

AI Consultancy

Driving Business Success

The key to business success through AI lies in the ability to streamline operations, enhance your customer journey, and drive innovation.

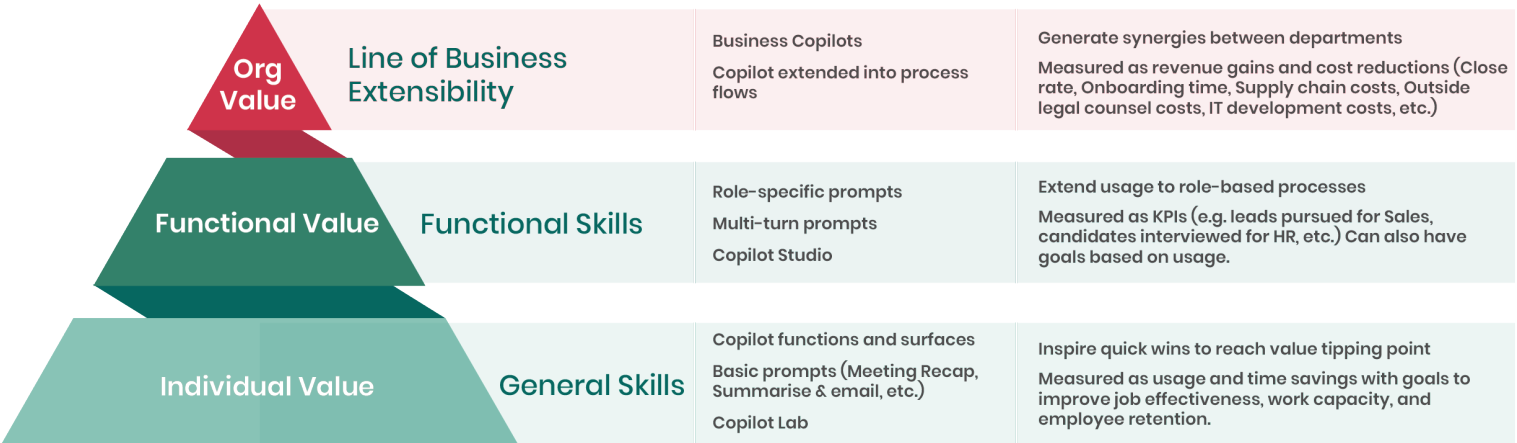
By leveraging AI technologies, businesses can enhance decision-making processes, optimise resource allocation, and personalise customer experiences.

Successful integration of AI requires a strategic approach, including clear business objectives, robust data governance, skilled personnel, and a clear vision for AI deployment.



Microsoft’s AI-powered solutions can be broadly categorised into Personal Assistants, Role-Based Copilots, and Intelligent Agents. **Personal Assistants**, like M365 Copilots, are designed to boost individual productivity by assisting with task management, scheduling, and information retrieval. **Role-Based Copilots**, such as sales advisors or customer service assistants, help automate specific business processes, augmenting employee roles with specialised knowledge and capabilities. **Intelligent Agents** take a more holistic approach, integrating with various departments and systems to drive revenue gains and cost reductions by leveraging organisational knowledge and data synergies. These agents can operate autonomously or driven by the business users.

Microsoft’s AI-powered solutions can be broadly categorised into Personal Assistants, Role-Based Copilots, and Intelligent Agents.



For example, a Customer Insights Agent can be created to enhance customer relationship management. This agent would gather data from customer interactions, social media, and market trends to provide sales teams with actionable insights. It can potentially predict customer needs, recommend personalised products or services, and identify potential issues before they arise. By integrating this agent with CRM platforms, businesses can foster stronger customer relationships and drive sales growth efficiently.

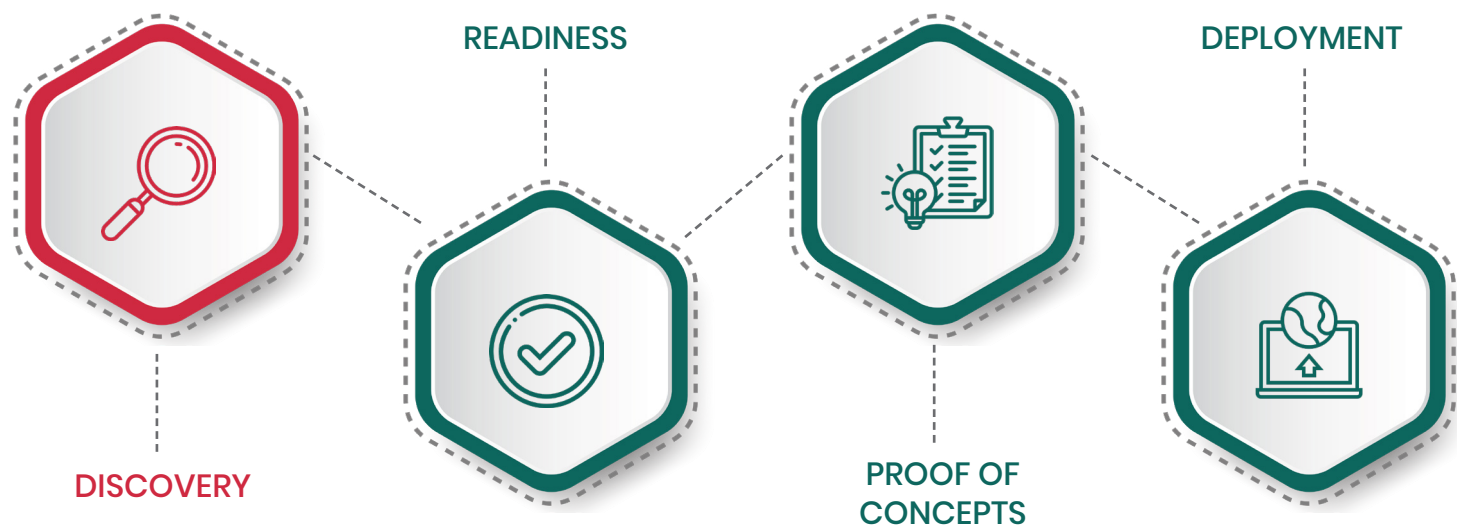
While there are agents available off the shelf from Microsoft, the real power comes from focusing this capability on areas that are specific to you and designing your own customised agents.

For example, a Financial Insights Agent might allow Senior Management to make faster decisions by quickly and efficiently accessing information from both internal financial documents and relevant external sources, such as regulatory reports and financial news.

While there are agents available off the shelf from Microsoft, the real power comes from focusing this capability on areas that are specific to you and designing your own customised agents.

The image below illustrates the journey that most companies embark on to realise the benefits of AI.

AI Consultancy Pillars



To get started, with the Discovery step TEKenable offers an **AI Business Discovery Workshop** tailored to your specific needs, an educational journey that empowers your organisation to fully harness the potential of artificial intelligence within your business. With expert guidance, participants gain a comprehensive understanding of Business Copilots and Agents and an appreciation of potential applications in your business. We do not stop there, TEKenable can support you in every aspect of the full journey but every journey, long or short, starts with the first step. We will foster collaborative efforts to explore and realise the transformative impact of AI on your business operations.

Our AI Consultancy team will:



AI Workshops

TEKenable have been a trusted partner for over 20 years. Backed by a proven track record of success, we have over 220 employees serving more than 200 clients worldwide with headquarters in Ireland and operations across the UK, Spain, Hungary and UAE.

Our consultancy team is your trusted partner on the journey to a digital-first future. With our expert guidance and unbiased perspective, we help you seamlessly align all aspects of your business with your digital transformation strategy, ensuring success every step of the way. AI has become an increasingly important aspect of any business transformation journey with significant potential benefits, however support is needed to navigate these opportunities in a robust, ethical and secure way.

Our offerings include:

Our team are skilled at the design and implementation of technology solutions which produce game-changing results for our customers. We use our 20 years of experience in bespoke software to enhance the capabilities of the Low Code platforms, to address complex business processes and deliver secure solutions; **enabling you to achieve your Business Transformation and strategic goals.**



TEKenable at a glance

Current key markets:

Ireland and the UK

Founded **2002** in **Dublin** Ireland

240 employees.

Deloitte: Fast 50

Deloitte.

Technology Fast 50 | Winner: Six years running 2019 to 2024

Best Place to Work

Ireland 3 years running Mid-size category

Best Workplaces™

Great Place To Work.

IRELAND & UK

Microsoft Solutions Partner

Solution Designations in Azure Digital & App Innovation, Azure Data & AI, Business Applications and Azure Infrastructure.

Microsoft Solutions Partner

Digital & App Innovation

Specialist Migrate Enterprise Applications to Microsoft Azure

Data & AI Azure

Specialist in Artificial Intelligence and Machine Learning

Business Applications

Infrastructure Azure

Microsoft Partner Awards



Certifications

ISO9001, ISO13485 (SaMD) and ISO27001



Multiple business verticals and formidable client base.



Contact us

To find out how we can help support your digital transformation journey, get in touch with us today.

17 Clanwilliam Terrace
Grand Canal Quay
Dublin D02 DR98
Republic of Ireland

Dublin: +353 (0) 1 681 4098
London: +44 (0) 207 183 8996
Belfast: +44 (0) 2890 991 801

Email: info@tekenable.ie

27 Old Gloucester Street
London
United Kingdom
WC1N 3AX

Follow us:

[in linkedin.com/company/tekenable](https://www.linkedin.com/company/tekenable)

[@tekenable.bsky.social](https://www.bsky.social/tekenable)

Experts in AI & Data utilising
cloud solutions to drive
business transformation.

