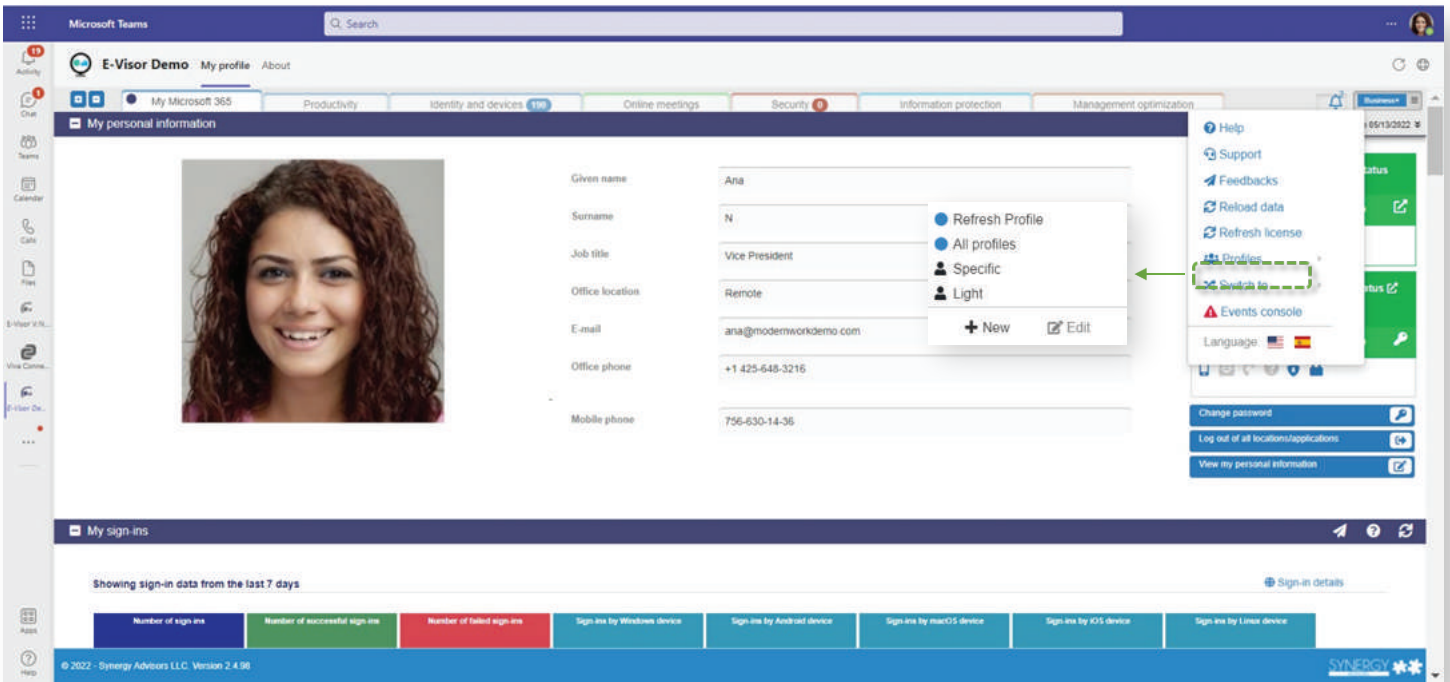
### Highlighted features:

- Segmentation by role, department, permissions taxonomy, and more.
- Profile management platform with a new filter for easy identification of profiles.
- Visual tool in E-Visor Teams App for creating, editing and viewing assigned profiles. Support in creating, editing and customizing profiles.
- Visualization of the information seen by each user, or group of users.

\* Only available on 'Business' and 'Business+' versions



	Name	Description
4	Supervisor	External work team supervisor
3	External Supervisor	Supervisor of off-site users
2	User External	Users who are working off-site
1	All Information	



\*Only available on 'Business' and 'Business +' versions.

## Next Generation Cybersecurity

E - Visor Teams App provides strong capabilities to secure sensitive information and resources in your environment, supported by advanced Microsoft solutions. From the security tab, the user can easily see, and take action on, the security of their identity, devices, and cloud apps.

### Microsoft Defender for Endpoint - MDE

Identify if the devices have been compromised and view device data:

- Name, ID, and health status of the devices
- Severity, type, and category of security events
- Status and classification
- Actions to take (anti-virus scan, isolate machine)

### Microsoft Defender for Identity - MDI

Identify if your identity has been compromised by an external attack:

- User and IP address
- Number of impacted users and devices
- Severity of risk
- Actions to take (quick or full scan, selective or full machine isolation)

### Microsoft Defender for Cloud Apps - MDCA

Identify infractions when using or accessing cloud applications :

- Type of infraction
- Date of the event
- Applications involved

### Microsoft Defender for Offices 365 - MDO

Validate the status of the Office services:

- Compromised Office apps
- Type of compromise
- Actions to take (communicate to IT administrator)

### E-mail Quarantine - MDO + EXO (Exchange Online)

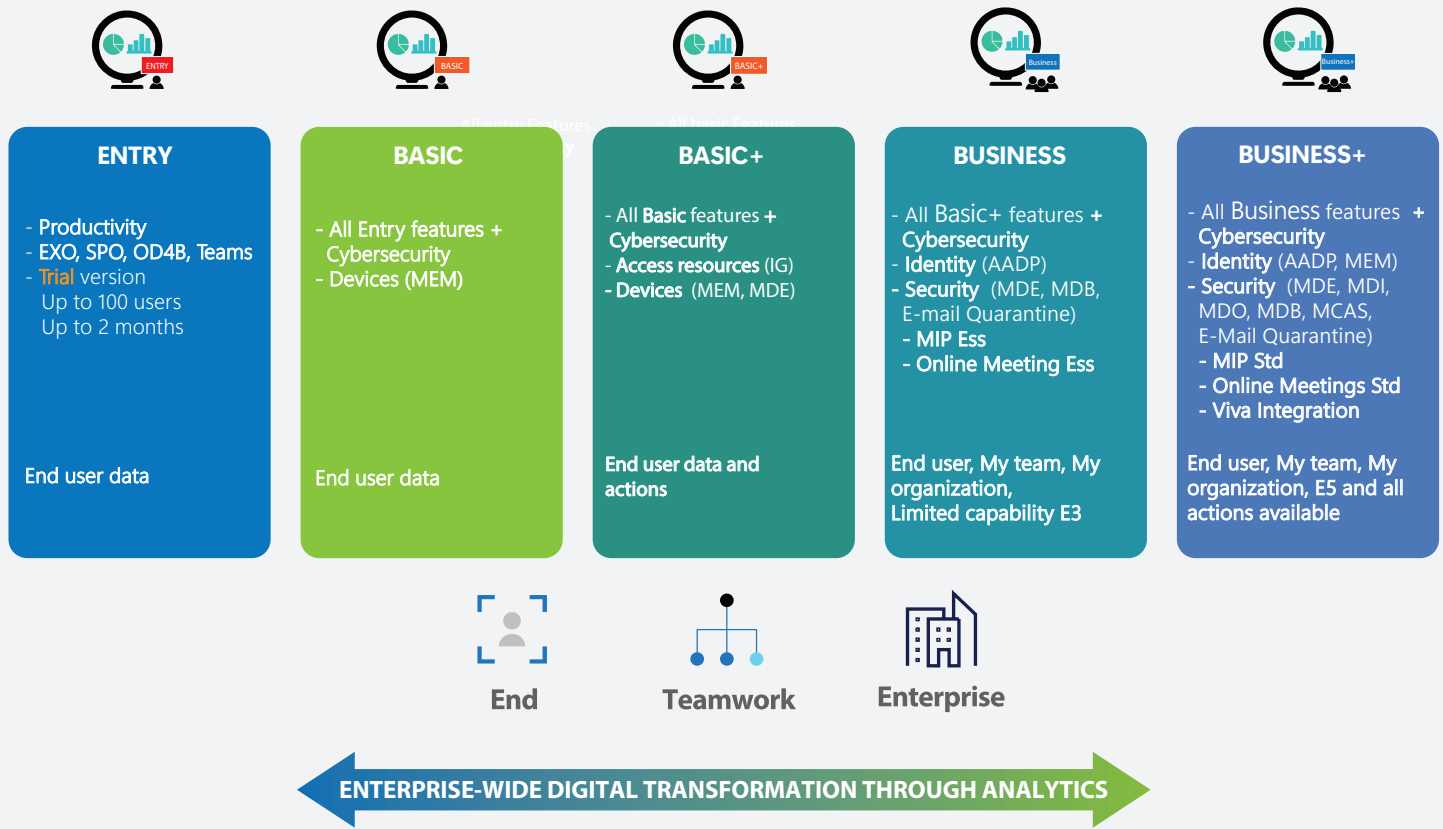
Identify the status of the expected and outgoing e-mails:

- Number of e-mails blocked
- Policies applied
- E-mail addresses
- Quarantine reason
- Actions to take (release e-mail, delete from quarantine, block sender)



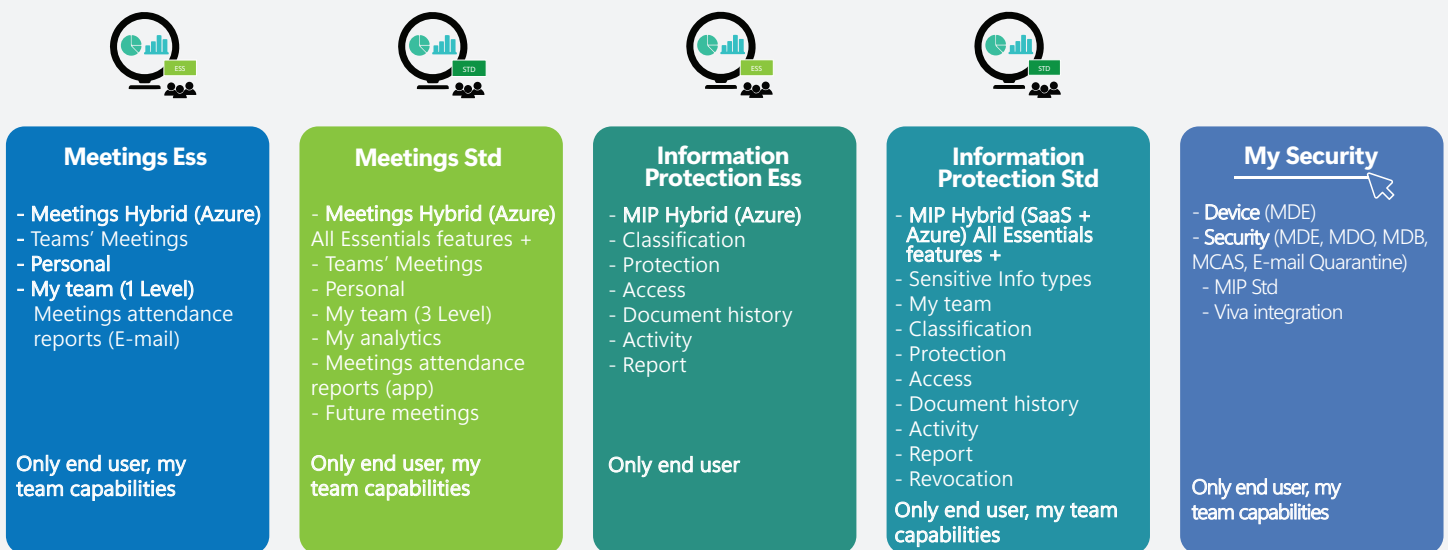
Microsoft Defender

## E- Visor Teams App Versions



## Add-on-features

Synergy Advisors offers additional features that are part of the Business+ version and can be added to the Basic and Basic+ versions.



# IT Advanced Experience: New process optimization capabilities

## MANAGEMENT OPTIMIZATION

New tab that gathers information through different platforms, summarizing changes in a specific time frame, helping the organization understand how their administrative portals are working.

 **Service Status History:**

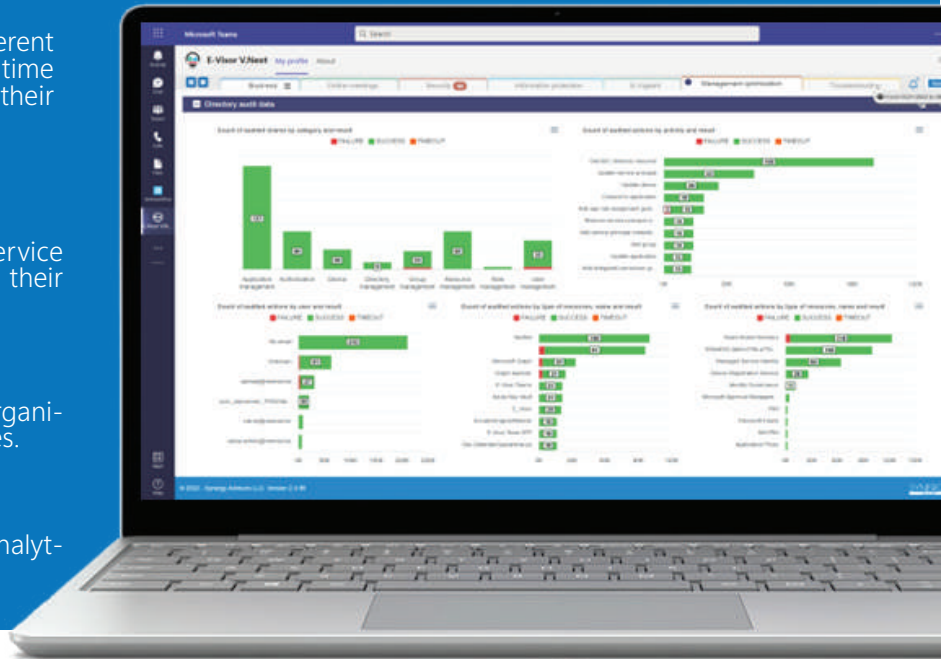
Enables the organization to know the service status of its administration platforms, and their functionality history.

 **Directory Audit Data:**

Provides a summary and behavior of the organization's Active Directory, status, and activities.

 **Service Messages:**

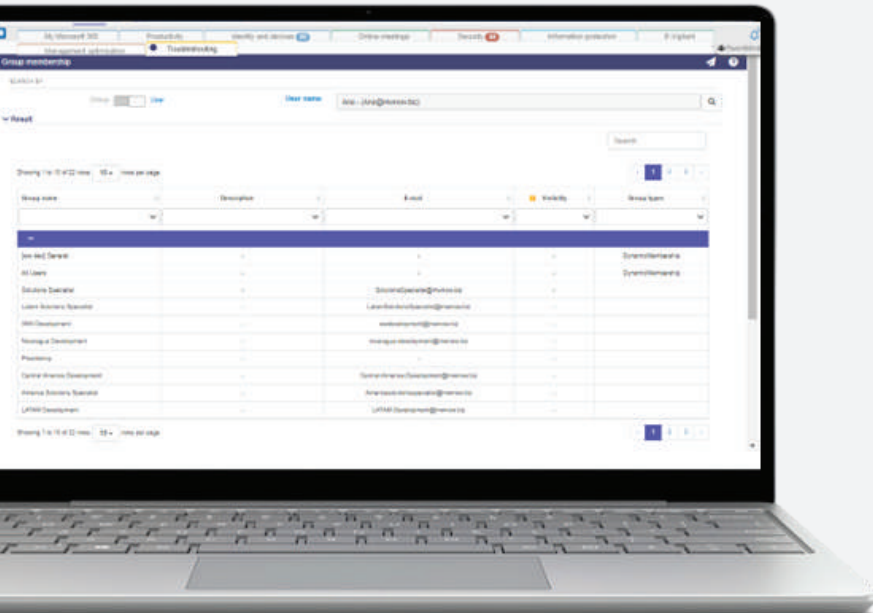
Offers the organization IT incidents status, analytics, and recommendations



## TROUBLESHOOTING

New tab for fast problem solving while enhancing time optimization.

-  **Group Membership:** Groups of the Active Directory which the user, and teams belong to.
-  **Teams Membership:** Microsoft Teams' channels and groups the user, and teams belong to.
-  **Role Membership:** Shows the role of the user within the group.
-  **E-Suite Collection Membership:** Type of E-Suite collection users have assigned.
-  **Conditional Access Rule Membership:** Users, and teams' conditional access rules applied to.
-  **Office 365 DLP Rule Membership:** Rules within Office 365 DLP applied to the users, and teams.
-  **Information Protection:** Shows the permissions the user has assigned at information protection level.









## E-Visor Teams App benefits

- Consolidated view of end user information in one unique console
- Single application natively integrated with Microsoft Teams
- Easy deployment and management for end users, team leaders, and administrators
- Save time and money by using a single location to submit, track, and manage information access
- Full E-Visor for Teams App experience – visibility and secure productivity
- Robust tracking and reporting
- Automated features and capabilities provisioning and deprovisioning
- Built for Microsoft Teams
- Intuitive alerts for easier management, inside Microsoft Teams
- Easy segmentation of users and groups of users by role, department, permissions taxonomy, and more

## What organization is this solution for?

Any organization looking to:

-  Reduce administrative task
-  Reduce administrative costs
-  Consolidate administrative views
-  Simplify processes through automation
-  Track activity
-  Security provision access

## Why choose Synergy Advisors?

Synergy Advisors is a premier Microsoft Certified Partner that specializes in Microsoft 365, Identity, Azure B2C and B2B Collaboration, Security, Management, and Cloud technologies. We help you digitally transform and implement a more secure collaborative infrastructure, reduce your IT costs, and meet your regulatory requirements through our comprehensive portfolio and experience in consulting and managed services.



### Secure E-mail

- Users
- Apps
- Services
- Hygiene
- Threats
- Data Leak Mitigation



### Secure Collaboration

- Users (internal / external)
- Apps
- Services
- Hygiene
- Threats
- Data Leak Mitigation



### Device Protection

- Applications security
- O.S. security
- Security baseline
- Threats
- Data Leak Mitigation



### Information Protection and compliance

- Data in use
- Data at rest
- Data in transit
- Application integration
- Data Leak Mitigation
- Structured and unstructured data protection



### Threat Protection

- Users (internal / external)
- Devices
- Identities
- Endpoints
- Cloud
- Monitoring
- Infrastructure
- Security baseline



### Platform Protection

- Monitoring / Services analysis/ Alerts and notifications
- Security baseline