Think AI SharePoint Support

With Think AI, you will be able to solve your complex problems with the right strategy, a clear roadmap and timely project execution.

You'll get excellent local leadership with a global team.

Be a hero by saving your company money.

Basic Support($600 per month)

- SharePoint Support: **5 hours** support on a monthly basis.
- Support tickets can be submitted through ITteam@ThinkAICorp.com. Site Maintenance support (Permissions, lists, libraries and site level support)
- Troubleshooting on any SharePoint issue.
- Any small workflow or change request.
- Any development and support requirement beyond the above-mentioned hours are charged at discounted rate of **$150/hr**. Standard hourly rates are $175/hr.
- The support is on month to month basis and hours don't roll over to next month.
- Response to any support request will be provided within **4 business hours**. Resolution time will be dependent on the issue.

Professional Support($1200 per month)

- SharePoint Support: **10 hours** of support on month to month basis.
- Support tickets can be submitted through ITteam@ThinkAICorp.com.
- Site Maintenance support (Permissions, lists, libraries and site level support)
- Troubleshooting on any SharePoint issue.
- Any small workflow or change request.
- Any development and support requirement beyond the above-mentioned hours are charged at discounted rate of **$140/hr**. Standard hourly rates are $175/hr.
- The support is on month to month basis and hours don't roll over to next month.
- Response to any support request will be provided within **2 business hours**. Resolution time will be dependent on the issue.

Premium Support($3000 per month)

- SharePoint Support: **25 hours** of support on month to month basis.
- Support tickets can be submitted through ITteam@ThinkAICorp.com.
- Site Maintenance support (Permissions, lists, libraries and site level support)
- Troubleshooting on any SharePoint issue.
- Any workflow or change request.
- Any development and support requirement beyond the above-mentioned hours are charged at discounted rate of **$130/hr**. Standard hourly rates are $175/hr.
- The support is on month to month basis and hours don't roll over to next month.
- Response to any support request will be provided within **1 business hours**. Resolution time will be dependent on the issue.

Think AI is a trusted strategic partner for enterprise thought leaders who need to solve complex business problems using modern technologies including AI, business intelligence and chatbots.
Our executives have 42 years of combined experience leading companies to success with technology. We have seasoned Subject Matter Experts and Solution Architects who can envision the entire solution to support your growth, enable technology and will embrace the cloud.