



Frontline Workers Workshop

Get ready to achieve more with Microsoft Teams

Designed as a comprehensive hub for teamwork, Microsoft Teams helps organisations improve collaboration and increase efficiency by automating key business processes. With Transparency's Frontline Worker Workshop, you will work through various Frontline Worker challenges and pain points to identify top prioritised scenarios for your Frontline Workforce.



During this 3-day workshop, our experts will walk you through the "art of the possible", identifying the needs of your Frontline Workforce to help solve your specific collaboration challenges. We'll explore opportunities to streamline business processes and improve your productivity, plus provide an implementation plan with next steps to help you achieve your desired goals.

Workshop highlights



Prepare Pre-engagement

- Kick-off meeting to understand the opportunity for Frontline Workers
- Identify executive sponsors and business stakeholders
- Pre-engagement questionnaire



Envision Art of the possible

- Drive intent through envisioning the art of the possible
- Conduct customer immersion experience
- Identify Frontline Worker challenges



Design and Plan Define a strategy

- Deep dive on Frontline Worker challenges and map to scenarios
- Define high-level plan
- Work with you to drive a pilot or Proof of Concept

Features and benefits of Microsoft Teams



Connect your workforce

- Chat, video and file sharing
- Walkie Talkie
- Praise



Digitise manual processes

- Shifts
- Tasks
- Power Automate
- Power Platform



Accelerate onboarding

- Stream on-demand video content
- Live events
- Teams channels



Empower with devices

- Industry-specific devices
- Wider choice of form factors
- Hands-free headsets



Protect your organisation

- Azure Active Directory identity and access management
- Microsoft Endpoint Management

Get in touch

Ready to learn more? To book your workshop, just email hello@transparency.com and we will contact you with a choice of dates.