TARENTO

THOR

Advanced AI powered digital assistant framework

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TARENTO

Enabled
300+

Customers across **India, Nordics & Americas** navigate through the maze of digitalization through reliable & innovative digital transformation services in enterprise applications, data, information management, mobile & custom solutioning.

SECTORS

- B2B
- B2B2C
- B2C

COVERAGE

- Small & medium businesses
- Large enterprises
- Very large public sector / Govt.

OFFERINGS

- Ideation
- Design
- Develop
- Launch
- Support

Stockholm, Sweden

Helsinki, Finland

Bergen, Norway

Bengaluru, India

NXT
TARENTO

THOR

THOR as a framework offers an **AI Assistant** for personalized business excellence, capable of leveraging diverse set of cutting-edge technologies and a **multi-channel chatbot** for seamless user engagement. It provides deep integrations and extensibility across diverse platforms.

6M
Users

5+
Global implementation

60+
Attributes

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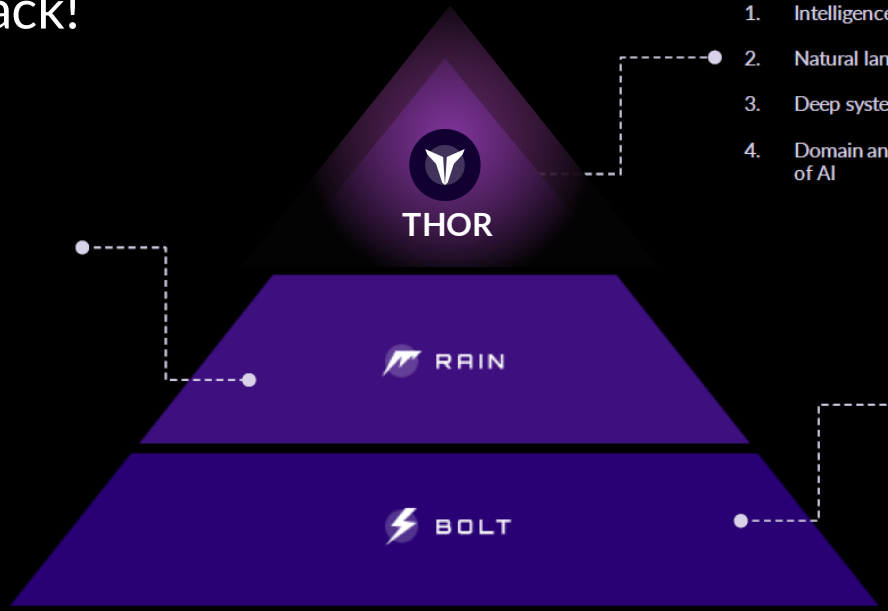
We are proud to be on Azure stack!



1. Intelligence from data
2. Natural language interaction
3. Deep system integration
4. Domain and role specific training of AI

1. Define dashboard and visualizations
2. Role based access of dashboards and visualization
3. Multi channel delivery
4. Customization and personalization

1. Collect data from multiple sources
2. Validate, process, transform and enrich data
3. Store huge volumes of processed data

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Chat GPT

Leverage the GPT API's for tuned answers

NLU

Decode user intent with advanced linguistic analysis

LLM's

Capable in understanding and generating natural language responses

NLP

Process and understand human language for seamless interactions.

Open-source models

Harness the power of freely accessible NLU, NLP, and LLMs

Hybrid model

Combine any two and expand

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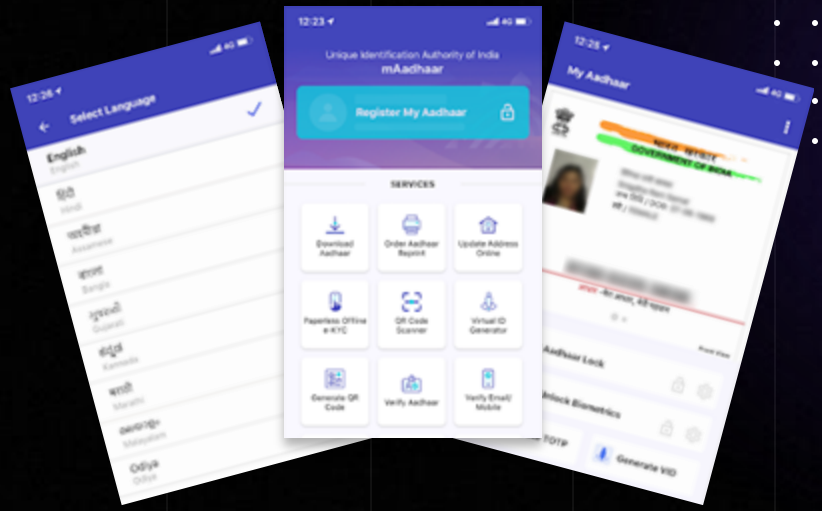
AADHAAR

Public administration | India

Aadhaar

With the goal of reaching out to large numbers of smartphone users, the new mAadhaar is released by the Unique Identification Authority of India. The App features an array of Aadhaar services and a personalized section for the Aadhaar holder who can carry their Aadhaar information in form of a soft copy, instead of carrying a physical copy all the time. THOR not only assisted users with FAQs but also enabled form-based ticket creation for any further action/resolutions required, enhancing accessibility. Aadhaar Mitra provides assistance in English and Hindi. Every month the UIDAI website has around 60-70M visits and the highest was last December with 100.7M.



2	100M+
Languages Support	Visits/Month

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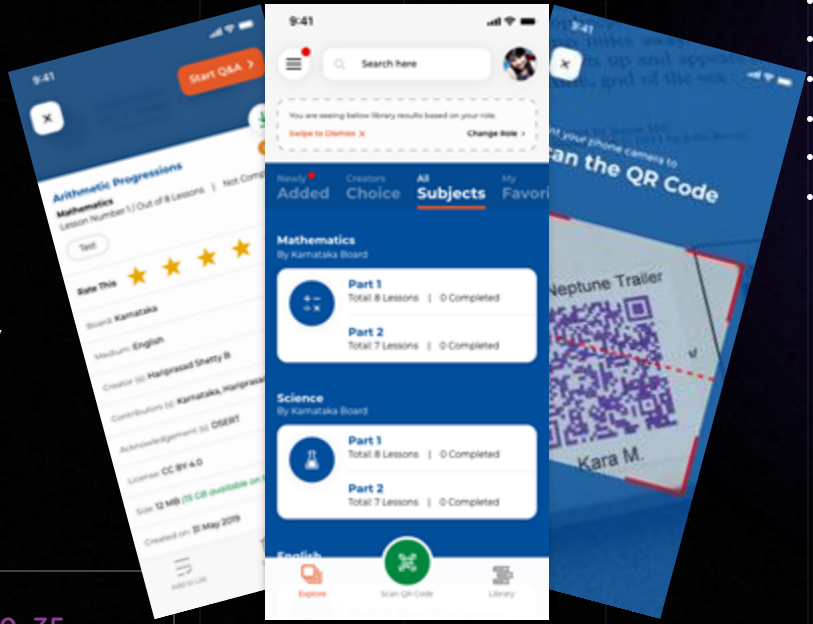
DIKSHA

Education | India

Diksha

An initiative of National Council for Educational Research and Training (NCERT) and supported by the Ministry of Human Resources Development (MHRD), Diksha is a comprehensive platform that offers teachers, students and parents engaging learning material aligned with school curriculum. THOR introduced a new level of engagement by addressing queries efficiently. With over 30-35 scenarios trained, THOR empowered students and parents to ask questions, access offline courses, inquire about admissions, syllabus, exams etc.



14Cr+	36	4.9B	20+	30~35
Enrollments	Languages support	Learning Sessions	Million Users	Scenerios Trained

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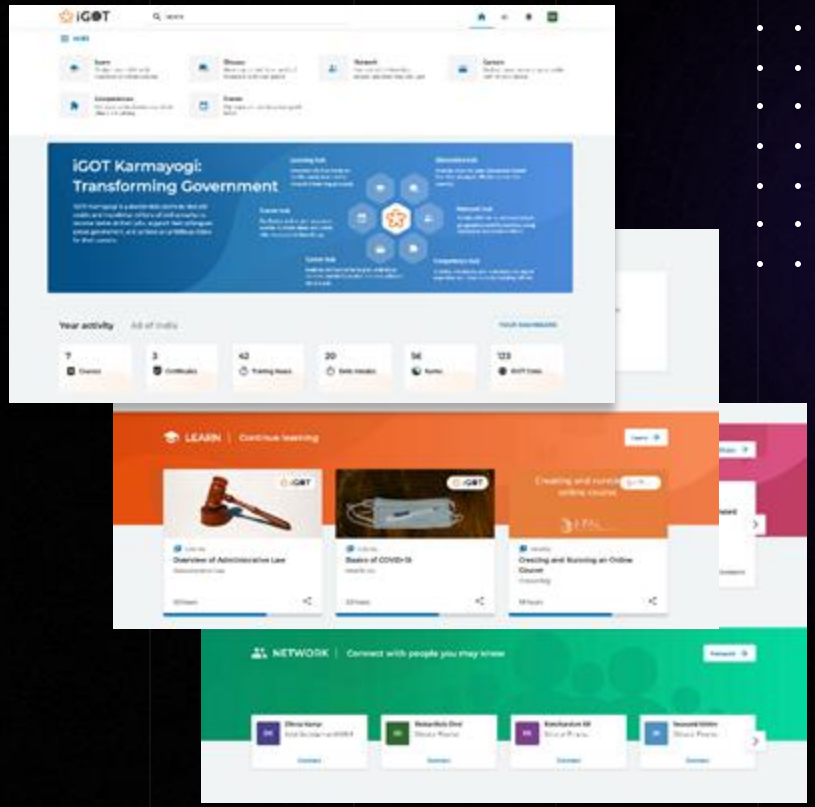
iGOT KARMAYOGI

Public Administration | India

iGOT - Karmayogi

iGOT Karmayogi is an online solutioning platform, developed as an integral part of the Digital India stack for capacity building of all government employees. It provides anytime-anywhere-any device learning to train about 3 million users which was hitherto not achievable through traditional measures.

3 Million	World Bank	BMGF
Active Users	Funded	Phase 1 sponsor



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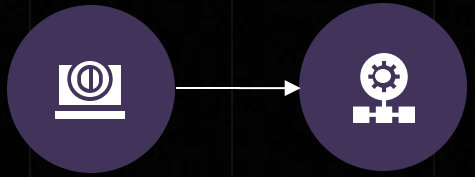
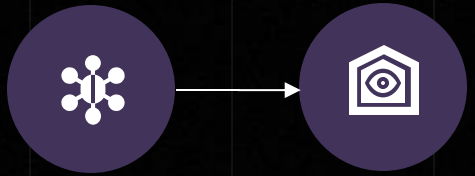
FAQs: Quick answers, easy understanding.



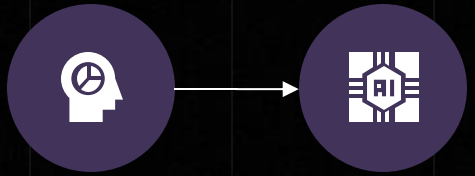
Reservations: Seamless booking, stress-free planning.

Customer Support: Swift assistance, satisfied customers.



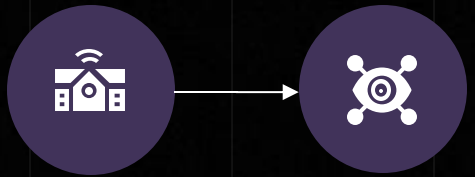
Guided Selling: Personalized guidance, boosted sales.

Recommendations: Tailored suggestions, enhanced experience.



Event Booking: Smooth registrations, memorable events.

Marketing: Targeted campaigns, increased engagement.



HR Support: Streamlined processes, productive workforce.

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Web App: Accessible via web browsers for desktop and laptop users.

Mobile App (Android & iOS): Available as dedicated apps for smartphones and tablets.

Text Interface & Voice Search: Supports text-based and voice-based interaction for users preferring this mode

Multilingual: Offers interfaces and content in multiple lang-usages for global accessibility.

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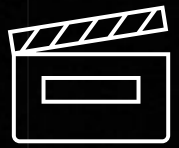

Product
In Action

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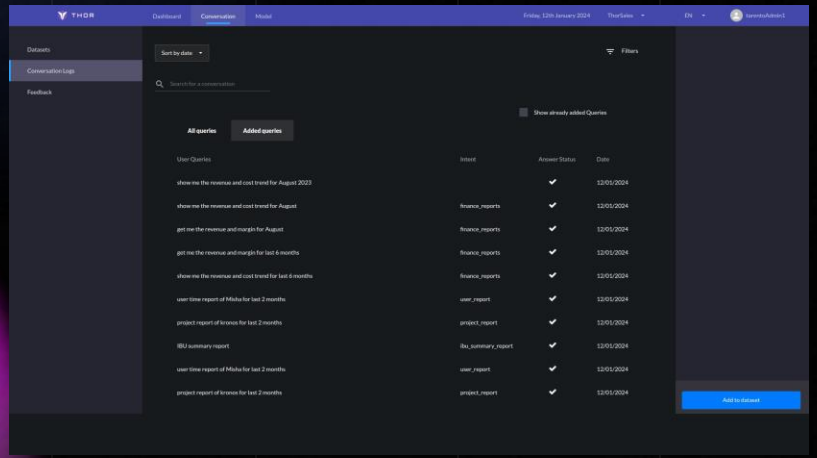
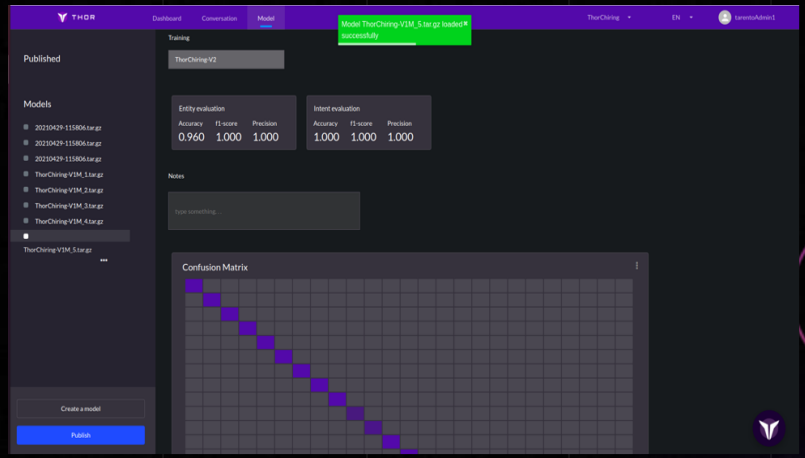
Management Console



Continuous improvement based on the conversation data, making THOR smarter over time. Integrating RAIN, it empowers administrators with actionable insights.



THOR offers comprehensive management capabilities through a dedicated console. This console serves as a centralized hub for efficiently managing data used in training and provides a sandbox for testing and modifying models as needed.

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Q&A | Thanks!