## **SECURE. OPTIMIZED.** MANAGED.

Enhance your software asset management strategy with our Smarter products for Microsoft 365, which streamlines and optimizes your existing Microsoft 365 usage through automated processes.

Our products are readily available for download on Microsoft AppSource and Marketplace.

- Pay as your go
- Single dashboard design
- Accurate data interpretation
- Automated calculations
- Security
- Compliance
- Recommendations
- Health-check score



# SMARTER Secure 365

Smarter SaaS for Microsoft 365 is a cloud-based Software Asset Management solution tailored to enhance your Microsoft 365 subscriptions.

This innovative platform seamlessly identifies opportunities to reduce IT expenses while pinpointing the optimal Microsoft 365 subscriptions for individual users.

The installation process is swift, and the userfriendly dashboard ensures effortless navigation and comprehension..



- picture of license usage.
- allocation strategies.
- compliance and security.

# SMARTER Saas 365

Smarter Secure offers a SaaS solution designed to tackle Microsoft 365 security challenges by gathering and analyzing data related to vulnerabilities and security issues.

Distinguishing itself from Microsoft Secure Score, Smarter Secure delivers this information in the form of a comprehensive health-check report, highlighting areas that require attention to enhance the security score.

## **Executive Summary**

Our Executive Summary in the free Health-Check report delivers vital insights for efficient Microsoft 365 management.

• Efficiency Rating: Measure your license utilization against Microsoft's recommended standard of 95%, identifying areas for improvement. • Microsoft 365 Subscribers: Get insight into your user base's scale, ensuring a clear

• Activity on Key Applications: Assess engagement and collaboration levels with an overview of user activity in Teams, Exchange, OneDrive, and SharePoint. • Potential Annual Cost Savings: Discover potential savings by optimizing your license

• Data Storage and Security: Evaluate data residency and governance, ensuring

• Microsoft Secure Score and Risk Assessment: Gauge your security posture and prioritize actions to mitigate risks.

### **Benefits**:

- Never have unused subscriptions
- Build usage of key apps
- Save money on subscription spend
- Increase IT ROI
- Compliance overview
- Microsoft Teams overview



Saas 365

Looking to streamline the optimization of your Microsoft 365 subscriptions through automation? Smarter SaaS enhances the process by providing automated software that offers precise and actionable recommendations for Microsoft 365 licenses tailored to each user.

Smarter SaaS for Microsoft 365 is an advanced, cloud-based Software Asset Management solution designed to help you identify and manage critical optimization factors. These factors encompass various aspects, such as inactive users, unallocated applications, inadequate staff training on Microsoft 365 applications, compliance issues, and misaligned Microsoft 365 subscriptions.

All this essential data is conveniently consolidated on a unified dashboard, delivering precise and actionable insights for effective Microsoft 365 optimization. Take control of your Microsoft 365 licenses by exploring surplus resources, reharvesting opportunities, and other optimization avenues.

Smarter SaaS for Microsoft 365 offers a comprehensive overview of your Microsoft 365 purchases and usage, all streamlined through an automated process. This solution even delves into specific applications, like Microsoft Teams, ensuring a minimum usage threshold of 95%. Say goodbye to manual efforts and effortlessly monitor your SaaS with our purpose-built Smarter solution tailored to your business needs.

## For Microsoft 365:

#### **Benefits:**

- Real time monitoring
- Progress tracking
- Comprehensive health-check
- Secure score assessment
- Professional assistance

In an era where data breaches and cyber attacks are a constant concern, organizations must continuously evaluate and improve their security measures. Smarter Secure's Secure Score feature is designed to assess the overall strength of an organization's security infrastructure. By providing a secure score, this feature quantifies the level of security and vulnerability, allowing businesses to identify areas of weakness and take appropriate action to fortify their defenses.



SMARTER Secure 365

#### Summary and recommendation

Insights from the data shows that the company has completed 68 out of 168 security actions (19 with a third party tool), with a current security score of 54.62%. Th company should give priority to security actions with higher score impacts that are yet to be addressed to increase their secure score. The Security Alerts feature in Smarter Secure introduces a separate icon within the dashboard, offering users easy access to real-time information on new, resolved, and priority security alerts. By categorizing alerts, businesses can swiftly identify and prioritize their response to potential threats.

TBSC understands that maintaining a healthy data environment is essential for businesses to remain competitive and protect their sensitive information. To address this, Smarter Secure incorporates a comprehensive health check feature. This functionality enables organizations to assess the usage of subscriptions, benchmark their security practices against best practices, and perform data health checks. By utilizing this feature, businesses can ensure their security posture is robust and that their data remains secure from potential threats.

- Protect Sensitive Data: Your organization's data, whether financial records, intellectual property, or customer information, is invaluable. Neglecting security can lead to leaks, data loss, and reputational damage.
- Ensure Compliance: Many industries are subject to strict regulatory frameworks like GDPR, HIPAA, or SOX. Failure to secure data properly can result in hefty fines and legal consequences.
- Maintain Business Continuity: Cyber attacks can disrupt operations, leading to downtime and financial losses. Ensuring security helps maintain smooth business processes.
- Preserve Trust: Clients, partners, and stakeholders expect their data to be handled with care. A breach can erode trust and tarnish your organization's reputation.

#### **Secure Score:**





# Coffee Hill -P Onthe U One Drive Skype Shaishui + Add Ce () Compliance

## **Microsoft Teams**

Smarter SaaS for Microsoft 365 Teams alleviates concerns about overlooking important aspects when gearing up for optimization, particularly in the context of remote staff. These encompass:

- Grasping the utilization of Teams applications.
- Guaranteeing the latest Teams application versions.
- Identifying training requirements.
- and performance, and creating productive virtual workspaces.
- remote staff.



• Enhancing communication through phone, video calls, chats, conferencing, and emails. • Orchestrating collaborative group efforts to foster seamless teamwork, promoting creativity

• Monthly monitoring to demonstrate improvements and the return on investment (ROI) of

## **Microsoft Compliance**

What is Software Compliance? Software compliance helps ensure you are remaining compliant with your license usage. A big question to consider when trying to implement compliance management is: What am I legally entitled to use? Software compliance focuses on the inventory of your software i.e what you are paying for vs what you are using. By having software compliance strategies in place your business is prepared for audits.

TBSC is a pioneer in software asset management. We have developed our latest product, Smarter SaaS for M365 that gives you a smarter way of doing SAM. Our product is easy to use and understand, offering data on license opimisation and compliance. Our Smarter SaaS for MS365 can give detailed data on current installs and usage whilst providing cost savings recommendations and even automatic rehavesting! When considering if you need to optimise your software licenses, ask yourself these questions:

- Are we using the correct licenses?
- Is the effort of optimizing these licenses reasonable? \*\*make automatic
- What licenses are deployed vs used?
- Can we reharvest licenses?
- Is there a license surplus?
- Are we over-spending on licenses?



User Principal Name

FB92A1235F9A1EB9599

|                | Mac | Android | IOS | Windows | Windows 10 Mobile | No Of Device |
|----------------|-----|---------|-----|---------|-------------------|--------------|
| 8787887D1DC1A  | 1   | 0       | 5   | 4       | 1                 | 11           |
| 3587431B1C8A6D | 0   | 0       | 0   | 5       | 0                 | 5            |
| 5674D267F456AE | 0   | 3       | 0   | 2       | 0                 | 5            |
| B5352E413649A  | 0   | 0       | 1   | 2       | 0                 | 3            |
| C077B69A632EB2 | 0   | 0       | 1   | 2       | 0                 | 3            |
| DODO6881D8436  | 0   | 2       | 0   | 1       | 0                 | - 2          |

Device Compliance Mac Android

| DC5D36  | F70941E0080ADE311C6674D267F456AE | 0 | 3 | 0  | 2 | 0 | 5  |
|---------|----------------------------------|---|---|----|---|---|----|
| 829E3   | 1168913B52BB1481456B5352E413649A | 0 | 0 | 1  | 2 | 0 | 3  |
| 88691   | 25EC45C51041DA858FC077869A632EB2 | 0 | 0 | 1  | 2 | 0 | 3  |
| D1089   | 2E885B02BB7347408F6D0D96BB1DBA36 | 0 | 2 | 0  | 1 | 0 | 3  |
| 29D942  | 31154E665E545F2C63639D98E2172AAF | 0 | 0 | 10 | 2 | 0 | 3  |
| 4C71C1  | 3788552F536872C2F7833C74A6ECF967 | 0 | 0 | 0  | 3 | 0 | 3  |
| 86953FE | 386F35B749936E82880C10C04F64F6AE | 0 | 0 | 0  | 3 | 0 | 3  |
| 21D61   | AF6D55C543EE2FF975A89A8F822F16F8 | 0 | 0 | 2  | 1 | 0 | 3  |
| 475306  | C8C2F3A9514AF6FC0D27852FEC938200 | 0 | 0 | 0  | 3 | 0 | 3  |
| 3E1EA   | D135F0593194C0D47582EF0F126ABA22 | 0 | 1 | 1  | 1 | 0 | 3  |
| 47835E  | E8AAE936A25F72194C493433277CE920 | 0 | 1 | 1  | 1 | 0 | 3  |
| OFF8207 | 07E47DE7B5E2890EA7667A727F1A8222 | 0 | 0 | 0  | 2 | 0 | 2  |
| 1D3BF5  | 0ADACA1F55C8E5D708DFDD8D8B621DF8 | 0 | 0 | 0  | 2 | 0 | 2  |
| 5DA241  | 1D022F79DC07C4C526E958C4D4BB9B83 | 0 | 1 | 0  | 1 | 0 | 2  |
| 39D5F7  | 24F3A6E9BEB662D3EF799957F8C9FA88 | 0 | 2 | 0  | 0 | 0 | 2  |
| D11C889 | 4A280E8E5D3B0A73D6563024F97F374E | 0 | 0 | 0  | 2 | 0 | -2 |
| 87856F  | 7932F254C1E8F450B5C7E60C0B4CA8DF | 0 | 0 | 0  | 2 | 0 | 2  |
| B7BAE   | 8F11595989DD947653418AED845C99DF | 0 | 0 | 1  | 1 | 0 | 2  |
| 321BD7  | 9FA79C105623250C0E8E9E761CADB15B | 0 | 0 | 0  | 2 | 0 | 2  |
| 94A55   | B0F7B98EAD8C572B4693F725EA5F44BC | 0 | 0 | 0  | 2 | 0 | 2  |
| ABF1F9  | B19EEA395E182079B4686D783E3311D5 | 0 | 0 | 0  | 2 | 0 | 2  |
| 40E3663 | E1B9AE33462B19C588E9D1C12A5845E8 | 0 | 2 | 0  | 0 | 0 | 2  |
| B1B8E   | E4ED2F89495D8C1C36CC58A00ACE546B | 0 | 0 | 0  | 2 | 0 | 2  |
| 7A790   | E8FF55458BCA4C08705750EBD91A63C8 | 0 | 0 | 2  | 0 | 0 | 2  |
| BB417   | F07334C8778FD78E840D5880F5201406 | 0 | 0 | 0  | 2 | 0 | 2  |
| 43DB7   | F4755E82882189D50AD61400A91F12B4 | 0 | 0 | 0  | 2 | 0 | 2  |
| 38458   | F91AA6FAE1AB993B52DF403F37EC82D5 | 0 | 1 | 0  | 1 | 0 | 2  |
| E1144   | FBD7BD14E0556CE9A865C889B55A9634 | 0 | 0 | 1  | 1 | 0 | 2  |
| 6CE8CF  | 059A10B880D0C47FC098A3A4A3390F71 | 0 | 1 | 0  | 0 | 0 | 1  |
| AIDED   | 1960116346120897C971B717D6D20939 | 0 | 0 | 0  | 1 | 0 | 1  |
| 068AF6  | 1E1D5498DAC7D9B516DBB4108288E2E3 | 0 | 0 | 0  | 1 | 0 | 1  |
| B808BC  | 21384EF17238D3255E362FC9C90AE3C0 | 0 | 1 | 0  | 0 | 0 | 1  |
| 54288   | 37A8FCF0D8C4FBC9CFD0C313931545A6 | 0 | 0 | 0  | 1 | 0 | 1  |
| 7727F   | 388527A03A149528A71835CA44F1CF8F | 0 | 0 | 0  | 1 | n | 1  |

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## **Additional Tracking:**

#### Exchange Individual user analysis of:

-Read Count

- -Receive Count
- -Send Count
- -Track email adoption levels
- -Ensure user acceptance
- -Identify usage anomalies

#### **SharePoint Individual user** analysis of:

-Shared Internally -File Count -Shared Externally file count -Viewed or Edited File Count -Visited Page Count -Manage SharePoint adoption -Address SharePoint sprawl

#### **OneDrive Storage analysis:**

-Shows user email address -Ensure active storage of files -Identify inactive users -Identify users needing more storage





# HEALTH-CHECK REPORTS

- Up to 180 days usage analysis
- Fully automatic reporting and analysis
- Software usage to date
- Identification of cost savings opportunities
- Recommendations for optimization
- Training opportunities to enhance user productivity
- Reharvesting options for efficient license allocation
- Assurance of compliance with licensing requirements
- Security recommendations
- Free TBSC advice and analysis to support your organization

The Microsoft 365 Efficiency Health Check involves a thorough evaluation of your existing Microsoft 365 licensing optimization. Following an automated assessment and scoring process, we offer guidance on enhancing your score and boosting your SaaS efficiency.

Our Microsoft 365 Efficiency Health Check is driven by our innovative Smarter SaaS and Smarter Secure technology for Microsoft 365, capable of enhancing your software asset management. We streamline your business software efficiency, transforming your score from the red zone (indicating poor optimization) to the green zone (reflecting the utilization of what you've invested in). This report is a more in-depth analysis as compared to the executive summary.

MICROSOFT 365 COMPARISON REPORT

#### **Improving and Maintaining Optimisation Score**

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Optimisation Goal may be reached within the first year of subscription. To have business success, our recommendation is to maintain your highest score.

Improving your overall Optimisation Score is the main starting goal we encourage our partners to take. This is due to the score taking into account the application usage, overall management of licenses and cost savings/opportunities. Therefore, an improvement of the score will result is improvements in many areas.

After your first year of the Smarter SaaS subscription and a year of efforts to improve the Optimisation Score, you would have more than likely made an improvement and possibly even reached target. However, this is not your efforts completed.

We say that maintaining your score is just as important as recognising the issue. Without maintenance, previous issues will reoccur leaving all previous efforts to be undone. A key Best Practise for any business.



#### **Understanding the Need for Regular Health-Checks**

Microsoft 365 is a dynamic ecosystem, and regular health-checks are crucial for monitoring its health, security, and efficiency. Here's why:



 Enhanced Security: Cyber threats evolve; health-checks detect potential security gaps, enabling swift preventive action. • Proactive Alerts: Critical security alerts can be overlooked; health-checks ensure timely response, reducing security risks. Subscription Optimization: Managing licenses can be complex; health-checks analyze usage, aligning subscriptions with

business needs. • Cost Savings: Unused licenses waste resources; health-checks

identify and mitigate them, saving on expenses.

• Data Management: Efficient data handling is essential; healthchecks quantify data, aiding compliance and recovery preparations in Microsoft 365.

> The Square, Basing View, Basingstoke, Hampshire, RG21 4EB.



tbsc.cloud



This service provides an optimization of Microsoft 365 secure score and the closing down of security alerts. It is a service which is completed in one day in association with an end user organization or their supplier of IT services.

- Secure Score Validation
  - Compare Smarter Secure report to Microsoft 365 Secure Score.
  - Recommend security improvements.
  - Part of a one-off project.
- Secure Score Optimization with Third-Party Tools
  - Align existing third-party tools with Secure Score criteria for enhanced security.
  - Focus on tool integration.
- Secure Score Risk Acceptance
  - Collaboratively assess and formally accept security action exceptions due to IT constraints.
- Secure Score Improvements through Microsoft Security Stack
  - Activate security actions using Microsoft security stack.
  - Optimize Secure Score.
- Highlight Unresolved Issues and Implications
  - Analyze unresolved security actions.
  - Recommend acquiring Microsoft security facilities if needed.
- Security Alert Validation
  - Validate Smarter Secure alerts against Microsoft tenancy alerts.
  - Focus on alert validation.
- Identification of Severe and Medium Alerts
  - Identify and categorize unresolved severe and medium alerts.
  - Include root cause analysis.
- Close the Identified Alerts
  - Take actions to close unresolved alerts.
  - Report preventive measures.
- Highlight Potential Live Security Threats
  - Identify and report potential live security threats.
  - Include containment and mitigation suggestions.



#### Smarter SaaS Products & Services

Smarter SaaS and Smarter Secure for Microsoft 365 are available in various tiers, each offering a range of benefits and features tailored to suit your business requirements.

#### **Health-Check**

The Health-Check represents the complimentary trial version of Smarter SaaS and Smarter Secure for Microsoft 365, lasting for 30 days. It serves as a valuable tool to assess your organization's Microsoft 365 management status.

#### Pro

The Pro edition is a paid subscription available on a monthly or yearly basis. Pro not only incorporates Health-Check features but also includes a secure score assessment and comprehensive reporting on Cloud Teams, SharePoint, OneDrive, and Exchange usage. It additionally provides insights into on-premise usage metering.

#### **Premier Managed Service**

This service is offered through a monthly or yearly paid subscription. It comes with enhanced features such as defender tracking and extended SaaS analysis, covering other SaaS applications beyond Microsoft 365. Efficiency benchmark chart Anonymized usage tracking Subscription licensing optimization Key app usage analysis Automated reharvesting Optimization review Named user tracking Security posture rating Security alert tracking Data backup analysis Defender tracking SharePoint sprawl analysis Security posture improvement plan Security alert detail report Subscription reharvesting scripts **Bigger Brains trial service** Weekly updates Regular customer reviews Security consultant professional services Bespoke customer support

| PRO          | PREMIER<br>MANAGED<br>SERVICE |
|--------------|-------------------------------|
| $\checkmark$ | $\checkmark$                  |
| Х            | $\checkmark$                  |
| Х            | $\checkmark$                  |
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|              |                               |

## **Microsoft 365 eLearning**

#### Learn To Organize & Maintain Your Virtual Office Using Microsoft 365: The Powerful, Everything-You-Need-In-One-Easy-Bundle **Online Suite**

Bigger Brains training courses include the core productivity tools in Microsoft Office plus everything from the Microsoft Pack and adds Office 365 and additional Microsoft titles.

Easy, collaborative tools like OneDrive, Groups, Teams, SharePoint, and Planner combined with the robust Microsoft apps like Excel and Word create a powerful productivity-boosting tool. Bigger Brains Microsoft courses will show you how to tap into all the power Microsoft 365 has to offer!

Over 1000 short, powerful video lessons on Office 365 related topics are available in Bigger Brains courses. All our Microsoft Office eLearning courses are searchable, so you can jump straight to the lesson or refresher training you need, right when you need it.

# Why use Bigger Brains? For PRODUCTIVITY!

#### **Award Winning**

We have been honored to win eLearning Magazine's Best of Awards in IT Training from 2015 through 2020!

#### Teacher/Learner Style

Our Uniquely Engaging<sup>™</sup> style keeps learners interested and involved with the material-No talking heads here!

#### **Downloadable Handouts, Practice Files & Knowledge Checks**

We reinforce the key points and provide additional Quick Reference information such as keyboard shortcuts.

#### Learn Microsoft Office 365

- Office 365 Essentials (2020)
- Office 365 Groups Essentials
- Outlook Online Essentials (2019)
- Mastering Skype for Business
- Microsoft Sway Essentials
- Get It Done: Sharing Calendars
- Get It Done: Email Management

#### Award Winning E-Learning



Microsoft Partner





#### **Top Teachers**

Our experts average 17.3 years experience teaching in their field.

#### Available Anytime, Anywhere

Mobile-friendly in SCORM, xAPI, and video formats for any LMS. Also available through our online classroom and MSTeams app.

- MS Teams Essentials (2021)
- Mastering MS Teams (2020)
- MS Planner Essentials (2021)
- One Drive Essentials (2021)
- Mastering Office 365 (2019)
- Power BI Essentials
- SharePoint for Site Owners

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