BUSINESS **SOLUTIONS**

human • tech • solved

Gold
Microsoft Partner

■■ Microsoft

GEEK PATROL

HUMAN . TECH . SOLVED

No complex jargon, no ambiguity, no hidden costs. Just a friendly, human, customer focused approach that delivers every time.

Our approach to technology and to your IT challenges is to design solutions under-pinned by real human behaviour. We are driven by our curiosity and desire to meet our customers unarticulated and unmet needs with great technology!

PROUDLY MICROSOFT

Geek Patrol is a proudly certified Microsoft Gold Partner, specialising in small & mid market cloud solutions. We are able to strategically plan, develop and execute solutions leveraging from our partnership and the various cloud services in the Microsoft cloud stack. Our Microsoft certified professional team will manage all of your organisations cloud demands and help take full advantage of the multiple products and licences at your disposal.

GEEK CLOUD

- Cloud Solutions
- Cloud Shift

TECH SERVICES

- Infrastructure & Cloud Management
- Outsourced CTO services
- Virtual Geek
- Procurement
- Third Party Management
- Training

GEEK CONNECT

- Fibre
- Microwave Wireless
- ADSL
- LTE
- MPLS

STAY **ABOVE** &
BEYOND
THE REST...

GEEK CLOUD

The cloud has transformed the way we need to support businesses. Moving to the cloud gives you the power to re-imagine your business with the agility of a start-up, with flexible digital platforms for continuous innovation. The Geek Cloud helps you to start smart, get ahead and stay ahead, so you build a sustained competitive advantage.

WHY GEEK CLOUD

Starting with a strategy tailored to your business, we build an architecture and execution plan focused on results. Building your business in the cloud provides a flexible, scalable and affordable alternative to the traditional investment in in-house infrastructure that many organisations have become accustomed to.

Adopting the cloud in your organisation opens up a world of innovative capabilities and services that offer competitive advantages and insights for your business.

SCALABLE
Your business can scale up or scale down your operation and storage needs quickly to suit your situation, allowing flexibility as your needs change. Rather than purchasing and installing expensive upgrades yourself, Geek Patrol can handle this for you. Using the cloud frees up your time so you can get on with running your business.

SECURE
Whether you experience a natural disaster, power failure or other crisis, having your data stored in the cloud ensures it is backed up and protected in a secure and safe location. Management of your data and devices becomes so much simpler from the cloud.

AVAILABLE
With a guaranteed uptime of 99,99%, Microsoft's cloud is always available. Protecting your data and systems is an important part of business continuity planning. Being able to access your data again quickly after a crisis allows you to conduct business as usual, minimising any downtime and loss of productivity. Your workforce is also empowered to be more flexible and work from anywhere - whether from home or whilst traveling - your data is always available.

AFFORDABLE
Investing in cloud computing will reduce the cost of managing and maintaining your IT systems. Rather than purchasing expensive systems and equipment for your business, you can reduce your costs by using the resources of the Microsoft cloud.

WHAT NEXT?

CLOUD SOLUTIONS

We offer a range of cloud solutions designed to put you in control and get the most out of your cloud environment. Whether you need a fully implemented cloud strategy or simply enhancing your existing cloud infrastructure, Geek Patrol will help you get the most out of your investment.

DIGITAL WORKPLACE

Move your business ahead with the latest version of Microsoft Office, plus integrated collaboration services and a full suite of innovative Microsoft cloud products. Flexible offers increase the agility and mobility of your workforce, meaning your staff can be productive and efficient from any device, anywhere. Geek Patrol will bring a new found efficiency to your entire organisation by digitising internal work-flows, creating forms and applications and helping to build productised offerings from your own internal services.

MICROSOFT 365

Microsoft 365 is an integrated cloud-based solution that simplifies IT, amps up your data security and keeps employees' devices up to date with the latest from Windows 10 and Office 365. Thanks to the power of Microsoft's cloud your experience is there with you wherever you are, whenever you need it – backed by Microsoft's 99.9% uptime guarantee and 24/7 online and telephonic support.

OFFICE 365

The essential Office package for your team to get productive. Includes Outlook, Word, Excel, PowerPoint as well as a multitude of cloud services such as OneDrive, SharePoint, Teams & OneNote. Work securely on documents, access emails, attend online meetings and much more, anywhere in the world from your mobile device.

SECURITY & MOBILITY

Advanced security powered by cloud intelligence, that proactively protects your business. Windows Defender will detect and block fast changing malware variants and attacks, monitor behaviour and attacker techniques and leverage artificial intelligence to automatically investigate alerts and re-mediate complex threats in minutes. With flexible device management options, we can deploy, manage and update devices anywhere employees need to work.

WINDOWS 10

The latest, most secure operating system from Microsoft. All the benefits of Windows 10 with built-in protection from security threats at no extra cost with BitLocker and Windows Defender Antivirus. Make use of powerful management tools for single sign on and more control over your devices. Windows 10 delivers an even better Start Menu, expanding the possibilities and bringing over your favourite apps and pins so they're easily accessible. Not only does it make multitasking easier than ever, it also inter-operates well with software and hardware that you already have, allowing you to stay productive whenever you need to get to work.

SHIFT YOUR BUSINESS TO THE CLOUD

THE CLOUD SHIFT

Geek Patrol will navigate your path to the cloud and ensure a swift, secure and smooth transition. And once you're in the cloud, you'll need to evolve. Benefit from our tools, capabilities, ecosystem and unparalleled experience. Let us unravel the complexities of cloud navigation, optimized assets and help you rapidly achieve your business outcomes.

THE APPROACH:

STRATEGISE
Get started fast with a tailored cloud strategy and plan with business objectives and outcomes informed by insights benchmarked for your industry. We help you prioritise the most urgent requirements and get ahead quickly and stay ahead.

• Infrastructure
• Workflows
• Timelines
• Cloud Strategy and Advisory
• Cloud Assessment
• Cloud Architecture

ADOPT
Take your first steps using our tools and highly optimised processes to deliver results fast. We will help you transition to the cloud with ease with a cloud architecture hand-tailored for your environment.

• Cloud Migration
• Cloud Optimization
• Cloud Management
• Work-flows

TRANSFORM
Our experience building industry-specific cloud-native platforms help you respond with speed and agility to opportunities and keep you ahead of the competition with these flexible cloud platforms at the core of your business.

• Digital Application Platforms
• Application Modernization
• API Framework for New Revenue Streams
• Cloud Native Development
• Cloud Integration

HOW CAN **WE SOLVE** YOUR **PROBLEM?**

YOUR **HUMAN TECHNOLOGY** PARTNER

Geek Patrol offers a range of services and solutions which are tailored and bespoke to each and every clients needs. Our solutions are underpinned by real human behavior and are designed to drive innovation and productivity throughout your organisation.

TECH SERVICES AND SOLUTIONS

Our innovative and flexible end-to-end solutions are delivered to industry best practices and standards that ensure your technology aligns with your business needs.

Whether you are looking to outsource your entire IT management or looking to co-source services that will complement and amplify your in-house expertise, we will deliver a service that addresses your challenges and enhances your business performance. Providing excellent services is not only about technical assistance, it also requires a personable and friendly approach to ensure that every user is satisfied with the support they receive.

Our mission is to make technology as human as possible and empower our clients to utilize the power of innovative technology.

- IT SERVICE, INFRASTRUCTURE & CLOUD MANAGEMENT

- OUTSOURCED CTO SERVICES

- VIRTUAL GEEK

- PROCUREMENT

- THIRD-PARTY MANAGEMENT

- TRAINING

HERES **WHAT** YOU **GET**

IT SERVICE, INFRASTRUCTURE & CLOUD MANAGEMENT

We pro-actively monitor and manage our client's environment and services to ensure that issues are spotted in advance , that capacity and change risk are professionally managed and that the IT experience meets our client's exacting standards. Wherever you are on your journey to the cloud, you can be sure your business is stable, secure and efficient.

OUTSOURCED CTO SERVICES

Geek Patrol aims to fulfill the role of your organisation's CTO (Chief Technology Officer)- with our ability to innovate and build solutions that ensure your capital is utilised to its full potential as well as ensuring that your organisation's technological demands are met with strategic ease. We will map out and execute on your technological road map and assist your team navigate through the digital space in the least resistant way possible.

VIRTUAL GEEK

Geek Patrol's managed services offering is built on the foundation of our Virtual Geek product. Our Virtual Geek software enables us to monitor and re-mediate various issues that arise in your IT environment in a pro-active and seamless way. We are able to reduce downtime, enforce IT compliance and automate processes across your entire environment, which enables us to ensure the longevity and effectiveness of your systems.

PROCUREMENT

We have a in-house procurement team who is able to assist with all device management, replacements, repairs & recycling. With in-depth industry knowledge and long standing partnerships with South Africa's largest technology groups we are able to tailor solutions and source products with ease and at preferential rates.

THIRD-PARTY MANAGEMENT

Our expertise can extend to all aspects of your organisation, to include services that third-party's deliver such as applications, telephony, networks and print solutions. This approach simplifies your relationship with technology by appointing Geek Patrol as your single point of contact for all your organisations technology needs.

TRAINING

We believe in taking a human approach to all technology and will provide end user training to enable your team to work with more efficiency and with less fear in the tools they have.

GEEK CONNECT

As a 25 year old ICASA Licensed ISP we are able to provide tailored connections from Fibre, ADSL, Microwave Wireless to LTE. Making sure that your business is always online!

GET IN TOUCH
WITH US

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OFFICE HOURS
Monday to Friday: 8am to 5pm

BE A PART OF OUR COMMUNITY
Download our app and let us help you whenever you need, wherever you are!

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App Store

GET IT ON
Google Play