



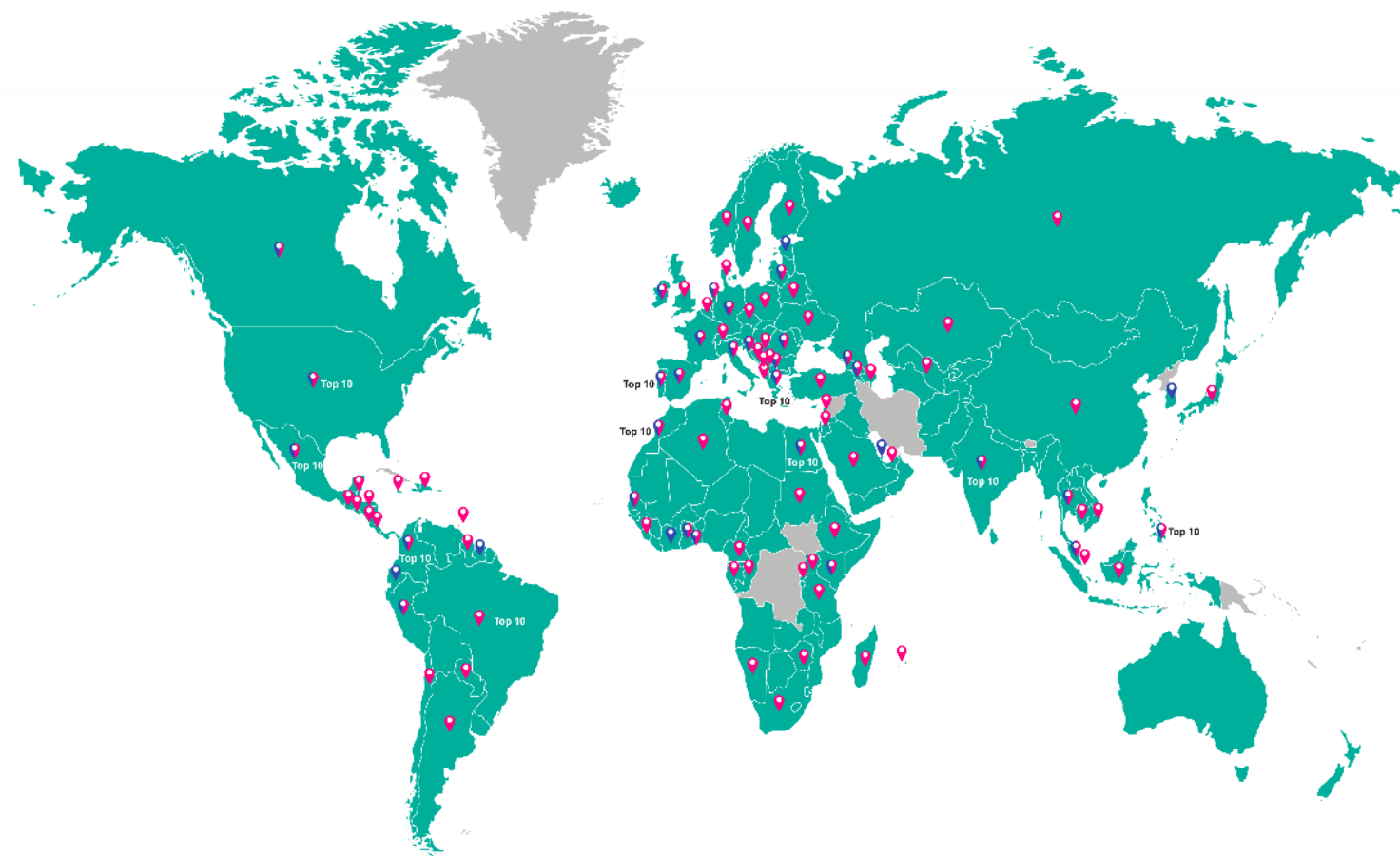
# Migration Assessment as a Service

Accelerating business transformation with  
Microsoft technologies



# Highly adaptive services and capabilities

Intelligent, integrated, and industry-specific



We are a team of nearly  
**500K**  
passionate people

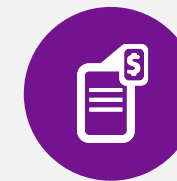
**170**  
markets served

**~1,400**  
clients

**300**  
languages and  
dialects spoken

Almost  
**100**  
countries have a TP  
presence

**40%**  
of our workforce  
works remotely



## Financially strong

Listed on Euronext Paris  
and part of the CAC 40

Market cap of over €20  
billion

S&P debt rating of BBB,  
the best in the industry

Achieved 12.5% year-  
over-year revenue  
growth in 2023

Serving a diversified  
base of more than 1K  
clients worldwide



## Digitally driven

TP process optimization  
and operational  
excellence

Proven best practices to  
ensure consistency in  
operations across all TP  
delivery locations

Intelligent automation  
that combines process  
and technology to  
maximize outcomes



## Employee-centric

99% of our employees  
work in a Great Place  
To Work Certified™  
location across 72  
countries

Committed to diversity  
and inclusion

# Service Offerings



## CONSULTING

CX Maturity Assessment

Target Operating Model (TOM) Design

Platform Assessment & Design

Workforce Optimization

Business Process Re-engineering

**200+**

Consulting Talent Pool



## TECH

Contact Center & CCaas

Conversational AI & Gen AI

App Dev / System Integration

Managed Services

Intelligent Automation

**1200+**

Technical Talent Pool



## DATA

Market Research

Customer Feedback Management

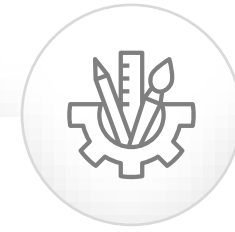
Employee Engagement

Interaction Analytics

Advanced Analytics & AI

**300+**

Data Talent Pool



## MARKETING

Consumer Intelligence

Brand Strategy

Experience Design

Content Creation

Digital Engagement

**1300+**

Creative Talent Pool

# Technology Services Capability pillars (1 of 2)



**100+**  
Clients



**50+**  
Countries



**20+**  
Industries

## Cloud

- **Cloud Consult**
  - Cloud Readiness Assessment
  - Cloud Economics
  - Tailor Made Solutions
- **Cloud Migrate**
  - Scoping & Discovery
  - Pilot & Prep
  - Migration
- **Cloud Manage**
  - Cloud Delivery
  - Cloud Governance
  - Cloud Financial mgmt.

## Managed IT Infra Services

- Agile Compute Services
- Digital Workplace Services
- Enterprise Data Network Services
- Data Services
- Enterprise Management Tools

Design | Optimization |  
Migration | Operations |  
Implementation

## IT Service Mgmt

- Omnichannel Digital Service desk
- Specialized Service Support
- IT Service Management
- **Incident** Management
- **Change** Management
- **Problem** Management

Service now  
ITSM | CSM | ITOM | GenAI

## Service Now

- Advisory & Design
- Assessment & Roadmap
- Managed Services
- Digital Transformation
- Optimization, Migration and Implementation

Service now  
ITSM | CSM | ITOM | GenAI

## Contact Center-as-a-Service (Ccaas)

- Consulting Services
- Implementation Services
- Managed Services
- Optimization
- Migration to Cloud
- Genesys
- Nice CX one
- Amazon Connect

Customize | Automate | Scale

## ENABLING TECHNOLOGIES

AWS | Azure | GCP | Cisco | Citrix | Spunk | Genesys | AWS Connect | Service now | Palo Alto | Zscaler | Microsoft | Linux | AI | Power BI | Stratodesk | SolarWinds | Juniper | Fortinet | Genesys | Nice CX1 | Avaya | VMware | Data Fabric | Sprinklr | TalkDesk

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# Technology Services Capability pillars (2 of 2)



**100+**  
Clients



**50+**  
Countries



**20+**  
Industries

## Application Development

- Custom App Development
- Product Development
- Architecture Design
- Data Engineering
- Testing Services
- Project Management
- App/Product Support

## Intelligent Automation

- E2E Automation lifecycle
- Assessment
- Platform Selection
- Framework Creation
- Training
- Governance
- Security and Compliance

## Conversational AI

- CAI powered solutions
- Full Voice/Chat Bot
- Integrated Conversational IVR system
- Conversational Design
- Technical Services
- Speech Services
- Natural Language Processing

## Security-as-a-Service

- SOC/MDR – Managed Detection & Response
- FDA – Fraud Data Analytics
- SRAaaS – Site Risk Assessment as a Service
- TP Protect – Patented TP Technology that provides an all in one security system

## ENABLING TECHNOLOGIES

HTML | CSS | JavaScript | React | Angular | Vue | Bootstrap | Python | Java | C# | PHP | Node.js | Django | Flask | Laravel | ASP.NET | UiPath | Automation Anywhere | Blue Prism | Power Automate | TensorFlow | PyTorch | Scikit-learn | Keras | Hugging Face | Spacy | NLTK | Azure OpenAI | OpenCV | Azure | Kore AI | Yellow AI | MSBot Framework

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## Business Transformation Suite

TP Business Transformation Suite offers a holistic, end-to-end consulting service designed to drive business efficiency, innovation, and exceptional customer experiences. Leveraging the power of Microsoft Power Automate, Power Apps, Power Pages, and Copilot Studio, we help businesses accelerate their digital transformation by streamlining operations, automating workflows, and delivering actionable insights that propel growth.

With TP's deep industry expertise, flexible delivery models, and focus on measurable outcomes, we provide scalable solutions that integrate seamlessly with your existing systems. Our approach is tailored to your unique business needs and focused on delivering rapid ROI and sustainable results.



# Overview of Our Offerings

## Service

Offer a structured method for evaluating and planning the migration of RPA solutions to Microsoft Power Automate. This involves comprehensive analysis and strategic planning to provide clients with a clear roadmap before starting any development.

## Cost and Timelines

**Product Category:** Power Automate

**Duration:** 2 weeks

**Indicative Pricing:** Free

**Model:** Remote assessment

## Why TP

Experience in migration feasibility assessment with analysis of over 150 processes across various domains. Offers global best practices, standards, and the familiarity with latest features of Power Platform for developing effective solutions. This approach includes Security by Design to ensure a safe and compliant migration.

## Deliverables

- **Process/LOB understanding:** Detailed documentation of the current process and line of business.
- **Environment strategy :** Validation of environment settings.
- **Inventory validation (scripts, code, tools):** Comprehensive inventory list of scripts, code, and tools.
- **Tool fitment analysis:** Analysis report on the fitment of tools.
- **License optimization & indicative benefits:** Optimization plan for licenses and a summary of indicative benefits.
- **High-level roadmap for migration:** High-level roadmap outlining the migration plan.

## Engagement Terms

- Provide timely access to relevant systems, data, personnel, environment, and applications.
- Supply a project inventory and a script/code inventory.
- Assign a single point of contact for coordination.



# 360-degree business transformation assessment

Our comprehensive 360-Degree Business Transformation Assessment delivers actionable insights to revolutionize your operations. Through a collaborative and strategic approach, we help you uncover automation potential and craft a tailored roadmap powered by Microsoft Power Platform for enhanced efficiency and agility.

## Key features



### Current stage analysis

Evaluate workflows, technologies, and automation maturity to establish an operational baseline.



### Automation opportunity identification

Pinpoint "quick-win" opportunities for immediate productivity gains.



### Organizational readiness evaluation

Ensure smooth Power Platform integration with minimal disruptions.

## Key deliverables

### Assessment Report

Detailed documentation of current processes and areas for improvement

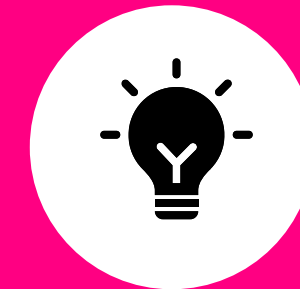
### Quick-win automation recommendations

Immediate, actionable steps for productivity enhancement

### Transformation roadmap

A phased, goal-oriented plan tailored to organizational priorities

## Benefits



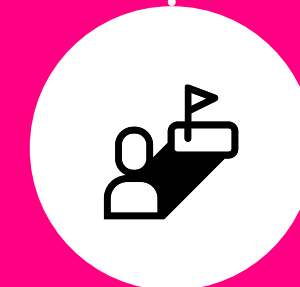
### Strategic Alignment

Maximize ROI by aligning automation with key KPIs.



### Informed roadmap development

Enable a structured and phased implementation approach.

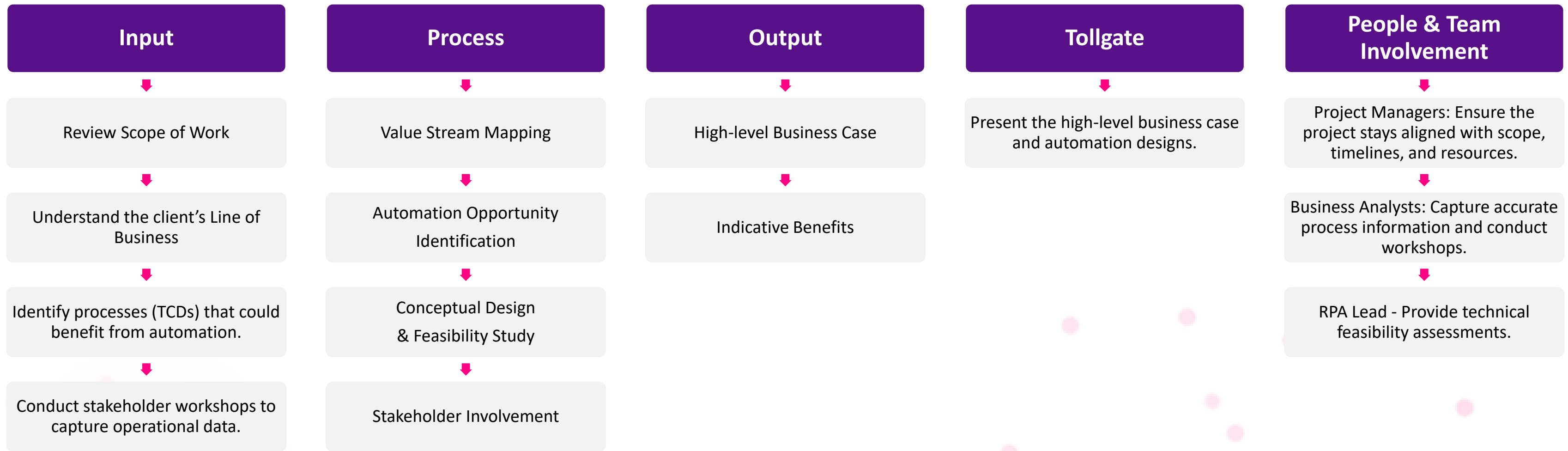


### Enhanced decision-making

Provide leadership with actionable, data-driven insights.



# Assessment as a Service framework



# RPA Migration service



This framework provides a structured approach for assessing and planning the migration of RPA solutions to Microsoft Power Automate. It focuses on in-depth analysis and strategic planning to equip clients with a clear roadmap before any development begins. The initial phases aim to evaluate the current automation setup, determine feasibility, and establish a tailored migration plan.

## Discovery



Data gathering and inventory review



Automation suitability and maturity analysis



Technical Feasibility & Compatibility Check



High-Level Compliance & Regulatory Overview

## Planning



Script and code complexity analysis



Blueprint and fitment analysis



High-level migration strategy and prioritization



Resource planning and role definition



Preliminary environment and access requirements



License and compliance prerequisites



Timeline and budget estimation

## Migration proposal



Proposal documentation and presentation



Stakeholder feedback and refinement



Risk assessment and mitigation planning



Formal agreement and sign-off

