



GOOGLE WORKSPACE TO GOOGLE WORKSPACE

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EMAIL

Pre-Requisites -

- Google Workspace admin user must have access to Google APIs.
- Google project must be created to get Client ID and P12 file.
- Domain-wide scopes must be provided for source and destination domains.

Features -

FEATURE POINT	DESCRIPTION
Demo Version License	Only two users
Max size supported	50MB
Folder Structure	The application maintains folder hierarchy as it is.
Date Filter	Supported for emails and not for folders For drafts Creation time (received\send date time)
Delta Migration	New emails received after the starting time of migration will consider in the delta.
Special Characters / Foreign Language Names	Supported
Archive	Supported
Folder Color	Supported [some customized color not supported]
Show in Label List, Show in Message List	Supported
Read-Unread, Mark as Star	Supported
Email Conversation, Mark as Important, Labels for emails	Supported
All Mails	Supported [Supported for reading the emails]
Spam, Snoozed, Chats	Not Supported
Trash Folder Migration, Scheduled Mails	Not Supported



EMAIL

Shared folder/ Group Folders	Not Supported
Collaborative Mailbox	Not Supported
Delegated Mailbox	Not Supported
Signed by and Security [email header >> show details]	Not Supported

Limitations -

Limitation	Reason
Email having an attachment on Google drive	Reading emails in RAW format. It doesn't provide the drive attachment link
Maximum recipients per message 500	Google API limitation
Maximum recipients/day per user (outside your domain) 3000	Google API limitation
Read Receipt	API don't provide access to read receipt

Known Issues -

Issue	Reason
Some attachments are not able to preview in browser. On downloading attachment it's able to preview. [SCM-444]	Gmail API issue.
EML attachment name is not proper [SCM-470]	Email mime doesn't have a name for the attachment. Google calculating the name for the EML by its own



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- Domain-wide scopes must be provided for source and destination domains.

Features -

FEATURE POINT	DESCRIPTION
Demo Version License	Only two users
Date Filter	From - To supported (on Created Date)
Folder Structure	Original Structure Maintained
Special Characters / Foreign Language Names For Folders	Supported
Folder Name Existing conflicts	Uses the same folder if already exists
Multiple email addresses	Supported
Phone :Business, home and mob(1)	Supported
IM address	Supported
Work (Job title, department, company name, office location, manager, assistant name)	Supported
Note, Profile Photo	Supported
Personal Info - First Name, Last Name, Suffix, Prefix	Supported
Addresses : Business, Home, Other	Supported
Other : Nick name, birthday, significant other, web page	Supported
Other : Hobbies, School, Personal web page , Anniversary	Supported



CONTACT

Delta Migration	Supported
Delegate contacts	Not Supported
Custom Internet Call and Internet Call	Not Supported
Contact groups	Not Supported
Frequent Contacts	Not Supported
Directory Contacts, Duplicates	Not Supported

Known Issues -

Issue	Reason
We Migrated 8000 to 10000 Item in single Run.	API Limitation



CALENDAR

Pre-Requisites -

- Google Workspace admin user must have access to Google APIs.
- Google project must be created to get Client ID and P12 file.
- Domain-wide scopes must be provided for source and destination domains

Features -

FEATURE POINT	DESCRIPTION
Demo Version License	Only two users
Drive Attachment	Supported
Folder Structure	Supported
Date Filter	Supported [Applies to events/occurrences falls within the specified date range]
Delta Migration	Supported
Special Characters / Foreign Language Names	Supported
Recurrence, Folder Color	Supported [customized color need to check]
Attendees outside domain	Supported [For valid email address and domain hosted on google]
Attendees Mapping	Supported
Notification	Supported
All Day Event	Supported
Reminders, Location, Attendees Status	Supported
Status	Supported
Visibility	Supported



CALENDAR

Future Events	The date range will be +1 year from the current date
Time Zone Mapping	Not Supported
Hidden Calendars	Not Supported
Reminders Calendar Folder	Not Supported
Tasks Calendar Folder	Not Supported
Read Only Calendars, Shared Calendars	Not Supported
Trash	Not Supported
Birthday, Holiday Calendar Folder	Not Supported
Subscribed Calendars	Not Supported
Shared Calendars	Not Supported

Limitations -

Attendees Outside Domain [Other than GWS Domain]	Partially supported. It depends on multiple factors like domain policy, attendee domain
Calendar Attachments Duplication	If any document is attached to any Calendar event, it will migrate that document twice(in original & in calendar folder)

API Limitation -

Max 35 Calendars Folders created per day	Google API limitation. It throws error Calendar usage limits exceeded. [403] If there are more than 35 calendar folders and application fail to create all the folders, the application will not migrate any event to destination. It's mandatory to create all the folders before migrating events. https://support.google.com/a/answer/2905486?hl=en
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API Details:

We use Google Calendar API V3 for the reading and writing calendars

<https://developers.google.com/calendar/>

API Quota:

Queries Per Day : 1,000,000 Queries Per 100 Seconds Per User: 500



DOCUMENT

Pre-Requisites -

- Google Workspace admin user must have access to Google APIs.
- Google project must be created to get Client ID and P12 file.
- End user of source and destination should have access of Google Drive.
- Domain-wide scopes must be provided for source (read) and destination(write) permissions.

Features -

FEATURE POINT	DESCRIPTION
Demo Version License	Only two users
Max size supported	5 TB
Folder Structure	Application maintains folder hierarchy. Creation of root folder is optional.
Folder Sharing	Sharing permissions migrated as per user mappings supplied
File Sharing	Sharing permissions migrated as per user mappings supplied
Permission Inheritance	Supported
Date Filter	Supported for files and not for folders
Unique Names for Files/Folders	If same file name already exists then application will create new file with same.
Sharing Link	Behavior will be same as Files
Special Characters / Foreign Language Names	Supported
Date Time retention	Supported
Creation of a Root Folder	Customizable. If chosen, a top-level folder gets created with its name as the source e-mail address
Delta Migration	Existing files/folders are preserved untouched, new additions in source are migrated. Delta migration will work only on Created date.



DOCUMENT

Delta Migration	If file or folder migrated already will skipped. Only newly created files or folders will get migrate. Delta migration will work only on Created date.
Google Sheet, Google Document, Google presentation and Google Drawing	These files will get migrate to their native formats like excel, word, ppt and jpg format respectively.
Create sub folder in Shared With Me Folder	Folder hierarchy will not maintain in this case. The sub folder will created at root level
Owned by me	Application will consider files or folders for migration, which are owned by the end user account.
Trash Folder Migration	Not Supported
Shared With Me Folder Migration	Not Supported
Team Drive	Not Supported
Google Photos, File Version	Not Supported
Google Maps, Google Forms, Google Sites	Not Supported
Outside domain address handling	Not Supported
Cell level permission for sheets	Not Supported
Migrate using secondary user email address	Not supported
Different Owner folder & files	Not supported (Note: If different owner folders containing file created by migrated users file those files will get migrated into Root folder of Drive)

Limitations -

Limitation	Reason
All folders migrate even if they are outside the date filter's range	The application is designed to preprocess the folders first and then the files.
Version History not migrated	Additional overheads
Multiple owners	API limitation. Secondary owners get relegated with write permissions



DOCUMENT

Known Issues -

Limitation	Reason
Google Documents, Google Sheet, Google Presentation, Google drawing max supported size is 10MB	API limitation
Partially migrated documents	None
Google Documents migrate as Microsoft Documents after Migration	Google Files like Sheet, Slides, Docs will get migrated as Microsoft documents due to API limitation of Google.