

STREAMLINE COMMUNICATION WITH MICROSOFT TEAMS PHONE

Enhance your organization's communication, collaboration & efficiency by deploying Microsoft Teams Phone

In today's modern business landscape legacy communication platforms pose several issues, including limited functionality, compatibility challenges with modern devices, security vulnerabilities, scalability constraints, and reduced user productivity stemming from outdated interfaces and workflows.

Migrating to Microsoft Teams Phone, provides a modern communication platform which enhances collaboration, ensures security, and boosts productivity, enabling organizations to adapt to evolving business needs and maintain a competitive edge in a rapidly changing digital landscape.

Teams Phone offers many features including Call Routing, Call Forwarding, Voicemail, Auto Attendants, Emergency Calling (E-911), Transcription, Translation and more.

TechWise Group can help your organization to embrace the flexibility, and benefits of Microsoft Teams Phone, transforming your organization's communication experience.

Why Microsoft Teams Phone?

Streamlined Communication

Integrating voice, video & collaboration into one platform

Call Control

Call routing, call forwarding, voicemail, auto attendants, emergency calling

Productive Calls & Meetings

Features such as transcription & translation.

Security & Compliance

As part of the Microsoft 365 product suite, Teams Phone is trustworthy by design.

Supports Remote Work

Works on all of your devices. Take your Teams Phone wherever you go.





TechWise Group can help your organization Get Connected & Stay Connected with Microsoft Teams Phone

Deliverables & Outcomes:

Assessment & Planning

We will conduct a comprehensive assessment of your organization's current communication infrastructure, including existing phone system and network infrastructure to ensure it can support the increased bandwidth and Teams Quality of Service (QoS) requirements for voice, video, and content sharing network traffic.

Licensing & Subscriptions

Ensure that your organization has the appropriate Microsoft 365 Licensing that includes Microsoft Teams Phone capabilities.

Design Calling Plan Strategy

We will help you to select the calling plan options that best suit your organization's needs. This includes Microsoft Teams Domestic, and International Calling Plan options.

Port Numbers

If you're transitioning from an existing phone system, you may need to port your existing phone numbers to Microsoft Teams Phone. We will work with your team to coordinate with your telecommunications provider for this process.

Configuration

We will configure your organization's voice settings, including Teams Phone Numbers, Calling Policies, Auto Attendants, Emergency Calling (E911) and more.

Customization

Customize Microsoft Teams Phone settings to align with your organization's specific workflows and preferences.

Hardware & Devices

Identify the appropriate hardware requirements for Microsoft Teams Phone, such as IP phones, headsets, and Microsoft Teams Room devices.

End User Training

Provide training sessions for end users to familiarize them with Microsoft Teams Phone features and functions.

Ongoing Management & Support

Our commitment doesn't end with deployment. We offer ongoing support and management services to address any issues, perform updates, and optimize the solution as your business evolves.