

Compliance

Compliance is a response management solution that provides organisations with everything they need to respond to General Data Protection Regulation (GDPR) and freedom of information (FOI) enquiries and produce accurate reports in line with related regulations.

An out-of-the-box solution, introducing Compliance to your organisation will enable you to access real-time reports that can help you identify when you may be nearing a breach and take action in a timely manner in order to prevent further action being taken.

Developed in line with guidance from the Information Commissioner's Office (ICO), adopting this solution will also:

- Introduce a mobile app allowing employees around your organisation to report potential breaches with ease;
- provide access to specialised dashboards to identify request trends;
- enhance your levels of compliance with GDPR and FOI regulations;
- and guide users through individual rights requests, with automated prompts when deadlines are approaching.

This smart solution will help your organisation meet the intricate requirements of GDPR and successfully manage FOI requests, ensuring your organisation is exercising best practice and responding to citizens effectively and efficiently.

Key Benefits

Manage data breaches effectively

Reacting to any potential data breach as quickly as possible is one of the core aspects of GDPR legislation. Introducing a structured process for identifying and investigating breaches and a method for notifying those affected, a mobile app will enable your employees to react promptly when there's a cause for concern.

Reduce risk on non-compliance

Developed specifically to meet ICO and government guidelines, this purpose-built solution will greatly reduce the risk of non-conformity, providing automated reminders and the means to monitor and produce evidence of your GDPR and FOI-related processes.

Enhance customer service while managing employee workload

Built-in, self-service portals enable those with open requests to check on progress themselves, providing fast and effective customer service and minimising the demand for your employees' time.