

# Manage your Microsoft Teams telephones from anywhere!



- You keep full control of your voice solution.
- Use your exisiting phone lines so no moving providers and only pay for the minutes you use
- No third party provider, or service to interfere with your telephone system, so less to go wrong.
- Whether you have a cloud provider or an on-premise phone system, we make it easier to manage your Microsoft Team integration.

#### Who We Are

We are telecom experts serving clients all of the world. We provide our customers with technical expertise for professional services to help complete projects, phone system integrations, and customer support.

Over the years, we've been able to build a reputation as one of the best independent Telephone consultants. We understand the importance of putting customers on the right path for success and we stand ready to work with you.

## Improve your Phone System

- ▶ Do employees prefer using their mobile when working remotely because it's easier than using your phone system to reach customers?
- ▶ Does the thought of moving to an expensive cloud provider in order to integrate your elephony system with Microsoft Teams leave you frustrated?
- Is your phone system software inferior to Skype or Teams?
- Are you looking for a way to integrate Microsoft Teams with your current phone system?

# **New Services**



# Microsoft Teams Direct Routing Integration

- Dial PBX extensions, mobiles, and landlines from your Teams client
- Keep your phone system and allow full integration with Teams
- You do not have to move your phone numbers
- You do not have to move your Office365 tenant



### **Trifecta Teams Portal**

**Direct Routing Phone System Management** 

- Move, add, or change any MS Teams client's telephony capabilities
- Change telephony permissions
- Update voice routing policies and phone numbers

# Why Trifecta Teams?

Experienced global expertise for businesses of every size



#### **Global Telecoms Expertise**

We provide telecommunications solutions for customers all over the world, including the United States, Europe, the Middle East, Africa, and Asia Pacific.



#### **Established**

Our engineers are highly trained experts, each with over a decade of experience. All have worked successfully in small businesses and large corporations.



#### **Budget Savvy**

We operate efficiently and help you accomplish your project goals on time and within your budget.



#### **Global Telecoms Expertise**

Our engineers have hands-on experience working inside ISP's, and building out data centres, WAN networks, and customer LAN networks.



## **Specialized Integration**

Our engineers are telecom and telephony specialists. We've integrated multiple big-name PBX brands, providing our customers with seamless connectivity between their Microsoft Teams and their phone system.



#### **Professional Discretion**

Our customers depend on our discretion and professionalism. We value and build trust one customer at a time.