

VictimAssist



VictimAssist is a solution built on Microsoft Dynamics 365, created in-house by Tiski to enable police forces around the UK to deliver the best possible levels of support and guidance to their citizens.

Introducing VictimAssist to your police force will provide you with a means to offer a professional and compassionate service to those unfortunate enough to fall victim to crime, providing them with a single point of access for status updates and other information related to their case.

Additionally, this user-friendly digital platform can help you overcome organisational challenges by:

- Enhancing efficiency with automated reminders and task allocation;
- providing dashboards to support decision-making;
- embedding feedback opportunities to help track and improve service;
- and streamlining workflows, offering employees a chance to better utilise their time.

With Tiski providing an expert team to support your force as you transition from past platforms to this modern offering, you can adopt VictimAssist with ease, causing minimal disruption to everyday operations and ensuring employees from around the organisation have a comprehensive understanding of the solution and its benefits.

Key Benefits



Keep citizens in-the-know

By providing an easy-to-access portal, you'll present the public with a platform that enables them to follow their case as it progresses through the criminal justice system, helping them stay in control and access information simply and securely.



Drive an 'online first' approach and improve efficiency

Step away from on-premise infrastructure and make the most of a cloud-based solution that removes functional limitations and complexities, giving your employees more hours in the day to focus on the tasks that matter most.



Meet statutory requirements with ease

By turning to a reliable online platform, you will greatly reduce the risk of errors and oversights commonly caused by manual input, as well as being able to access detailed analytics that will prove a great help in making sure your data meets statutory reporting demands.

