



User Adoption Services

Tietoevry Tech Services



Personas

Systematically mapping your organization and user base, building personas which help structure learning and identify needs and tailor use cases

Set targets and measure success

Settings concrete targets for adoption is paramount to measuring the success of an implementation.

User adoption strategies

Sizing the change, defining risks, and setting a roadmap. Evaluating actual effects on end users and defining 'What's In It For Me' (WIIFM) for them

Develop training material

Micro learning, articles, posts, FAQs, videos or interactive sessions. Identifying the most suitable channels and creating tailored training material using knowledge gained through personas.



What we bring to the table

ProSci-certified change management specialists with intimate knowledge of Microsoft 365 and the Microsoft eco system.

A combination of advisory and consultant services. Helping you gain insights into your own organization, create a strategy for successfully adopting technology, and implementing it with clear and measurable targets.