Microsoft Dynamics 365 Business Central Implementation Rescue

Overview of the offer

Many organizations reach out to us due to a "failed Business Central implementation." Often, they have started the process with another partner, but it is not going well for various reasons. In other cases, they have completed the implementation, but it doesn't meet their initial goals. These organizations then seek a new partner to help them get back on track.

At Technology Management Concepts (TMC), we specialize in rescuing Dynamics 365 Business Central implementations. Our team of experts will assess your current situation, identify the issues, and develop a tailored plan to ensure your implementation aligns with your business objectives. With our proven methodology and deep expertise, we can help you achieve the full potential of Dynamics 365 Business Central, driving efficiency and growth for your organization.

Deliverables

The following strategy provides a structured approach to properly implement Microsoft Dynamics 365 Business Central. We will work to ensure a successful deployment aligned with your organization's business objectives. Our implementation of Microsoft Dynamics 365 Business Central includes, but is not limited to the following phases:

1. Assessment Phase	2. Planning Phase	3. Data Preparation	4. Customization and Configuration

5. Integration Setup Phase	6. Testing and Quality Assurance	7. Go-Live and Post-Implementation

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Assessment Phase

- We will evaluate your current Business Central setup, including data structure, customizations, and integrations.
- Identify key stakeholders and gather updated requirements for the system, as well as assess the suitability of existing data and processes with Dynamics 365 Business Central.
- Create and deliver documentation of processes as well as recommendations for enhancements.

2. Planning Phase

- Our team will develop a detailed rescue plan outlining timelines, resources, and milestones.
- We will determine the scope of the enhanced design including configurations, data migration, customizations, and user training.

3. System Design

- Review and validate data currently in Business Central to ensure accuracy and integrity.
- Identify configuration requirements needed to support the approved design

4. Customization and Configuration

- Analyze existing customizations to ensure their design is solid and they are utilizing appropriate development tools
- Evaluate if any gaps based on existing functionality available in Business Central can be met with an existing 3rd party app/add-on, or need to be redeveloped into extensions Configure Microsoft Dynamics 365 Business Central to meet the specific needs of the customer organization, including chart of accounts, workflows, and user permissions.

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5. Integration Setup Phase

- Identify any third-party applications or systems integrated with your current ERP.
- Configure integrations between Microsoft Dynamics 365 Business Central and other systems using available connectors or APIs.
- Test data flow and synchronization between Microsoft Dynamics 365 Business Central and integrated systems.
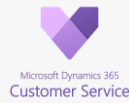
6. Testing and Quality Assurance

- Perform comprehensive testing of all migrated data, configurations, and customizations.
- Conduct user acceptance testing (UAT) to ensure the system meets the requirements and expectations of stakeholders.
- Address any issues or discrepancies identified during testing and make necessary adjustments.

7. Go-Live and Post-Implementation Support

- Execute the rescue plan, transitioning users to the enhanced Microsoft Dynamics 365 Business Central system.
- Develop training materials and documentation for end users.
- Offer post-go-live support, addressing user inquiries and issues promptly.
- Monitor system performance and stability post-go -live for seamless operation.
- Conduct post-go-live reviews, gathering feedback for continuous improvement.
- Document all system aspects, including configurations and integrations.

TMC

Microsoft Dynamics 365 **Business Central** | Microsoft Dynamics 365 **Sales** | Microsoft **Copilot** | Microsoft Dynamics 365 **Customer Service** | Microsoft Dynamics 365 **Field Service** | Cloud Services **Microsoft Azure** | Microsoft **Power Platform** | Office Applications **Microsoft 365**

Why Technology Management Concepts?

We develop, support, and maximize your entire Microsoft Dynamics 365 ecosystem. Since 1987, thousands of organizations have partnered with TMC to rethink their business process and technology, allowing their employees to achieve more while improving their customer's experience in an ever-changing global economy.

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TMC specializes in the implementation of financial and business management systems, helping our customers streamline their processes and maximize their Digital Transformation. We are recognized for exceptional customer service, training, and support. Combined with our proactive customer service, we've built our reputation as the premier technology advisor in California, while also serving companies nationally and globally.

700+ Years
Combined consulting Dynamics experience

1750+
Implementations Delivered Globally

350+
Current Dynamics Customers

90%
Client Retention

37 Years
ERP/CRM Systems Consulting Business

USA & CAN
Employees Coast to Coast in North America

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