taleka

Capability Statement

🖥 **www.taleka.com**

EXECUTIVE SUMMARY

As a global leader in providing adoption services, change management and driving innovation for digital technologies, Taleka applies a 'people first' approach to help solve 'human problems' enabled by the use of collaboration tools and software.

We believe technology should be purposefully designed and delivered with people in mind.

VENDORS

We support the following vendors:

CISCO   Microsoft   poly

APPSPACE   monday.com   ZOOM

OUR FOCUS

Healthcare
Supporting connected healthcare

Education
Creating the classrooms of the future

Corporate
Connecting the world's most successful businesses

Government
Transforming government collaboration

KEY SUCCESSES

- Cisco Customer Experience Specialised Partner
- Cisco Solutions Partner
- Microsoft Partner

- Cisco APJC Xtend Partner of the Year 2021
- Cisco APJC Eco-system Partner of the Year 2020
- Cisco Partner Innovation Award – 2019
- Cisco ANZ's first Customer Success Partner of the Year Award 2018

OUR CORE COMPETENCIES

Learning Content
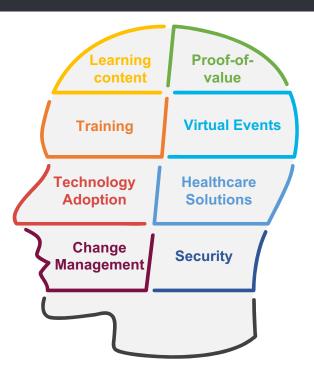Customised elearning, videos & learning materials for collaboration technology

Training
Virtual or onsite training for collaboration and workplace technologies

Technology Adoption
Assist IT/Change team with business use case or persona specific communication and training

Change Management
Prepare and support organisations with multiple technology changes

Learning content | Proof-of-value
Training | Virtual Events
Technology Adoption | Healthcare Solutions
Change Management | Security

Proof-of-value
Assist customers in evaluating the value of workplace tools before buying to ensure they meet their business needs

Virtual Events
Assisting customers deliver successful and engaging virtual events

Healthcare Solutions
Working with health teams to bring patients and their loved ones together from afar using our innovative HowRU solution.

Security
Designing and delivering human-centred security awareness training for employees