



THE MILLER GROUP
TECHNOLOGY SOLUTIONS

Solutions & Success
The Inside Story

**We Seamlessly Migrated
This St. Louis System Design
Firm To **Microsoft 365****

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Do you have the right email client for your business? It's too important of a consideration to settle for just any option. The Miller Group can seamlessly move you to Microsoft Outlook, just like we did for this St. Louis system design firm.

For modern professionals, email is a lifeline.

It provides an exact and direct line of communication, an ongoing record of those communications, a digital filing cabinet for backups of key documents, and more. It's instantaneous, can deliver important files, and doesn't require the immediate attention that a phone call does.

That's why you need the right email solution for your business. We recommend Microsoft 365 and Microsoft Outlook.

Outlook is among the most popular email and calendar applications used in the business world today. In fact, a client recently reached out to The Miller Group team specifically for help in migrating from Union Active to Microsoft 365 and Outlook.

The Problem

This St. Louis system design firm was relying on Union Active, an outdated and ineffective email client. It was difficult to use, slow to respond, and directly affected the productivity of this organization's staff members.

The system design firm's leadership knew they couldn't keep using this archaic email service. They wanted to migrate their emails and contacts to Microsoft 365 and Microsoft Outlook but didn't know where to begin.

That's why they enlisted The Miller Group's expert assistance.

The Solution

We carefully planned out this project to seamlessly move this St. Louis system design firm's accounts and data from the old email service to Microsoft 365.

We used a critical tool that emailed a link to all the system design firm staff members, which allowed them to directly install the migration tool on their work PCs. This tool led each user through a simple process to set a new password for their Microsoft 365 accounts.

We monitored and worked with the users to ensure everyone responded and was ready for the migration. On the planned migration day, The Miller Group ensured that technicians were available to assist users with any issues that came up post-migration.

After the migration was fully completed, we assisted in setting up email aliases, and upgrading Microsoft 365 on all the machines from any unsupported versions of Microsoft 365 to the latest version available, as needed.

The Result

Migrating from one business technology to another isn't necessarily a simple process, but with the right strategy, you can make it as painless as possible.

When preparing for your migration to Outlook, it's important to plan efficiently and thoroughly. That's why The Miller Group Partners follows a careful process for helping clients like this St. Louis system design firm to undergo the migration from one email client to another.

In the end, the project proceeded flawlessly. That's why this system design firm's staff rated our service 5/5 stars.