

AI service. In the real world.

Voice-first AI kiosk for noisy, high-traffic spaces where ordinary voice assistants fail.

The Problem

Physical spaces are loud, understaffed, and full of people who need help now. Traditional kiosks bury them in menus. Voice assistants fail in noise. **Customers still expect instant, personalized service.**

The Breakthrough

Napster Station is the first AI concierge built for crowded, real-world environments. It combines directional audio, visual presence sensing, and conversational AI to deliver natural interaction in the noisiest spaces: airport terminals, hotel lobbies, retail floors, hospital waiting rooms. Zero training required. Customers just walk up and talk.

15s

to complete tasks
that take 15 clicks
on traditional kiosks

24/7**Availability**

No shifts, no breaks

100+**Languages**

No hiring,
no flag menus

\$5.00/hr**to operate**

vs. \$25+/hr
staffed service

HOW IT WORKS



Where it deploys:

Hotels & hospitality

Local recommendations, amenities, check-in guidance, room upgrades

Airports & transit

Wayfinding, terminal info, gate changes, lounge access

Retail & malls

Product discovery, store locator, promotions, loyalty enrollment

Healthcare

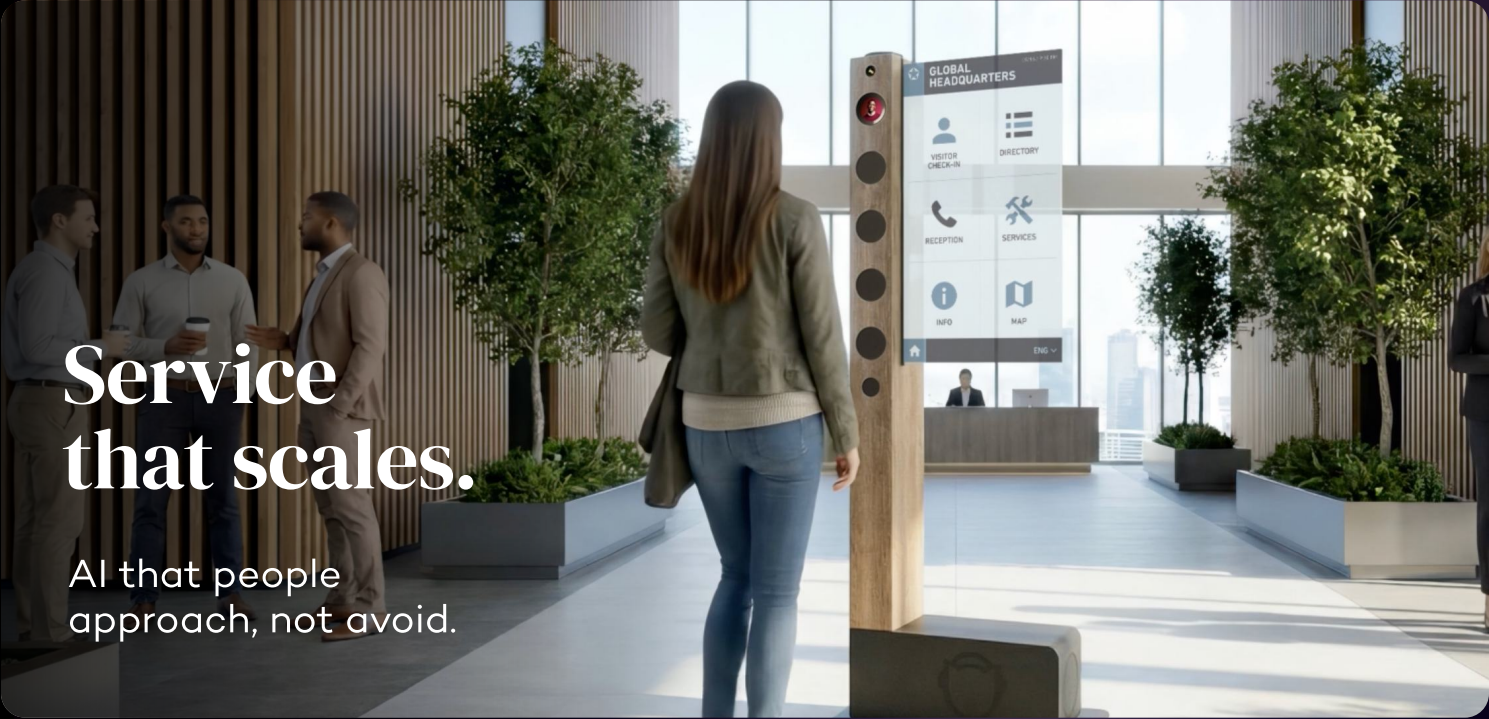
Department navigation, appointment FAQs, visitor check-in

Events & venues

Schedule lookup, exhibitor information, sponsor activations

Corporate & co-working

Visitor management, room booking, facility requests



Service that scales.

AI that people
approach, not avoid.

PURPOSE-BUILT HARDWARE

VoiceField™ microphone array

Proprietary near-field array that prioritizes the speaker's voice in food courts, lobbies, and retail floors. Validated at 85dB+ ambient noise.

30" OLED + holographic AI

Transparent 3D holographic display brings the AI to life. The 30" touchscreen handles navigation, checkout, and secure payment.

Station Sight

48MP camera, 120° FOV. Detects presence, attention, and body language. Processed on-device, fully anonymized.

Walnut. Aluminum. Zero plastic.

Purpose-built for public spaces, not repurposed consumer hardware. Mac mini M4 compute. Designed to feel at home next to a concierge desk, not a vending machine.

WHY IT MATTERS

Always on, multilingual by default

24/7 service in any language without staffing constraints, shift changes, or hiring language-specific staff. Customers just talk.

Persistent memory across channels

A customer who chats with your website agent, then walks up to a Station in-store, picks up right where they left off. Same context, no repetition.

Build once, deploy everywhere

Configure your AI agent in Napster Spaces, then push it to every Station across your properties. One agent, hundreds of locations.

Enterprise-ready

Connects to your APIs, CMS, booking systems, Dynamics 365, and internal knowledge base. Deploys securely on Azure infrastructure. MACC eligible.

Security & Compliance

GDPR · SOC 2 Type II · CSA STAR

Learn more at napster.com

Contact us at partners@napster.com

