

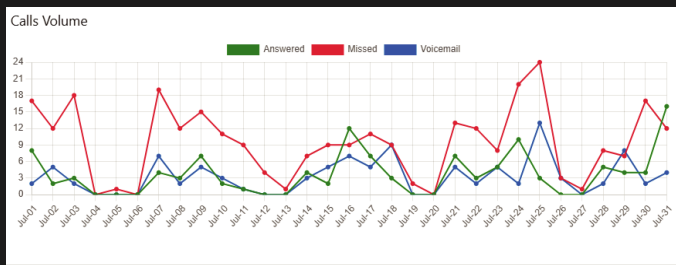


# Teams PowerPack Call Analytics

Understand how your teams handle customer calls

**Lead with data.  
Win with insights.**

Built for Microsoft Teams Voice, this solution delivers clear, native call reporting and analytics by auto attendant, call queue, or department. It helps your organization pinpoint training needs, optimize how calls are handled, and resolve issues more quickly—all from one intuitive dashboard with call flow reports.



## Benefits

- ✓ Follow call patterns across your organization
- ✓ See what happens during every call
- ✓ Keep teams aligned with scheduled reports
- ✓ Keep call records longer than Microsoft's standard 30 days

## Features

### Dashboard

Gain instant access to critical reports to understand your call activity

### Calls Reports

Narrow down your calls by date, type, queue, and a variety of other criteria

### Internal Calls

Gain granular control and complete visibility over your team's peer-to-peer interactions

### Scheduled Reports

Get the call data you need when you need it, directly into your inbox

## Your success is our purpose

Team Venti is based in Austin, TX. We are a remote-first, cloud-first Microsoft Solutions Partner with over 15 years of experience helping clients achieve successful business outcomes through smart implementation and support of Microsoft Cloud offerings.

