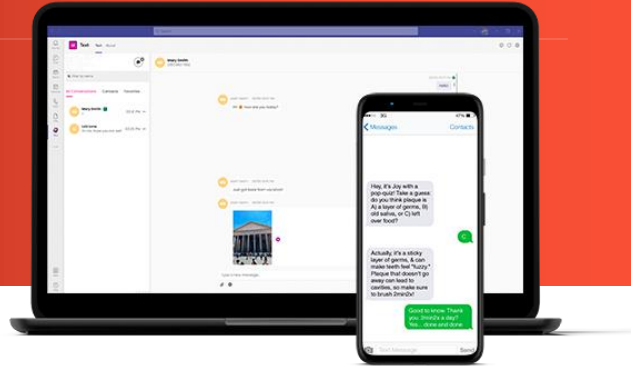


Microsoft Teams Text App



Synoptek's Microsoft Teams Text application offers an integrated Teams experience to improve and modernize communications with your clients and employees. There are SMS and MMS features to align with today's communication styles. Now you can connect with anyone via text from your business phone number, all while staying within the single pane-of-glass that is Microsoft Teams.

Top Use Cases:



Healthcare



Human Resources



Mass Notifications



Marketing

Short Message Service (SMS) Features

- **Send/receive text messages with your Teams Phone Number**
- **See the history of the conversation**
- **1-to-1 texting and Group texting with up to 10 members**
- **Save numbers in a Contacts library**
- **Integration with Outlook Contacts**
- **Add Contacts into Favorites list**
- **Delete and Forward features**
- **Block Contact options**
- **Delivery status icon on sent messages**
- **Broadcast SMS (with opt-in and opt-out features)**
- **Bot Integration for new message notifications**
- **Mobile and Tablet Responsive (Android and iOS)**
- **Secure, HIPAA compliant**

Multimedia Messaging Service (MMS) Features

- **Send/receive Files**
- **Send/receive Emojis**
- **Send/receive Images and Videos**

Optional Enhanced Features Available

- **SMS to Teams Channels**
- **Admin module to onboard and offboard users**
- **Integration with Spam SMS database to block spam SMS**