1E

DATA SHEET

Premium Implementation Package for 1E Platform

INTRODUCTION

In today's fast-paced business environment, it's more important than ever for digital workplace teams to ensure a seamless experience for their employees. That's where the 1E Professional Services Premium Implementation Package comes in. This comprehensive package combines the power of 1E for Experience Observability and 1E Visibility, Control, and Compliance to provide real-time visibility and control of your IT estate, empowering your team to improve employee productivity, reduce downtime, and maintain endpoint security. Whether you're looking to measure, understand, and monitor the digital experience of your employees or troubleshoot and implement changes quickly and effectively, this package has got you covered.

Our objective is to simplify the procurement process and reduce the time to value for our clients, so you can get the most out of your investment in 1E. With our Premium Implementation package, implementing 1E's solution has never been easier. Designed specifically for client engineering teams, this package delivers a comprehensive set of services in a pre-defined, fixed-price SKU, providing a quick and easy solution for your team. Don't wait any longer - take control of your employee digital experience and IT estate with the 1E Professional Services Premium Implementation Package today!

OBJECTIVE

The objective of this service offering is to enable your organization to fully leverage the power of both 1E solutions, achieving improved visibility, control, compliance, and digital experience optimization in your digital workplace. The package aids with deploying, up to, ten percent (10%) of total clients, implementation of up to fifteen (15) DEX Packs from the 1E Exchange, an initial Experience Score, an initial DEX Recommendation Report with (up to) 10 remediations, a Patch Insights report with (up to) 10 remediations, an Employee Sentiment survey for your top 5 company application and finally we will demonstrate the power of the 1E Platform to "self-heal" issues in your organization with (up to) 10 Endpoint Automation Rules.

Additionally, the package includes configuration of the Visibility, Control and Compliance solution, including policies, automated workflows, and reporting, to provide comprehensive endpoint management, patching, and software distribution.

KEY FEATURES (WHEN LICENSED)

1E Endpoint Troubleshooting

The 1E Endpoint Troubleshooting tool enables IT teams to diagnose and resolve endpoint issues in real-time, improving employee productivity and reducing downtime.

1E Endpoint Automation

1E Endpoint Automation streamlines the process of making changes to endpoint configuration, allowing IT teams to implement changes quickly and effectively.

1E Software Inventory

The 1E Software Inventory tool provides real-time visibility of software installed on endpoints, allowing IT teams to track software usage and make informed decisions about software deployment.

1E Employee Sentiment

Help IT understand how end users feel about their digital environments by systematically collecting, measuring, and surfacing actionable end user feedback.

1E Inventory Insights

1E Inventory Insights captures accurate, timely, and normalized inventory and enriches it with insight to help IT teams make better decisions.

1E Patch Insights

The 1E Patch Insights tool identifies the top priorities for patching, enabling IT teams to focus on the most critical updates and maintain endpoint security.

1E Experience Analytics

1E Experience Analytics provides a complete view of the end user experience by tracking the stability, responsiveness, performance, and sentiment of the end user digital experience.

	DELIVERABLES	BENEFITS
Assistance with Deployment	The 1E Professional Services team will aid in deploying the 1E Agent on up to 10% of the customers licensed seat count.	Quick and easy deployment with the help of 1E Professional Services team.
Remediation	Assistance with the configuration of, up to, fifteen (15) DEX packs for remediation.	The assistance provided with the configuration of, up to, fifteen (15) DEX packs for remediation will help ensure that any issues are addressed promptly, leading to a better digital experience for your employees and improved productivity.
Experience Score and DEX Recommendation Reports	The 1E for Experience Observability solution will provide an initial baseline Experience Score and a DEX Recommendation Reports, with assistance to implement, up to, ten (10) recommended remediations, to understand the employee digital experience and identify areas for improvement.	The Experience Score provided by the 1E for Experience Observability solution and the DEX Recommendation Report created by the 1E PS team, with up to ten (10) remediations, will help you understand the employee digital experience, identify areas for improvement, and make data-driven decisions to enhance employee satisfaction and productivity.
Patch Insights Report	The Professional Services team will provide a Patch Insights report identifying the top priorities for patching and assist in the remediation of up to ten (10) issues. This will help organizations to keep their systems up-to-date and secure.	The Patch Insights report provided by the Professional Services team will identify the top priorities for patching, enabling your team to prioritize and address the most critical vulnerabilities first, reducing the risk of security breaches and data loss.
Sentiment on top App	Sentiment analysis will be provided for, up to, the top five (5) apps used by employees.	Sentiment analysis for (up to) the top 5 apps used by employees will help organizations understand how employees feel about the software they use, identify areas for improvement, and make data-driven decisions to enhance productivity and satisfaction.

	DELIVERABLES	BENEFITS
Self-Healing	The 1E Professional Services team will aid implement, up to, ten (10) Endpoint Automation rules to provide self-healing to reduce IT's workload.	Implementing, up to, ten (10) Endpoint Automation rules will provide self-healing capabilities, reducing IT's workload and freeing up time to focus on more strategic tasks.
Compliance Objectives	The Professional Services team will implement the out-of-the-box compliance objectives to ensure automatic enforcement of endpoint compliance. This will help organizations to meet their regulatory requirements and maintain a secure environment.	Implementing the out-of-the-box compliance objectives will enable automatic enforcement of endpoint compliance, helping organizations to meet their regulatory requirements and maintain a secure environment.
Secure Endpoint Objectives	The Professional Services team will implement the out-of-the-box secure endpoint objectives, providing automatic enforcement of endpoint security. This will help organizations to protect their sensitive information and maintain the integrity of their systems.	Implementing the out-of-the-box secure endpoint objectives will provide automatic enforcement of endpoint security, helping organizations to protect their sensitive information and maintain the integrity of their systems.
Windows 11 Readiness Report	If applicable to your organization, the 1E Professional Services team will provide a Windows 11 readiness report to assist in the transition to the latest operating system. This will help organizations to ensure a smooth and seamless transition, maximizing the benefits of the latest technology.	The Windows 11 readiness report provided by the Professional Services team will help organizations ensure a smooth and seamless transition to the latest operating system, maximizing the benefits of the latest technology.

CONCLUSION

The 1E Professional Services Premium Implementation package offers a unique advantage for organizations seeking quicker Return on Investment (ROI) through the expertise of the 1E Professional Services team. With their extensive knowledge and experience, the implementation process becomes streamlined and efficient, enabling organizations to realize the benefits of the 1E Platform in a shorter timeframe.

By leveraging the guidance and support of the 1E Professional Services team, organizations can accelerate the deployment of the 1E Platform, reducing the time it takes to get up to speed. This expedited implementation allows businesses to swiftly leverage the platform's capabilities, resulting in faster improvements to digital employee experience, enhanced endpoint stability and security, and increased operational efficiency.

The accelerated ROI is evident in various areas. For example, organizations experience reduced time spent on troubleshooting and implementing changes, resulting in enhanced productivity and minimized downtime. Moreover, the proactive monitoring and control tools provided by the 1E Platform contribute to improved endpoint security, reducing the risk of cyber threats and data breaches and saving organizations from potential financial and reputational damages.

With the 1E Professional Services team by your side, you can maximize the value of the 1E Platform and achieve a quicker ROI. Benefit from their expertise, accelerate your digital transformation journey, and unlock the full potential of your IT infrastructure sooner than ever before. Experience the power of rapid results and long-lasting success with the 1E Professional Services Premium Implementation package.

What if each digital employee experience (DEX) was better than the last? The 1E platform helps IT teams improve end user experience, tighten security, reduce costs, and evolve operations from cost center to strategic enabler. Over one-third of the Fortune 100 rely on 1E's single-agent solution with real-time automation and remediation for more visibility, control, compliance, and observability. Now, all IT teams can provide exceptional employee experiences, increase efficiency, and reduce service delivery time. For more information, **visit 1E.com.**

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