

Collaboration Services – M365 AZURE UNIVERSAL PRINT MANAGEMENT

Azure Universal Print Management

QuickStart Bundle

The package is a one-time service. Telekom configures the Azure Universal Print in the customer's environment and connect through MEM (Microsoft Endpoint Mgmt.) with the basic functions and services for 1 queue and 1 printer.

Light Bundle

Telekom designs and implements the entire service and provides operational guidance as part of its consulting services. Furthermore, in addition to the services already included, individual services for operation can be called up by the customer as part of changes for which a charge is made.

Full Bundle

Telekom designs, implements and operates the entire service.

Customer centric Module-based bundle

Telekom designs and formulate a custom module based bundle that fits customer's need and requirements

Challenges

- Need for stable, customized, flexible and future ready solution to be ready for the Digital Edge
- Lack of information and experience around Data privacy and security guidelines
- Need for custom & centrally managed solutions (business oriented) instead of standard out of the box Microsoft solutions.
- Know-How to customize, manage, operate and governance
- High dynamic in Microsoft Evergreen changes and new features functions
- Risks involved using Third party tool integration
- Scope for cost reduction and optimization
- Integrating existing interfaces like Order shop , ITIL and more

Solution

- Configuring Azure Universal Print management aka a modern cloud-based print solution
- Tailor-made, standardized and module- based bundles as per customer request
- Support for Third-Party tool integration (Hardware agents integration and operation)
- Complete secure Cloud Print solution with Telekom Security Baseline
- Gain visibility and insights into organization's print usage, policies and controls
- Supports Partner Management
- Complete service chain integration and management

Added Value

- ✓ Eliminate the need to manage print servers
- ✓ Full cycle Service Chain
- ✓ Printing becomes global. Supports print for Azure AD users without having complex hybrid setup
- ✓ On-demand consultancy services in German & English language
- ✓ Cost & Risk Reduction via Automations and Continuous Improvement plans from Telekom
- ✓ Complete know-how and expertise on Data protection, compliance and data security for public clouds
- ✓ Flexible solutions dedicated to customer's need (customization) and full support
- ✓ Expertise on Third Party Tool integration, Operation Manual and closed Service Chain

