



TCS' UNIFIED ENDPOINT **MANAGEMENT FOR HYBRID** WORKPLACE

Enable personalized and secure individual experiences from any device, anytime & anywhere

POST PANDEMIC RESET

Enterprises are adopting a cloud-first approach to enable secure, hybrid remote workplaces. The key drivers of this change are the need for workplace flexibility and operational efficiency with secure and seamless user experience anytime, anywhere and from any device. With the rapid evolution of technology, there is a strong need to cater to endpoint diversity and cyber security with enhanced experience.

TCS Unified Endpoint Management combines Microsoft Intune, Microsoft Defender for Endpoint and Configuration Manager solutions to provide modern management of endpoints with a Zero Trust strategy.

Enroll

- Windows Autopilot
- Apple Business Manager
- Samsung Knox Enrollment



Support & Retire

- Windows 10 / 11
- Evergreen Apps Packaging and Deployment
- Device Health & Monitoring
- Device refresh



Endpoint Lifecycle Management

Configure

- Device Management
- App Management



- Threat & Vulnerability management
- BitLocker encryption & App Conditional
- Posture management

- Azure Virtual Desktop
- Windows 365
- 3rd Party Integration

Protect

- Access & Protection Policies
- Report on device and app compliance

PILOT IMPLEMENTATION

TCS adopts a systematized approach for modernized endpoint management by leveraging Microsoft 365 to manage endpoints for enterprises. This pilot will provide visibility into enterprises' IT estate and will help clearly define the next steps in the journey to modern endpoint management by leveraging Microsoft Endpoint Manager, Microsoft Intune, Microsoft Defender for Endpoint with Tenant Attach, Azure Active Directory, Autopilot, and Endpoint Analytics.



Access and Discover

- Identify and engage stakeholders
- Gain an overview Unified Endpoint Management
- Manage your **Endpoints** with the baseline across the workplace and persona analytics
- Analyze the current security footprint and identify future needs



Unlock the "Art of Possible"

- Prioritize scenarios across user experience Identity, Devices, Apps, MDM Migration, Analytics, Reporting and Security
- Ensure readiness for architecture development and Environment for the Pilot
- Rollout and capture feedback from the pilot for up to 100 devices



Plan with Reporting

- Prepare business cases and ROI for baseline scenarios with TCS' Unified Reporting
- Understand outcomes from workshops, strategic and technical next steps with a transformation roadmap and assessment report
- Document findings and recommendations

BUSINESS OUTCOMES



Focus on understanding enterprise priorities, initiatives & key influences for endpoint management & strategy for identity protection



Learn how TCS' Unified **Endpoint Management** supports management of the entire device lifecycle



Pilot with user experience at the center and plan for the unified endpoint management journey



Recommend next steps with TCO, ROI and overall security to enable hybrid work



Efficient Onboarding enables zero touch provisioning for remote and hybrid work environments



Unified Platform offers single solution architecture with reduction in TCO



Improved Security mitigates risk and vulnerabilities with reduction in attack surface



User Experience became easy, fast access to company resources

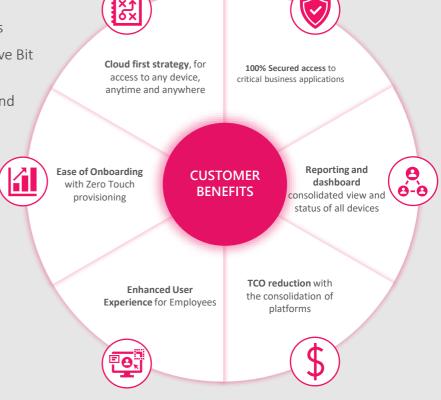
How TCS helped German Life Sciences Firm Transform from SCCM to Intune

CHALLENGES

- Lack of On-Premise connectivity required for deployment of patches and software via SCCM
- Absence of Reporting on security and compliance of End user devices
- Complexity of tasks involved in onboarding devices
- Need for users to reach the support desk to retrieve Bit locker Keys
- Multiple sources of information, communication and documentation

SOLUTION

- Conduct workshop to priorities use cases and critical events with 'a day in the life' of persona-based approach
- Leverage Windows 10 Evergreen for updates on Quality and features
- Enable zero-touch provisioning using Windows 10 Autopilot
- Offer Reports and Dashboard for business and security requirements
- Provide Implementation roadmap with visibility on business outcomes



About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 500,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US \$22.2 billion in the fiscal year ended March 31, 2021 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com and follow TCS news at @TCS.

Building on Belief

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