



testhouse



 Peabody

A Case



Project Background

Peabody Trust (Peabody) is one of the oldest and largest housing associations in London. They own and manage more than 29,000 homes across the capital, housing over 80,000 residents.

Challenges

They engaged with Testhouse in June 2017 to review their VSTS (Visual Studio Team Services) with a view to identifying improvements that could be made to their DevOps processes to Microsoft Dynamics CRM. They felt that there was an opportunity to refactor their CRM configuration and Code before looking to upgrade from their current version of Dynamics CRM to Dynamics 365.

Solution

Testhouse identified a number of areas of improvement that could be achieved and created a number of Product Backlog Items (PBI's) to address these areas. This included:

- Improving Source Control Management
- Implementing automated release and deployment
- Improving code analysis
- Making better use of Reporting and Dashboards in VSTS

Project Outcome

Testhouse is now engaging in a hands-on workshop with the Peabody team to identify the best possible solution and start helping them think about how to approach source code control in a way which is specific to CRM. The key aim of the workshop will be to refine their source control processes and resolve any issues, rather than re-designing the process



entirely from first principles. We will then move on to the subsequent PBI's to help optimise Peabody's process through implementing DevOps4Dynamics.

Testimonial

“We engaged with Testhouse at the recommendation of MS, having spent some time seeking advice on specific areas of DevOps as it applies to development using MS Dynamics. Through their conducting of a DPS assessment and follow-up consultancy, we have found Testhouse to have an excellent knowledge of DevOps as well as substantial practical experience of CRM development using MS Dynamics. This has enabled them to give us clear, meaningful insight into our development practice. Their recommendations have led to direct improvements in the way we build our products. Given the relative rarity of this specialist combination of knowledge areas, and the good results we have seen so far, I would expect to continue to work with Testhouse in the future.”

-- **Simon Cooper - Development Manager**

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Testhouse is an award winning market leader in Software Quality Management, Application Lifecycle Management (ALM) and DevOps, providing on-site, on-shore and off-shore test services, either on-demand or outsourced, including consulting, software testing solutions and training globally, focussing on traditional IT, mobile, cloud and internet of things platforms. The expertise of Testhouse's 200 staff across four continents, our innovations, and strong global partners ecosystem, which includes Microsoft, IBM, and HP, provides the knowledge and solutions to fill the largest gap in the testing industry identified by business leaders: how to accelerate software delivery at optimal quality in the most cost-effective way to meet their business priorities and their clients' needs.

Contact us to know more on how we can help improve your business efficiencies and user experiences of your clients through our quality assurance solutions.

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