



Growing Business by Transforming Knowledge using VIVA Topics and Connection

Achieving scale in knowledge reuse and thus growing the business by transformation of tacit knowledge into explicit knowledge using VIVA Topics and Connections

Why TechOne?

- 20 Years in the Market
- **Experienced Certified Team**
- Experienced in working with HR teams on training and equipping employees with tailor-made training programs to improve organization productivity.
- **Proficiency in Global Deployment**
- **Global Resource Pool**
- **Unique Approach to Digital Transformation**
- Only team in Sri Lanka with 16 Gold Certification in Microsoft Technologies

Objective

- Improve productivity within the organization by providing access to the content through a single interface using Viva Connections and Viva Topics
- Build resilience culture within the organization by providing access to the knowledge and the resource.
- Transform tacit knowledge into explicit knowledge and store in a central platform with Microsoft Viva Topics
- Bring learning into the flow of work to promote a culture of growth and development with Microsoft Viva Learning.



Benefits

- Provide consultancy on organizing the knowledge.
- Formulate knowledge management strategy for the organization.
- Build the knowledge management platform using VIVA Topics and Connection.
- Transform the organization resources to build and manage the knowledge base according to the organization strategy.
- Drive consumption of the knowledge management platform with the end users.

Our Approach



Assess

- Understand customers digital maturity & capabilities by studying the current environment.
- Provide introduction to the Microsoft Viva Platform through presentation and demonstration.



Build

- Identify the business pain points and business scenarios by studying the current environment with the stakeholders - blueprint
- Define goals, understand strategic choices, and develop a roadmap to resolve the identified business pain points and business scenarios.
- Initiate the Microsoft 365 and Viva deployment as per the defined approach phase wise deployment plan



Execution

- Prepare detailed solution document and sign off
- Deploy identified Microsoft Viva modules and changes in the environment and QA
- Conduct the UAT and Sign off
- Provide trainings on deployed Microsoft Viva Modules
- Go Live
 - Post Go Live support

