

Collaboration Services – MS365 Managed Cloud Virtual Machine Service

Business Challenges

- Demand for stable, customized, flexible and future-ready solution
- Lack of information and experience regarding data privacy and security guidelines
- Demand for custom managed solutions (business-oriented) instead of standard out-of-the-box Microsoft solutions.
- Know-How to customize, manage, operate and govern
- High dynamics in Microsoft Evergreen changes and new features functions
- Risks involved using Third-Party tool integration
- Scope for cost reduction and optimization
- Integrating existing interfaces like Order shop , ITIL and more

Business Benefits

- Full integrated Microsoft 365 Azure Virtual Desktops (Published Desktops and Published applications) in a robust hybrid/ cloud-based Digital Workspace solution
- Full cycle service chain
- On-demand consultancy services in German and English
- Cost & risk reduction through automations and continuous improvement plans from Telekom
- Comprehensive know-how and expertise on data protection, compliance and data security for public clouds
- Implementation & Migration to Multi Cloud based solutions
- Expertise in migrating from any platform or cloud-based solution to our Managed Services
- Flexible solutions tailored to customer's need (customization) and full support
- Expertise on Third Party Tool integration, Operation Manual and closed service chain

What We Provide – Managed Service

- Managed Cloud Virtual Machine services using Microsoft 365 Azure Virtual Desktops
- Tailor-made, standardized and module- based bundles as per customer request
- Includes Third-Party tool integration
- Custom Hybrid or Cloud-Only based solutions with Telekom Security Baseline
- Predictive Monitoring & Reporting
- Support for Partner Management
- Complete service chain integration and management

What Differentiates Us

Scalable offering models tailored to your needs:

- **Quickstart:** The package is a one-time service. Deutsche Telekom sets up the Microsoft 365 Managed Cloud Virtual Machine Service with basic functions. In a dedicated session, customer's key users receive training in the administrative use of the Microsoft 365 Managed Cloud Virtual Machine Service, for them to become familiar with the functionality and the new virtual solutions
- **Light Service:** Deutsche Telekom designs and implements the entire service, including configuration changes as part of consulting services, tailored for smaller environments
- **Full Service:** Deutsche Telekom designs and implements the entire service, including configuration changes, as part of consulting services
- **Individual Service:** Deutsche Telekom designs and implements a module-based package that meets the specific needs and requirements of the customer

