Tiger Analytics

OPEN AI
ENABLED KNOWLEDGE BASE SEARCH

4-WEEK PROOF OF CONCEPT

Discover the Future of Knowledge Base Search with OpenAI in just 4 Weeks!

Tiger Analytics presents an exclusive opportunity to revolutionize your organization's information retrieval process through the implementation of an OpenAI-enabled knowledge base search tool. In 4 weeks, experience unprecedented efficiency, reduced response times, and enhanced customer satisfaction.

BUSINESS VALUE DELIVERED

Operational Efficiency: Harness the power of natural conversational language search to streamline operations. Bid farewell to complex queries and welcome a user-friendly search experience.

Accelerated Response Times: With OpenAI's intelligent search capabilities, dramatically reduce average handle time. Seamlessly retrieve relevant information and promptly address customer inquiries.
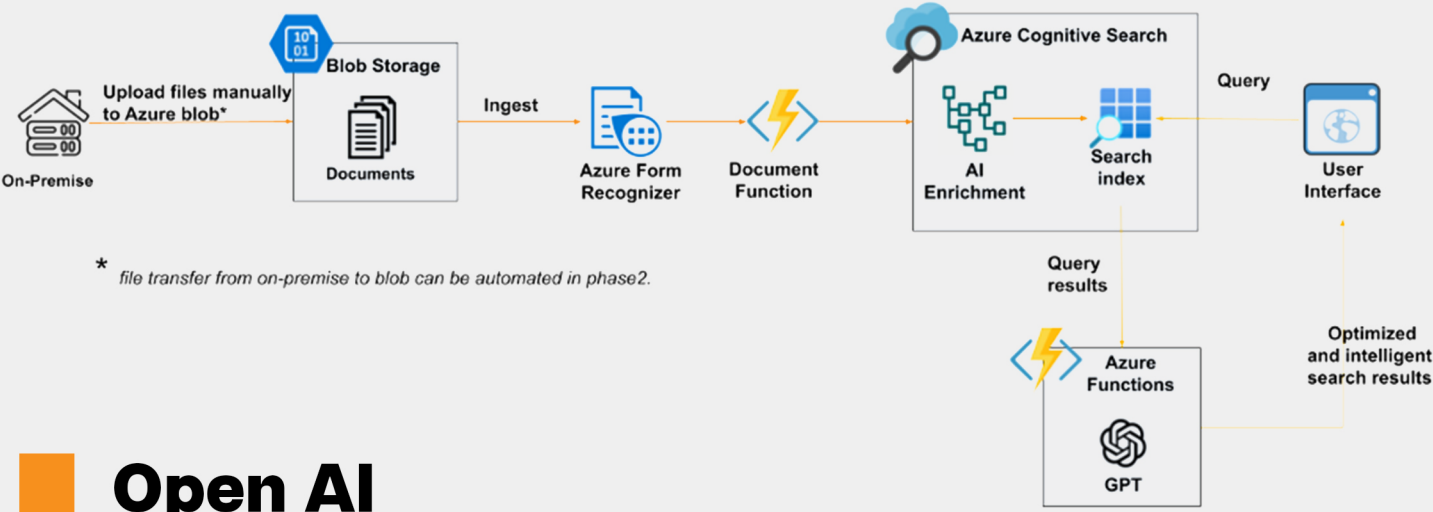
SOLUTION HIGHLIGHTS

Our cutting-edge solution leverages the power of OpenAI on Azure, integrating state-of-the-art tools such as Blob storage, Azure Cognitive Search, Functions, and more. The implementation process is meticulously planned and executed over a 4-week timeline, ensuring a smooth transition and tangible results.
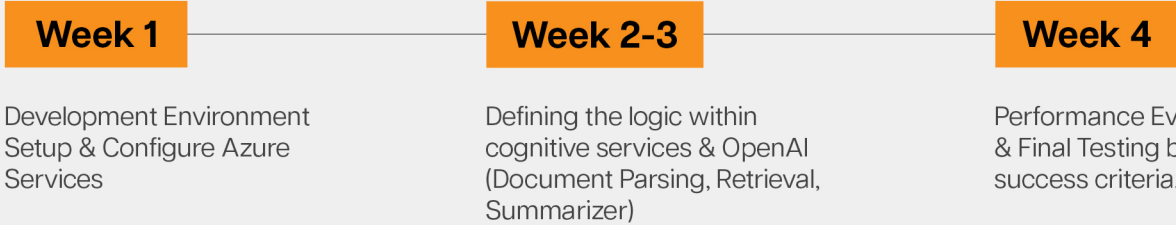
POTENTIAL USE CASES

HR	IT	MARKETING
Enhanced Employee Self-Service	Streamlined IT Help Desks	Empowered Centers/Customer Applications
Empower employees to find HR policies, reimbursement guidelines, and medical insurance information with ease, fostering self-sufficiency.	Equip IT professionals with a simplified search system to retrieve technical documentation, error notes, and other critical resources, enabling swift issue resolution, enabling swift issue resolution.	Empower contact center agents to effortlessly access information from policy documents, facilitating efficient customer support. Enable quick retrieval of adjuster notes, historical conversations, and claim information, resulting in exceptional customer service.

* file transfer from on-premise to blob can be automated in phase2.

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TYPICAL AGENDA

Week 1

Development Environment Setup & Configure Azure Services

Week 2-3

Defining the logic within cognitive services & OpenAI (Document Parsing, Retrieval, Summarizer)

Week 4

Performance Evaluation & Final Testing based on success criteria.

EMBARK ON A JOURNEY OF EFFICIENCY & CUSTOMER DELIGHT!

Our comprehensive solution encompasses:

- Seamless integration to your knowledge base, comprising an extensive collection of 100 PDFs.

- Advanced natural language-based querying capability, alleviating the burden of complex search parameters.

- Precise responses generation as summaries, accompanied by the source document for contextual accuracy.

Cost: From $25000 Onwards

ABOUT TIGER ANALYTICS

Elevate your organization's knowledge base search capabilities to new heights. Contact Tiger Analytics today to embark on an exciting 4-week journey that will revolutionize how you retrieve and deliver information, leading to unparalleled efficiency, reduced response times, and heightened customer satisfaction.