

Modern végpont kezelés a Systemfarmer segítségével



Modern végpontkezelés



Regisztrálja be készülékét

A Windows Autopilot segítségével.



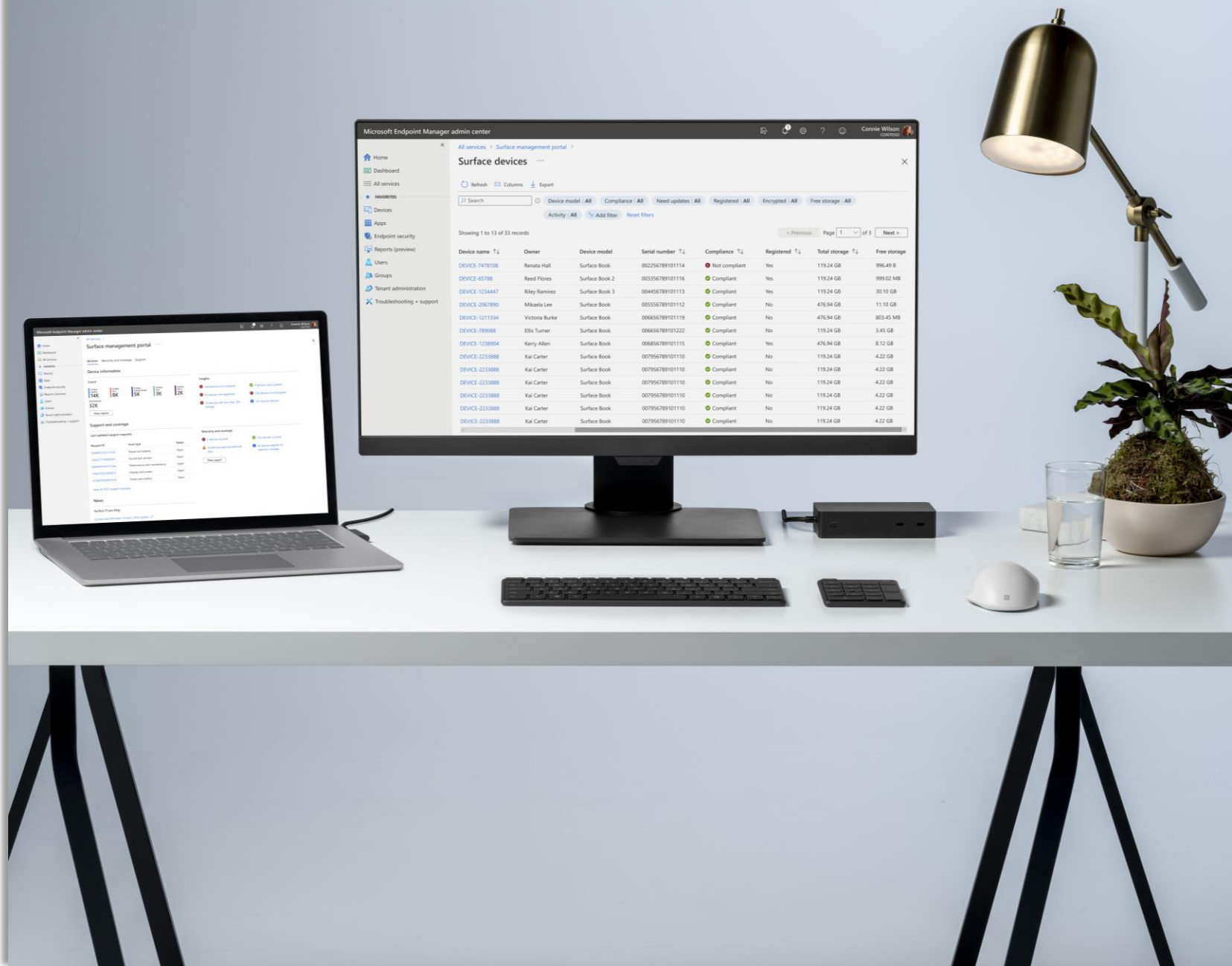
Adjon meg felhasználói beállításokat

Az IT az Entra ID portál és az Intune segítségével egyéni profilokat és beállításokat hoz létre, amelyek betöltődnek, amint a felhasználó bekapcsolja az eszközt.

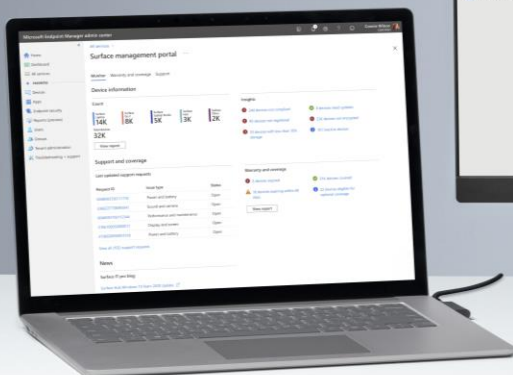


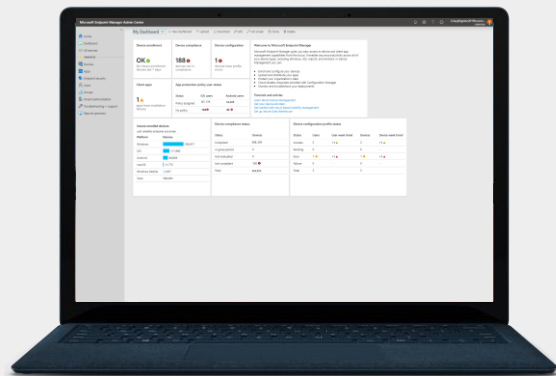
Vegye le a terhet az IT-ról

Az Intune és az Azure AD segítségével zökkenőmentes az új készülékek beüzemelése. Átlagosan 25 percet spórol az IT készülékenként.

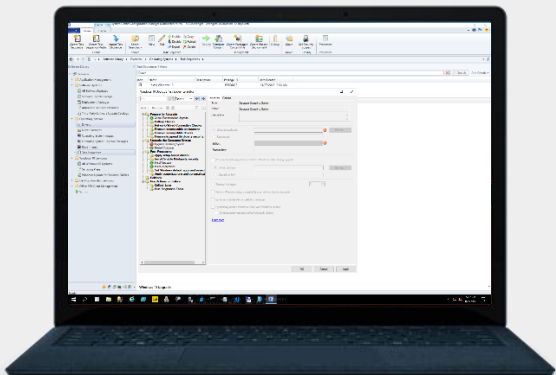


Microsoft Endpoint Manager admin center							
Surface devices							
Refresh Columns Export							
Search							
Device model: All Compliance: All Need updates: All Registered: All Encrypted: All Free storage: All							
Activity: All Add filter Reset filters							
Showing 1 to 13 of 33 records							
Previous Page 1 of 3 Next							
Device name	Owner	Device model	Serial number	Compliance	Registered	Total storage	Free storage
DEVICE-7478108	Renata Hall	Surface Book	002256789101114	Not compliant	Yes	119.24 GB	996.49 B
DEVICE-65788	Reed Flores	Surface Book 2	003356789101116	Compliant	Yes	119.24 GB	999.02 MB
DEVICE-1234447	Riley Ramirez	Surface Book 3	004456789101113	Compliant	Yes	119.24 GB	30.10 GB
DEVICE-2067890	Mikaela Lee	Surface Book	005556789101112	Compliant	No	476.94 GB	11.10 GB
DEVICE-1211334	Victoria Burke	Surface Book	006656789101119	Compliant	No	476.94 GB	803.45 MB
DEVICE-789088	Ellis Turner	Surface Book	006656789101222	Compliant	No	119.24 GB	3.45 GB
DEVICE-1238904	Kerry Allen	Surface Book	006656789101115	Compliant	Yes	476.94 GB	8.12 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB
DEVICE-2238888	Kai Carter	Surface Book	007956789101110	Compliant	No	119.24 GB	4.22 GB

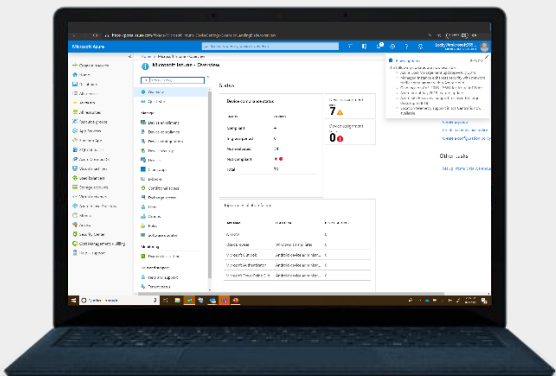




Microsoft Intune



Configuration Manager

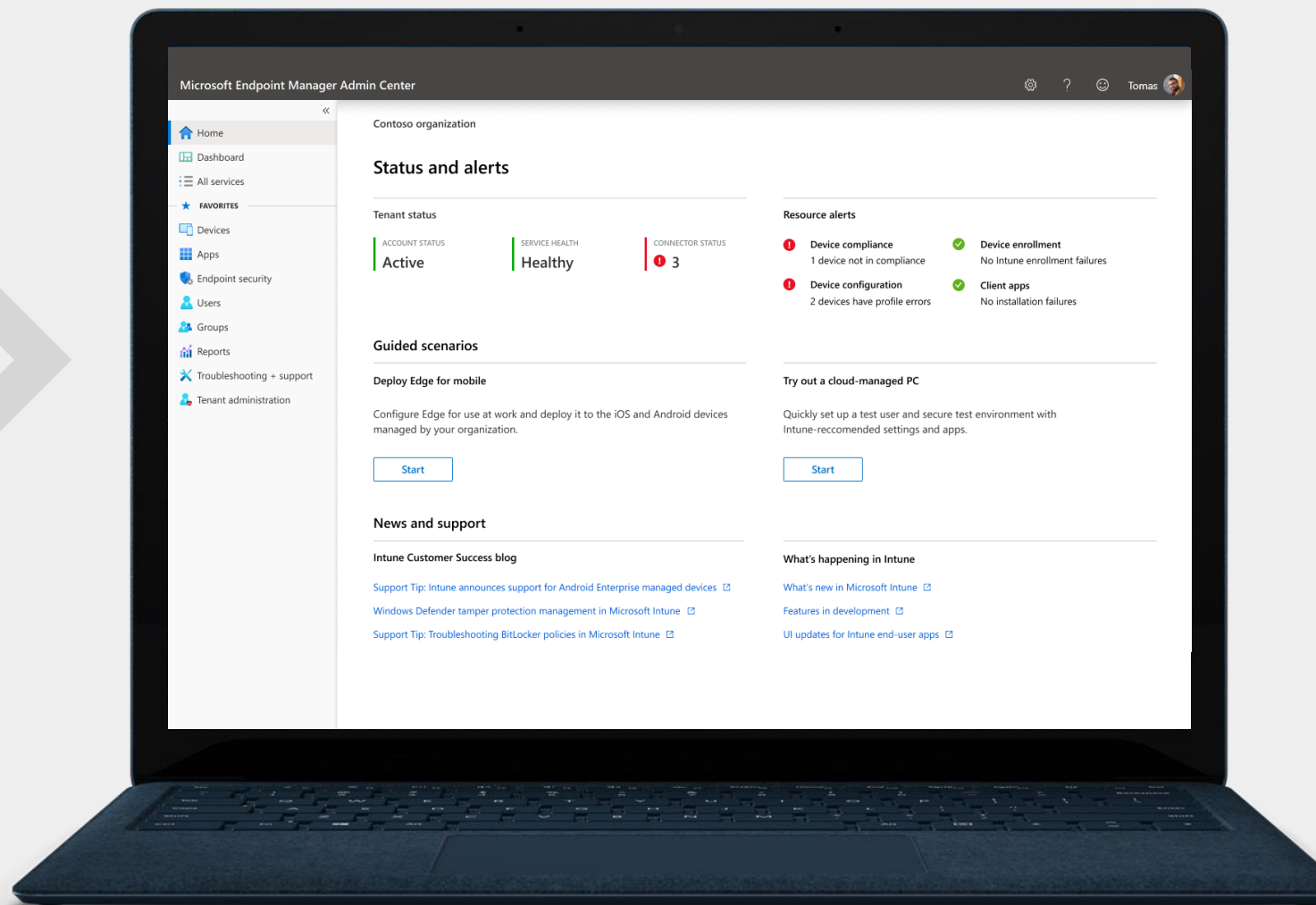


Egyéb végpont-felügyeleti eszközök

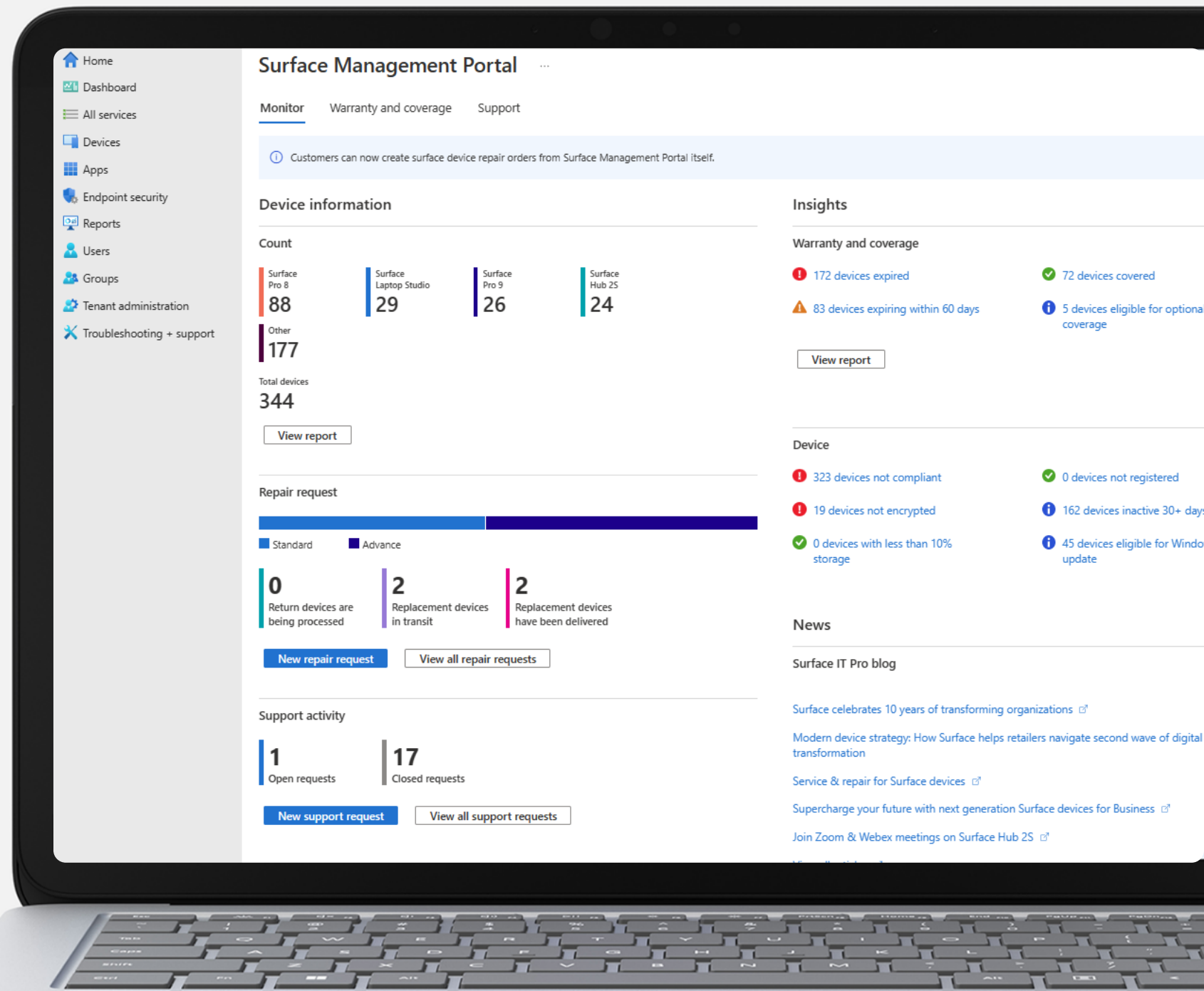
A Microsoft tulajdona – Nem osztható meg a Microsoft jóváhagyása nélkül.

Microsoft Endpoint Manager

Integrált megoldás az IT-adminisztrátorok számára az összes végpont megismeréséhez és kezeléséhez.



Surface Management Portal (MEM)



Hogyan kezdjük?



A Microsoft Surface Management Portal követelményei

Microsoft End Point Manager (MEM)

- Az Intune-on keresztül regisztrált eszköz
- Legalább Business Premium Microsoft 365 licenc



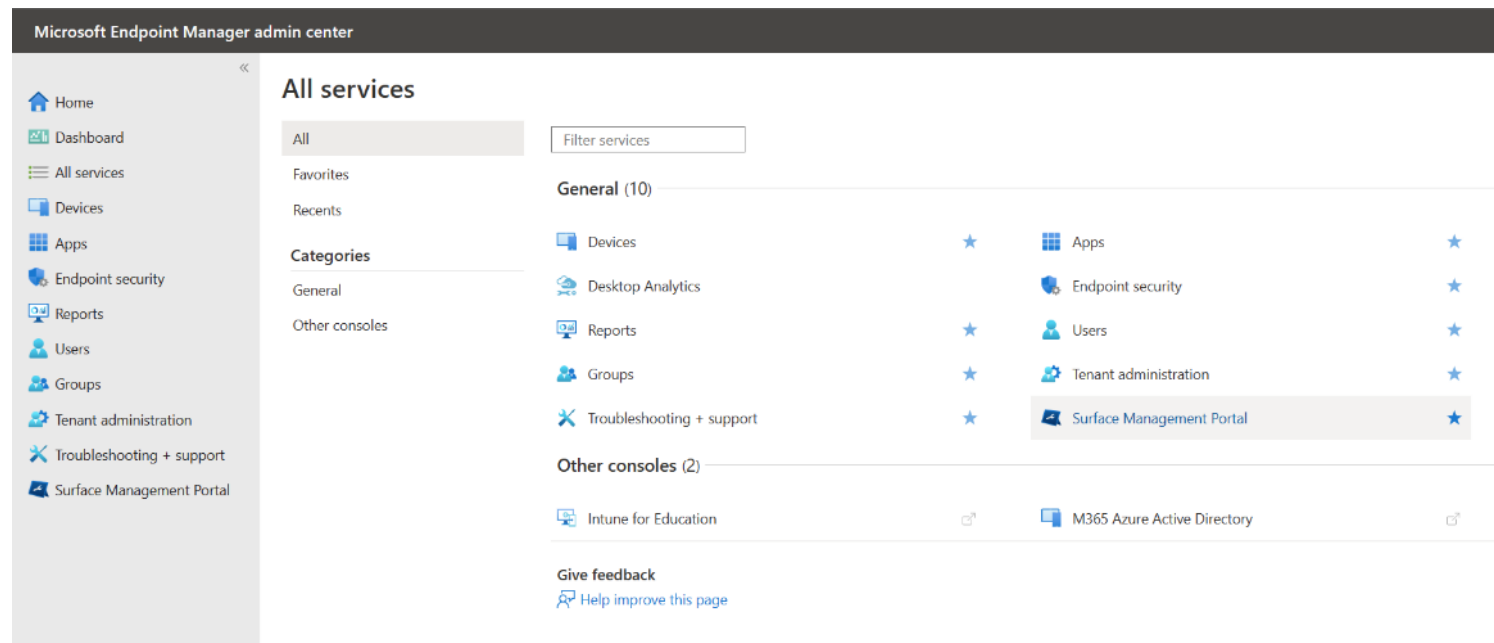
Telepítés

- Az Intune-on keresztül regisztrált eszközök automatikusan megjelennek



Elérhetőség

- A Endpoint Manager Minden szolgáltatás lapján elérhető



Eszköz állapotok egy helyen

Tekintse meg az összes Surface eszköz állapotára vonatkozó betekintést egy helyen

[illegible]

Garancia kezelés

Kezelje az összes garanciális adatot, és kapjon gyors betekintést a lejáró garanciális eszközökbe egy pillanat alatt

The screenshot displays the Microsoft Endpoint Manager admin center interface. The left sidebar contains navigation links: Home, Dashboard, All services, FAVORITES, Devices, Apps, Endpoint security, Reports (preview), Users, Groups, Tenant administration, and Troubleshooting + support. The main content area is titled 'Surface management portal' and includes tabs for Monitor, Warranty and coverage (selected), and Support. A disclaimer states: 'This dashboard is for informational purposes only, is subject to change, and should not be interpreted to be a commitment by Microsoft.' Below this, the 'Coverage status' section shows four metrics: Expired (3), Expiring within 60 days (10), Covered (31K), and Eligible for optional coverage (22). The bottom section provides links to 'Warranty and coverage resources' and 'Customer service and support resources'.

Microsoft Endpoint Manager admin center

All services >

Surface management portal

Monitor **Warranty and coverage** Support

i This dashboard is for informational purposes only, is subject to change, and should not be interpreted to be a commitment by Microsoft.

Coverage status [View report](#)

Expired	Expiring within 60 days	Covered ⓘ	Eligible for optional coverage ⓘ
3	10	31K	22

Warranty and coverage resources

- [Surface warranty and protection plans](#)
- [Advanced Exchange Service terms and conditions](#)
- [Next Business Day replacement information and coverage areas](#)
- [Surface warranty FAQ](#)

Customer service and support resources

- [Microsoft global customer service phone numbers](#)
- [Microsoft Surface support for business](#)

Támogatás

Minden Surface-támogatási igény egy helyen

Microsoft Endpoint Manager admin center



<<

Home

Dashboard

All services

Devices

Apps

Endpoint security

Reports

Users

Groups

Tenant administration

Troubleshooting + support

Surface Management Portal

All services >

Surface Management Portal ...

Monitor

Warranty and coverage

Support

Support activity

1

Open requests

17

Closed requests

New support request

View all support requests

Recently created support requests

Support request ID	Issue description	Status
2210190010000872	Warranty and Service	Closed
2206280010000186	Install and update	Closed
2206240010001688	Safety and security	Closed
2206240010001683	Display and screen	Closed
2206240010001679	Performance and maintenance	Closed

View all support requests

Troubleshoot and request support

When troubleshooting devices we recommend using the Surface Diagnostic Toolkit (SDT) first. If the problem persists, contact us for support.

Learn more about SDT

Resources

[Microsoft Surface for IT Professionals](#)

[Download Surface service guides](#)

[Before you contact support](#)

[Surface for business online service center](#)

[Surface Device Self-Serve Warranty and Service](#)

Tömeges visszaküldés

A sérült eszközök tömeges visszaküldése zökkenőmentesen:

Microsoft Endpoint Manager admin center

All services > Surface Management Portal >

Create repair request

How many devices for this repair request? Confirm your shipping address **3 Add devices** 4 Tell us about the issues 5 Review and submit

Add existing enrolled devices

Enter the serial numbers of the devices you want repaired. You can add up to 20 devices in bulk by uploading a CSV file, individually by serial number, or a combination.

[Learn where to find the serial number on your device](#)

[Download CSV file template](#)

Add a single device: Enter a serial number **Add**

Add devices in bulk: Upload CSV file **Browse**

Select devices

0 added devices.

Device model	Serial number	Warranty coverage
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Previous Next

Select devices

Surface Laptop Studio

Showing 1 to 5 of 29 records

Device name	Device model	Serial number
☒	DESKTOP-0BD2CNI	Surface Laptop Studio
☒	DESKTOP-115119H	Surface Laptop Studio
☐	DESKTOP-30R5Q...	Surface Laptop Studio
☒	DESKTOP-3EGKR...	Surface Laptop Studio
☐	DESKTOP-50S19...	Surface Laptop Studio

4 selected devices

Device model	Serial number	Warranty coverage
Srfc Laptop Studio i7/16/512	#####	Advance
Srfc Laptop Studio i5/16/256	#####	Advance
Srfc Laptop Studio i7/16/512	#####	Advance
Srfc Laptop Studio i7/16/512	#####	Advance

Done

*Allows 20 Surface devices (eligible for advanced exchange) to be returned at once