# TECH mahindra | ABBYY

# Scale at Speed™

Transforming Enterprises with AI-Driven

# Smart Onboarding Solution

*Automate | Accelerate | Achieve*

**Tech Mahindra is Proud to be ABBYY Tier-1 ELITE Partner**

# Reality-Check!

**1**   **High Abandonment Rates-** Most of the organizations report up to 40% abandonment during onboarding.

**2**   **Human Interaction Still Needed-** While automation is key, 45% of onboarding still involves human interaction

**3**   **Technology Adoption Gaps-** Many organizations are still in early stages of adopting intelligent document processing (IDP) and process intelligence

**4**   **Need for Streamlined UX-** Customers expect fast, frictionless onboarding. Complex or slow processes lead to churn and lost revenue.

(Source: *As per AIIM's (AI and Information Management) 2023 Survey*)

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**Tech Mahindra empowers organizations to seamlessly navigate the complexities of the Information Management Lifecycle by harnessing the power of Generative AI and Intelligent Document Processing (IDP) through ABBYY Vantage!**

## What Will You **Overcome?**

- Document Heavy Manual Processes
- High drop-offs
- Redundant Content

## What Will You **Automate?**

- Information Management Systems
- Automated Document Handling
- Customer Communication Journey

## What Will You **Accelerate?**

- Digitalization Journeys
- Paperless Adoption
- Information Governance & Compliance

## What Will You **Achieve?**

- Unified, Real-time Onboarding Journey
- Reduced Total Cost of Ownership
- Improved Productivity

# Why Tech Mahindra?

## TECHM CoE OVERVIEW

**15+**
Years of Excellence

**50+**
Active Customers

**100+**
Certified Professionals

**30+**
Projects Delivered

**Tier-1**
ABBYY Partner

**8+**
Vertical Presence
(BFSI, MFG, O&G, etc.)

*Driven by TechM's Digital Enterprise Applications Service Line*

## TECHNOLOGY OFFERINGS

- **ABBYY Vantage**
- **ABBYY Flexi-Capture**
- **ABBYY Vantage API**

- **KYC Solutions**
- **Invoice Processing**
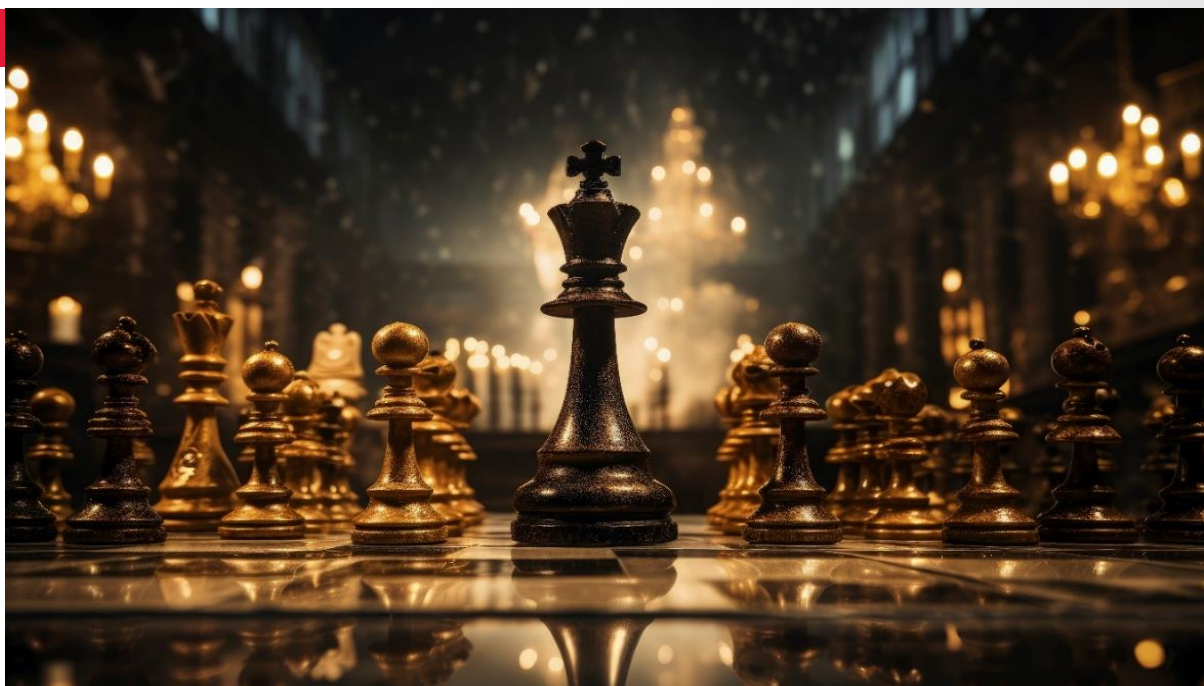- **Account Payable**

## SERVICE OFFERINGS

| Consulting & Advisory | Cloud & NextGen Solutions | Legacy Transformation | Engineering / Integration Services | Application Maintenance & Support |
|---|---|---|---|---|

# Tech Mahindra's Onboarding Solution

## Smart Onboarding Portal
TechM's IP Solution Empowering Enterprises in Legacy Onboarding

### Login Page

- Landing page for the Portal

- User logs in using username & password.

- Successful login redirects to the chatbot interface

### GenAI Driven Chatbot

- AI Chatbot interacts with user to understand requirements.

- Requests PAN to fetch CIBIL score

- Suggest suitable financial products based on CIBIL and application Link.

### Real-Time Application Validation

- Within 20sec user receives:
  - Application status
  - Application number
  - Document validation result
- Confirmation email sent to user's provided email ID.

### ABBYY Powered Application Form

- User lands on dynamic form after product selection

- Fills in personal details and uploads required documents

- Submits completed application form.

# Client Success Stories

- Invoice Automation for Global Manufacturer & Distributor of High-Pressure Laminates.

- Scanning Solution for a Leading Mobile Communication Provider in HK.

- AP Process Automation for an Oil and Gas Major.

- Dual OCR Solution for Supplier Registration & Renewal Process for Ministry of Finance, UAE

- E-Signature Solution for a Leading Mobile Communication Provider in HK

- Loan Origination Solution for a Leading Banking Group

# Connect with our ABBYY Experts for a
# **Free Personalized Consultation!**

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