Personalized Offer Management

Deliver the right offer, to the right customer, in the right place, at the right time

The industry's leading AI-powered personalization platform, automating your way from insights to activation to measurement

What is it

Personalized Offer Management makes personalization at scale possible by enabling you to take personalization data, to insights, to activation all in one fully automated, end-to-end SaaS platform -NIO Activate.

Identify winning strategies and marketing objectives for each customer, build a robust bank of offers and ads to support them, then match and **deliver the** right offers to the right customers across all channels in an optimized, collaborative way.

How it works

NIO Activate delivers AI-based technology that automates an end-toend personalization workflow to:

- Create customer segments on the fly
- Identify strategies for each customer
- Build a bank of offers and ads
- Activate offers across all channels
- ✓ Measure ROI on all offer levels

Create effective, efficient strategies for each customer and activate them all in one platform – all with the option to collaborate directly with your suppliers any step of the way.

Key benefits



Deliver individualized customer experiences to boost their loyalty



Generate offers and ads that meet your customers unique needs



Increase supplier funding with collaboration and measurement tools



Reduce resources and costs with automation and scalable technology



Leverage Microsoft Azure's flexible and secure cloud environment for business growth

Proven results



KPI's from recent client wins



increase in revenue



+19%

increase in customer visits



>>>> 3x ROI

for every \$1 spent, shoppers spent \$3

* Results refer to personalization shoppers