

Date
2021/2022

Refer: Patient Referrals



Gold
Microsoft Partner


2020/2021
INNERCIRCLE
for Microsoft Business Applications

Solution Overview

- Incorporates Microsoft Dynamics 365 into your PPU to improve capture and income associated with non-NHS funded activity through the use of more accessible systems
- A cloud-based, no-code accelerator that can be easily tailored to your clinical, financial and administrative requirements
- Underpinned by the Microsoft Dataverse to provide a unified system for managing private and overseas referrals
- Promotes security, accessibility and flexibility, enabling prompt configuration to meet changing requirements

Key Benefits

- With the means to successfully track each patient and their outstanding debt, recover costs with ease or ensure payment is received upfront before treatment goes ahead
- Say goodbye to fragmented records thanks to a streamlined system that stores information in a single location and incorporates processes to ensure accuracy and visibility
- Enhance customer and stakeholder satisfaction by providing access to a self-service portal and boost the efficiency and productivity of customer interactions, reducing time per case

Case Study

Nottingham University Hospitals (NHU) NHS Trust are based in the heart of Nottingham, providing services to over 2.5 million residents of Nottingham and its surrounding communities.

With an intention to grow private patient activity, NUH needed a robust system to support the administrative process associated with service provision. Tiski won the opportunity to introduce Dynamics 365 Sales and an early version of the Refer accelerator to NUH.

This implementation brings many benefits, including:

- Improved efficiency and quality of customer interactions (reduced time per case)
- Reduced debt through improved financial management processes
- Complete and accurate reporting and monitoring of KPI's, particularly for OSV

Nottingham University Hospitals 
NHS Trust



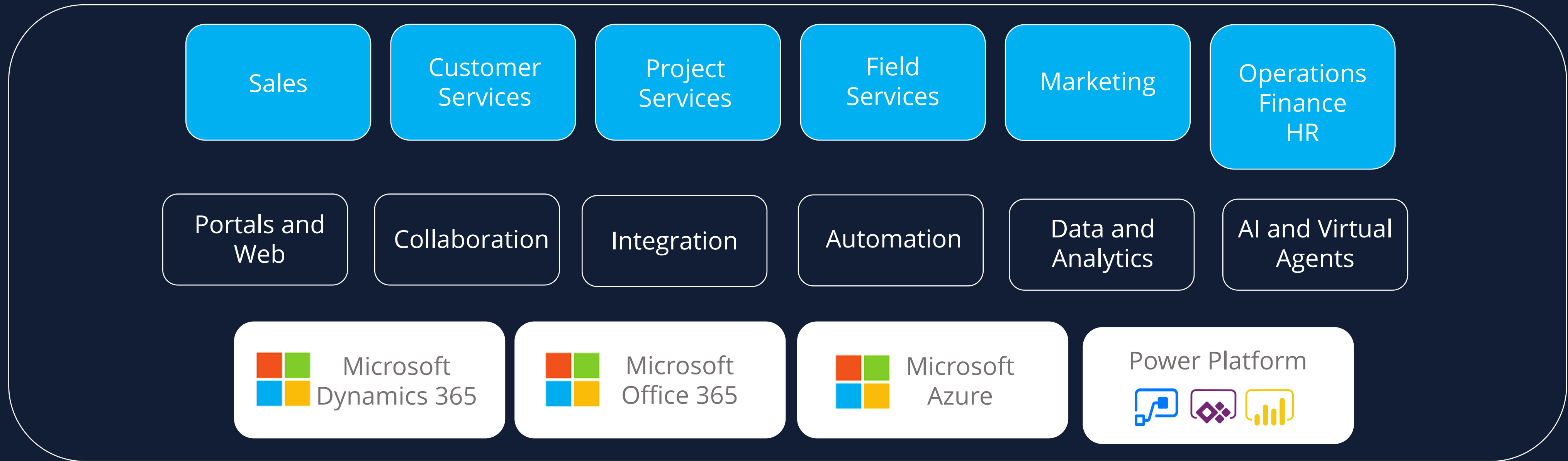
About Tiscki

- Founded in 2011
- One of the UK's leading Microsoft Dynamics and ERP consultancies
- Microsoft Gold Partner and Inner Circle member, with Gold Competencies for:
 - Data Analytics
 - ERP
 - Application Development
 - Cloud Business Applications
 - Cloud Platform
- A team of over 100 consultants working with more than 100 customers across public, private and not-for-profit sectors



Our Capability

Delivering business-focused digital transformation through Dynamics 365 and the Microsoft Cloud



Get in Touch

To find out more about Tiski and how they can configure Dynamics 635 for Private Patient Units and Overseas Visitors teams:

- Visit www.tiski.com
- Email info@tiski.com
- Call 0247 7712050
- Submit a contact form at www.tiski.com/contact

