

Intake & Matter Management

Standardize your legal service request process

Why Intake & Matter Management?

Inconsistent request submissions and manual allocation can leave your business with incomplete and unorganized data and slow response times. Thomson Reuters intake and matter management capabilities provide a legal front door where automated, self-service intake leads to all types of matter management. Now you can standardize your legal service request process, analyze intake data, and effectively set up matters, bringing increased efficiencies and positioning your team as a leading legal solutions provider.



Standardized requests

- Automate intake and matter prioritization so all important information is captured
- Empower internal clients to self-serve documents while retaining control of templates and visibility



Robust tracking and reporting

- Get instant analysis of your workload, activity, and risk
- Quantify your team's activities, impact, and cost



Complete visibility

- View matters and spend information in one centralized location
- Take inventory of status and finances of all types of matters, across all departments and geographies

Why Thomson Reuters?



No code workflow building

Quickly get up and running with a pre-configured intake solution template, with further configuration available for maximum flexibility.



Thomson Reuters and industry connected

Seamless integration between HighQ, Legal Tracker, and many more AI tools offers an enhanced, positive user experience and eliminates data re-entry.

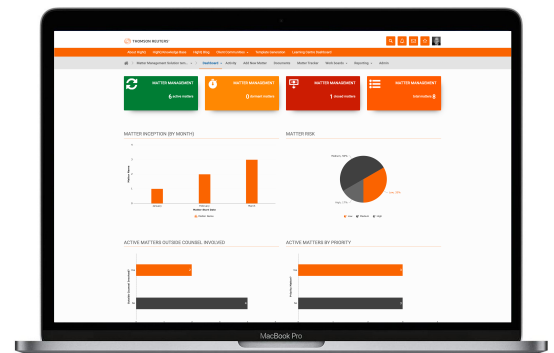


Sophisticated matter metrics

Track all legal requests and budget information through the intake process for full metrics and data visualization of your legal department workload.

Ready to Take Control?

Intake & matter management—powered by Thomson Reuters HighQ and Legal Tracker—is the key to effectively manage all legal work performed for your business. And it's just the start. When you combine intake & matter management with the wider HighQ ecosystem, you have all the tools you need in one place to drive efficiency across all your legal matters.



Request a free consultation.