

# SLA Monitoring in a nutshell



## The Solution

### T-Systems helps clients to monitor the SLA of their Multi-Cloud services and resources

- An inspection of the ECB showed that especially for FSI clients an independent monitoring solution is necessary to fulfill regulatory demands
- The **implementation is mandatory and urgent** to avoid several **millions worth of fine** due to regulatory statement
- T-Systems helps clients swiftly designed and implemented a functioning solution to **meet the regulatory and compliance requirements**
- Iteratively **improves the operational efficiency and systems performance** while **securing the workloads** at the same time



## Benefits

### Save and consistent

Customers can close the regulatory findings without disrupting the Cloud Adoption Journey

### Up to date

A daily refreshed SLA Monitoring Report showing the availability of all the individual services of multi-cloud environment with full-automation delivered to the clients

### Fast and Flexible

The solution can be implemented very fast but is also optimized and individualized for the specific customer demands

### Secure workloads

With the data customers can secure critical workloads and get full transparency of their resources

### Proofed Solution

Customers already benefiting from the SLA Monitoring, saving money and are regulatory compliant



## Why T-Systems

### T-Systems is 24 times market leader for Cloud and Infrastructure\* (2020-2023)

- **T-Systems SLA Monitoring is a unique solution in the market to meet the regulatory and compliance requirements**
- **Leading European financial institutes trust T-Systems to monitor their SLA**
- **Benefit from Standardized operating processes, Monitoring, Incident Management, support & service desk managed by T-Systems**
- **Lower your costs but stay flexible with automation, operational efficiency and economies of scale**
- **T-Systems has deep knowledge for all hyperscaler and is a true multi-cloud provider**
- **T-Systems is a certified Azure Expert Managed Service Provider and Microsoft Gold Partner**



## Top Arguments

### Meet the requirements :

Close external findings while T-Systems monitors your Azure, AWS and GCP services and resources

### Save costs :

No need to set up own monitoring, skills or service desk

### Don't worry be happy:

Stay focused on your business and T-Systems takes care of your hyperscaler SLAs

\*Gartner, ISG

Gold

Microsoft Partner  
Azure Expert MSP

