



Microsoft Teams Calling

Bring seamless calling capabilities to your Teams platform

You already use your Microsoft Teams platform for inter-company calls, so why not extend this to external calling for a completely integrated communications and collaboration experience?

Even if you still use analogue systems, Transparency can provide the solution integrations, support and adoption for Teams Calling, whether via a Calling Plan or Direct Routing. There are no third-party integrations and you can incorporate existing partners (such as SIP Trunks) whilst Transparency take care of full end-to-end support.

Just some of the benefits of Microsoft Teams



Teams Calling Native

Using the functionality available within Microsoft Cloud

- Designed for simple telephony requirements
- Calling Plans or Direct Routing options available: SBCs deployed in Azure or Active/Active SBC deployment
- Native solutions and designs are standardised for quicker deployment
- Auto Attendants and Call Queues will be defined on a per-organisation basis



Teams Calling Advanced

Additive functionality through third-party solutions, designed for SMEs

- Includes all Teams Calling Native features SBCs deployed in Azure with Active/Active and High-Availability options
- Advanced feature examples include Contact Centre, Call Recording and PCI Payments. Designs are typically standardised with bespoke elements for Advanced features



Teams Calling Integrated

Extensive integration with on-premises platforms/systems for Enterprise deployments

- Includes all Teams Calling Native and Advanced features
- Calling Plans & Direct Routing to run side-by-side (where required).
- Advanced integration options with on premises systems & equipment
- SBCs typically deployed on-premises to support connectivity needs, with Active/Active and High-Availability options

Just some of the benefits of Microsoft Teams

Transparency's end-to-end deployment services for Teams Voice include planning (inc. network), Proofs of Concept, Activation of additional licensing to support scale-up of the environment, migration and adoption, and ongoing support. All deployments are subject to our standard Project Methodology, including robust Pre-Sales and Planning guidance progressing to Project Initiation, and proactive Project Management.

Proof of Concept deployments are representative of a live migration. All functionality can be enabled - including Direct Routing configurations via Trial Licenses - and can be transitioned to a live environment without needing to undertake full redeployment.

Get in touch

Ready to get started? Just email hello@transparency.com and we will contact you with a choice of dates.